

Community Support Collective Agreement

between

NOR-MAN Regional Health Authority

(hereinafter referred to as the RHA)

of the first part

and

Manitoba Government and General Employees' Union

(hereinafter referred to as the Union)

of the second part

April 1, 2009 to March 31, 2013

WITNESSETH: That for the purpose of promoting cooperation and understanding between the Regional Health Authority and its employees affected hereby, and to recognize the mutual value of joint discussions and negotiations with respect to compensation for employees, including the establishment of pay ranges for new classes of employees and the adjustment from time to time of pay ranges for existing classes of employees and working conditions of employees, the parties hereto agree as follows:

The Collective Agreement provides the terms and conditions respecting:

- Part A Applicable to All Members of the Bargaining Unit
- Part B Home Care Attendants / Home Support Workers
- Part C Mental Health Proctors
- Part D All other employees covered in MLB #5846 including Home
Visitors 1 and 2

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*All changes appear in **bold**.

Part A

**The following Articles are applicable to all members of the
Bargaining Unit.**

Article A1 Interpretation

A1:01 In this Agreement, unless the context otherwise requires, the expression:

“Employee” means a person employed in a position in the bargaining unit.

“Increment” means the amount provided as a rate of increase in the applicable salary payable to any eligible employee, which unless the context of the relevant approved pay range otherwise clearly indicates, may be granted annually on the applicable anniversary dates.

“Mutatis Mutandis” means with the necessary changes of detail or with the necessary modifications.

“Union” means the Manitoba Government and General Employees’ Union.

A1:02 Wherever the singular and the masculine are used in this Agreement, the same shall be construed as meaning the plural or the feminine or the neuter where the context so admits or requires and the converse shall hold as applicable.

Article A2 Recognition

A2:01 The Employer recognizes the Manitoba Government and General Employees’ Union as the sole and exclusive bargaining agent for all employees as defined in the Manitoba Labour Board Certificate No. 5846 save and except those excluded by the Act.

A2:02 This Agreement shall apply to all employees employed by the Regional Health Authority in classifications listed in the salary schedule which is attached to and forms part of this Agreement.

A2:03 The terms of this Agreement shall not apply to:

- (a) any employees represented by a recognized bargaining agent and covered by another Collective Agreement; and
- (b) **those who are excluded by the Act.**

A2:04 It is agreed by both parties that during the terms of this Agreement there shall be no strikes, lockouts, stoppage of work, or slow down and that all disputes and grievances shall be settled in accordance with the procedures set forth in Article A22 hereof.

Article A3 Duration of Agreement

A3:01 This Agreement shall be effective from **April 1, 2009** and shall continue in effect up to and including **March 31, 2013**.

A3:02 Where either party wishes to negotiate a renewal of this Agreement, the party giving notice agrees to deliver to the other their written proposals at least thirty (30) days prior to the expiration of the Agreement. The parties shall, within twenty (20) days following receipt of the written proposals, commence collective bargaining. These time limits may be changed by mutual agreement between the parties hereto. During the period to negotiate a renewal and/or revision of this Agreement, this Agreement shall remain in full force and effect without change.

A3:03 Unless otherwise specified, all additions, deletions, amendments, and/or revisions from the previous Agreement to this Agreement shall be effective the first day of the bi-weekly pay period following the date of ratification of this Agreement.

Article A4 Benefits

A4:01 Employees transferred to the RHA from the Civil Service shall continue to be covered by the Civil Service Benefit Plans and the Superannuation Plan.

A4:02 Employees hired after April 1, 1997, employed in classifications covered by Part D of this Agreement, shall be in receipt of benefits from the Health Employees Benefit Plans (HEBP). They will also be eligible to participate in the Health Employees Pension Plan (HEPP).

A4:03 Home Care Attendants, Home Support Workers and Mental Health Proctors shall be in receipt of benefits from the Manitoba Home Care Employees

Benefit Trust Fund. Employees in those classifications will be eligible to participate in the Home Care Pension Plan.

Article A5 Pay

A5:01 Employees shall be paid their current hourly rate for all hours worked in their classification contained within this Collective Agreement.

A5:02 Where an employee is promoted to a higher classification, the employee shall be paid at a rate of pay set out for that classification in the pay plan that **provides the equivalent of one (1) increment step in relation to the wage rate in her new classification. For the purposes of calculation, this increment shall be at least equivalent in value to the difference between the start rate and Step 1 in the employee's former classification.**

Where the placement of the employee on the next highest rate of pay results in an increase of more than two point five percent (2.5%) on the hourly rate, the employee's anniversary date for future merit increases will be adjusted to the first day of their placement in the new classification.

A5:03 Where an employee is voluntarily demoted from a position in a higher grade to a position in a lower grade, she shall be placed on the same increment step of the lower graded position.

Where an employee is involuntarily demoted from a position in a higher grade to a position in a lower grade, she shall be placed on the increment step of the lower graded position which is closest to, but not higher than her present rate of pay.

Article A6 Merit Increase

A6:01 "Merit Increase" means an increase in the rate of pay of an employee within the employee's pay range which may be granted in recognition of satisfactory service on the employee's anniversary date.

- A6:02** The initial anniversary date of an employee shall be established as the first of the month which follows the date on which the employee is covered by this Collective Agreement.
- A6:03** The effective date for an employee's merit increase shall be the first day of the bi-weekly pay period which includes the employee's anniversary date. An employee must be in the classification on the employee's anniversary date in order that the merit increase shall take effect at the beginning of the bi-weekly period that includes the said anniversary date.
- A6:04** Where the pay range for an employee's classification permits, an employee shall be eligible for a merit increase review twelve (12) months from the employee's anniversary date established in accordance with this Article provided the employee has accumulated 1,000 regular hours of work during that preceding twelve (12) month period.
- A6:05** Where an employee has not accumulated 1,000 hours in accordance with A6:04, he shall be eligible for a merit increase review upon the completion of 1,000 regular hours.
- A6:06** Where an employee is granted a merit increase in accordance with A6:05:
- (a) the merit increase shall be effective on the first of the bi-weekly pay period in which 1,000 hours were accumulated; and
 - (b) the employee's anniversary date shall be established as the first of the month following the granting of this merit increase.
- A6:07** Where an employee is promoted, a new anniversary date shall be established as the first of the month following the promotion. The employee shall be eligible for his next merit increase review in accordance with A6:04.
- A6:08** **Applicable To Classifications Other Than Mental Health Proctors 2, 3, HCA1, HCA2 and HSW**
Where a merit increase is not granted to an employee on the employee's anniversary date:

- (a) the employee shall be notified of the merit increase denial on or before the applicable anniversary date. The employee shall be provided in writing with the reasons the merit increase was denied;
- (b) the merit increase may be granted to the employee on any subsequent monthly anniversary date which is not less than three (3) months from the employee's anniversary date. The effective date for such a merit increase shall be the first day of the bi-weekly pay period which includes the subsequent monthly anniversary date referred to;
- (c) the employee may file a grievance at Step 2 of the grievance procedure. No grievance may be initiated where a merit increase is not granted to an employee under A6:08 (b);
- (d) the employee is eligible for a merit increase at the employee's next anniversary date notwithstanding that the employee was granted a merit increase under A6:08 (b).

A6:09 Applicable To Mental Health Proctors 2, 3, HCA1, HCA2 and HSW

Where an employee has been denied a merit increase on his anniversary date, the employee shall be notified in writing of the reason for the denial. The employee shall have the right to appeal that decision to the Employer/Director. The decision of the Employer/Director shall be final.

A6:10 Applicable To Mental Health Proctors 2, 3, HCA1, HCA2 and HSW

Where an employee has been denied a merit increase on his anniversary date, the Employer may grant the merit increase effective the first of any subsequent bi-weekly pay period. The employee's anniversary date shall then be established as the first of the month following the granting of this merit increase.

A6:11 Where an employee has been on maternity leave and/or parental leave and as a result of such leave(s) fails to be eligible for a merit increase, the employee will be eligible for a merit increase on the first of the month following the date on which the employee accumulates the necessary regular hours of work. The effective date of the increase shall be the first of the bi-weekly pay period which includes the first of the month.

A6:12 Notwithstanding that an employee is appointed to a position at a salary rate higher than the minimum salary applicable to the position, the employee is eligible for a merit increase on the employee's anniversary date.

Article A7 Management Rights

A7:01 All the functions, rights, personnel pay practices, powers and authority which the Employer has not specifically abridged, delegated or modified by this Agreement are recognized by the Union as being retained by the Employer.

A7:02 In administering this Agreement, the Employer shall act reasonably, fairly, in good faith, and in a manner consistent with the Agreement as a whole.

A7:03 **In any emergency declared by the Employer or disaster declared by EMO, employees are required to perform duties as assigned notwithstanding any contrary provision in the Collective Agreement.**

Compensation for unusual working conditions related to such emergency or disaster will be provided in accordance with the Collective Agreement.

Where overtime is worked by reason of a disaster plan exercise or fire drill, overtime will be paid in accordance with the applicable Overtime Article.

The importance of disaster plan exercises and fire drills is mutually acknowledged by the Employer and the Union and, to this end, participation of all employees is encouraged.

Article A8 No Discrimination

A8:01 The parties hereto agree that there shall be no discrimination, harassment, coercion or interference exercised or practiced with respect to any employee by reason of age, sex, **including pregnancy, marital status or family status**, race, creed, colour, ethnic or national origin, political or religious affiliation, sexual orientation, **physical or mental disability**, or membership in the

Union or activities in the Union, **except as may be allowed under the Manitoba Human Rights Code.**

Article A9 Disciplinary Action

- A9:01** An employee shall only be disciplined for just cause.
- A9:02** Where possible, the Employer shall give the employee prior notice of the nature of the complaint. A hearing may be held with an employee prior to making a determination to suspend or dismiss an employee. The employee has the option to have a representative present.
- A9:03** Where disciplinary action has been taken the employee shall be advised in writing of the disciplinary action and the circumstances and actions which made the disciplinary action necessary. The employee shall sign a copy only to acknowledge its receipt and shall retain a copy.
- A9:04** An employee may grieve any disciplinary action in accordance with the Grievance Procedure.

Article A10 Personnel Files

- A10:01** Upon the written request to the Employer, the personnel file of an employee shall be made available for that employee's full examination. Such examination shall be in the presence of a representative of the Employer. The employee has the option to have a representative present. Every effort shall be made by all parties to ensure that the full examination of the employee's file shall occur no later than two (2) calendar weeks of the request being made to **Human Resources or the applicable supervisor.**
- A10:02** An employee may request a copy of specific documents on the employee's personnel file. This provision shall not be unreasonably requested or denied.

Article A11 Resignations

- A11:01** An employee wishing to resign shall provide the Regional Health Authority with a written notice of resignation which shall specify the last day upon which the employee will perform the employee's regular duties.
- A11:02** The effective date of a resignation shall be the last day upon which an employee is present at work and performs the employee's regular duties.
- A11:03** Subject to A11:04 and A11:05, where the last day on which an employee who has submitted a notice of resignation performs the employee's regular duties precedes a Friday which, but for the fact that a holiday falls thereon would be a regular working day, the employee shall be deemed to have voluntarily terminated the employee's service on that Friday and shall be eligible for holiday pay for that Friday.
- A11:04** Employees shall give written notice of resignation at least two (2) weeks prior to the date on which the resignation is to be effective, **except as provided for in Article B3:11.**
- A11:05** An employee may, with the approval of the Regional Health Authority, withdraw the notice of resignation at any time before the resignation becomes effective.
- A11:06** The Employer may give equivalent basic pay in lieu of notice.
- A11:07** The Employer may deduct from an employee's final pay an amount equal to the employee's basic pay for the period the employee gives inadequate notice of resignation.
- A11:08** The employee agrees to return all equipment, keys, identification and materials belonging to the Employer prior to or at the termination date.
- A11:09** Where the employment of an employee terminates at the end of a specific term of employment, or on the completion of a job for which the employee was specifically employed, no notice of resignation is required.

A11:10 Where an employee is absent without leave for five (5) working days, he shall be considered to have abandoned his position and shall be deemed to have resigned without notice on the last day on which he was present at work and performed his regular duties.

Article A12 Performance Appraisal

A12:01 Where a formal assessment of an employee's performance is made, the employee concerned shall be given an opportunity to sign the assessment form upon its completion to indicate that its contents have been read. Employees shall have the right to place their own comments on the form where such space is provided or to append their comments to the form where no space is provided. An employee shall, upon request, receive a copy of the assessment.

Article A13 Medical Fitness

A13:01 The Employer may require an employee to have a psychiatric examination and/or a physical examination.

A13:02 A duly qualified medical practitioner giving a psychiatric or physical examination shall complete the forms required by the Employer.

A13:03 The cost of any examination referred to in A13:02 will be paid by the Employer.

Article A14 Stand-By

A14:01 For the purposes of this Article, stand-by duty shall be any period of twelve (12) consecutive hours. An employee designated for standby must be available in a manner approved by the Employer during this period of standby.

A14:02 (a) An employee who has been designated by the Employer to be on stand-by duty during off duty hours shall receive payment of fifteen dollars (\$15.00) for each twelve (12) hour period or less on stand-by.

- (b) An employee who has been designated by the Employer to be on stand-by duty during off duty hours on a Saturday, Sunday or a recognized holiday shall receive payment of eighteen dollars (\$18.00) for each twelve (12) hour period or less on stand-by.
- (c) Where an employee has worked five (5) consecutive and contiguous days and is designated to be on stand-by duty on either the sixth and/or seventh consecutive and contiguous days following shall be eligible for stand-by at eighteen dollars (\$18.00) for each twelve (12) hour period or less on stand-by.

A14:03 Notwithstanding the number of call outs during the period of stand-by, an employee called back to work from stand-by shall be paid for all hours worked or for three (3) hours whichever is greater. The employee shall be paid at the regular rate of pay or the applicable overtime rates as per Article B6, C4 or D20.

A14:04 For purpose of interpretation of Article A14:02 half or more hours must be designated on the said day in order that the employee shall be eligible for the higher rate.

Article A15 Bereavement and Compassionate Care Leave

A15:01 An employee shall be entitled to bereavement leave of four (4) working days without loss of salary in the event of the death of a member of the employee's immediate family. Such days may be taken only in the period which extends from the day of death up to and including the day following interment or four (4) days following the death whichever is greater.

A15:02 For purposes of granting a bereavement leave immediate family is defined as father, mother, brother, sister, spouse, common-law spouse, same-sex partner, fiancé, former legal guardian, step-parent, child, step-child, or ward of the employee, grandparents, son-in-law, daughter-in-law, grandchild or relative permanently residing in the employees' household or with whom the employee permanently resides.

- A15:03** An employee shall be entitled to bereavement leave of one (1) working day without loss of salary in the event of the death of an employee's brother-in-law, sister-in-law, mother-in-law, father-in-law, aunt, or uncle. This day may be taken only in the period which extends from the day of death up to and including the day following interment or three (3) days following the death whichever is greater.
- A15:04** Provided an employee has not received bereavement leave for the death in question; an employee shall be entitled to bereavement leave up to a maximum of one (1) day without loss of salary for attending a funeral as a pallbearer or mourner.
- A15:05** An employee shall be entitled to additional bereavement leave up to a maximum of two (2) days without loss of salary, requested for the purpose of attending a funeral in excess of two-hundred twenty-five (225) kilometres from the employee's home.
- A15:06** Bereavement leave shall be calculated by determining the number of days an employee would be eligible and multiplying by the pro-rating factor.
- A15:07** An employee shall receive compassionate care leave without pay to provide care or support to a seriously ill family member, subject to the following conditions:
- (a) An employee must have completed at least thirty (30) days of employment as of the intended date of leave.
 - (b) An employee who wishes to take a leave under this section must give the employer notice of at least one (1) pay period, unless circumstances necessitate a shorter period.
 - (c) An employee may take no more than two (2) periods of leave, totalling no more than eight (8) weeks, which must end no later than twenty-six (26) weeks after the day the first period of leave began. No period of leave may be less than one (1) weeks' duration.

- (d) For an employee to be eligible for leave, a physician who provides care to the family member must issue a certificate stating that:
- (1) a family member of the employee has a serious medical condition with a significant risk of death within twenty-six (26) weeks from:
 - (i) the day the certificate is issued, or
 - (ii) if the leave was begun before the certificate was issued, the day the leave began; and
 - (2) the family member requires the care or support of one (1) or more family members.

The employee must give the employer a copy of the physician's certificate as soon as possible.

- (e) A family member for the purpose of this article shall be defined as:
- (i) a spouse or common-law partner of the employee;
 - (ii) a child of the employee or a child of the employee's spouse or common-law partner;
 - (iii) a parent of the employee or a spouse or common-law partner of the parent;
 - (iv) a brother, sister, step-brother, step-sister, uncle, aunt, nephew, niece, grandchild or grandparent of the employee or of the employee's spouse or common-law partner;**
 - (v) a current or former foster parent of the employee or of the employee's spouse or common-law partner;**
 - (vi) a current or former foster child, ward or guardian of the employee, or of the employee's spouse or common-law partner;**
 - (vii) the spouse or common-law partner of a person mentioned in any of the clauses (iii), (iv) (v) and (vi);**

(viii) any other person whom the employee considers to be like a close relative, whether or not they are related by blood, adoption, marriage or common-law relationship.

- (f) An employee may end their compassionate leave earlier than eight (8) weeks by giving the Employer at least forty-eight (48) hours' notice. Where an employee has been provided necessary time off under this section, and where the Employer has made arrangements for alternate staffing for covering the anticipated absence, the Employer shall have the right to cancel the relief shifts scheduled to cover the anticipated absence without additional cost.
- (g) Seniority shall accrue as per Article B7:02, C6:02 and D16:02.
- (h) Where applicable, an employee may apply to utilize income protection to cover part or all of the two (2) week Employment Insurance waiting period.
- (i) In the event that the death of a family member occurs during this period of leave, the employee shall be eligible for Bereavement Leave as outlined above.

Article A16 Adoptive Parent Leave

A16:01 An employee shall be granted one (1) day's leave with pay to attend to needs directly related to the adoption of the child. At the employee's option such leave shall be granted on the day of, or the day following the adoption.

A16:02 **Applicable To Mental Health Proctors 2, 3, HCA1, HCA2 and HSW**
Adoptive parent leave shall be calculated by multiplying eight (8) hours times the pro-rating factor.

Article A17 Paternity Leave

A17:01 A male employee may be granted up to one (1) day's leave of absence with pay to attend to needs directly related to the birth of his child. At the employee's option such leave shall be granted on the day of, or the day

following the birth of his child, or the day of his wife's admission to or discharge from the hospital.

A17:02 Applicable To Mental Health Proctors 2, 3, HCA1, HCA2 and HSW

Paternity leave shall be calculated by multiplying eight (8) hours times the pro-rating factor.

Article A18 Parental Leave

A18:01 In order to qualify for Parental Leave, an employee must:

- (a) be the natural mother of a child; or
- (b) be the natural father of a child or he must assume actual care and custody of his newborn child; or
- (c) adopt a child under the law of a province.

A18:02 An employee who qualifies under A18:01 must:

- (a) have completed seven (7) continuous months of employment and;
- (b) submit to the Employer an application in writing for Parental Leave at least four (4) weeks before the day specified in the application as the day on which the employee intends to commence the leave.

A18:03 An employee who qualifies in accordance with A18:01 and A18:02 is entitled to Parental Leave without pay for a continuous period of up to thirty-seven (37) weeks.

A18:04 Subject to A18:05, Parental Leave must commence no later than the first anniversary date of the birth or adoption of the child or the date on which the child comes into the actual care and custody of the employee.

A18:05 Where an employee takes Parental Leave in addition to maternity leave, the employee must commence the Parental Leave immediately on expiry of the maternity leave without a return to work unless otherwise approved by the Employer.

Article A19 Union Business

A19:01 Leave of absence to attend to Union business may be granted to employees under the following conditions:

- (a) Requests for leave shall be made in writing by the Union by providing the employee with a letter of request. The employee shall submit the letter to the employee's immediate supervisor who shall forward the request to the Employer for approval. The Union will also provide a copy of the written request to the Human Resource Department.
- (b) Requests for leave shall be made with reasonable advance notice but not less than three (3) working days and shall be granted only where operational requirements permit. Where special or unusual circumstances prevent compliance with the three (3) working days' notice, the request shall be considered and shall not be unreasonably denied.
- (c) Where such leave of absence has been granted the Union shall reimburse the Regional Health Authority one hundred percent (100%) of the wages paid to such employees during the approved absence.
- (d) All approved Union leave for Proctors, Home Care Attendants and Home Support Workers shall be processed for wage recovery plus benefit costs according to the employee's previously scheduled hours with the time recorded as seniority and service for all benefits.

- A19:02**
- (a) For time spent with Employer representatives during collective bargaining, the Union will be allowed to have no more than two (2) employees present at each bargaining session on a time-off with pay basis.
 - (b) Prior to the commencement of negotiations, the Union shall supply the Employer with a list of employee representatives for the purpose of collective bargaining. Dependent upon operational requirements, requested leave for such employees shall not be unreasonably denied.

- (c) Subject to the mutual agreement of the parties, the total number of employees referred to in both (a) and (b) above may be changed provided any additional employees are on leave without pay or on wage recovery as per A19:01 (c) or A19:01 (d).

A19:03 The Employer agrees to allow the Union use of space on existing bulletin boards for the purpose of posting official Union information relating to business affairs, meetings, and social events provided the information does not contain anything that is adverse to the interests of the Employer. The Employer shall have the right to refuse to post or remove the posting of any information.

A19:04 Union staff members shall not visit employees at their place of work unless prior approval has been obtained from the employee's supervisor.

Article A20 Union Security

A20:01 During the term of this Agreement, employees covered by this Agreement, whether members of the Union or not, shall pay to the Union, by payroll deduction, an amount equal to the bi-weekly membership dues determined by the Union. For new employees, the payroll deduction of the amount as set out above shall become effective on the first day of the bi-weekly pay period following the date the employee is covered under the terms of this Agreement.

A20:02 The Employer shall forward to the Union the amount of the dues deducted under A20:01 above on a bi-weekly basis per each applicable bi-weekly pay period system.

A20:03 The Employer shall provide the Union, on a bi-weekly basis per each applicable bi-weekly pay period system, the names of the employee from whose wages dues have been deducted showing opposite each employee's name, bargaining unit, classification, work location, home address, rate of pay, and the amount of dues deducted for that employee.

- A20:04** The personal information as identified in A20:03 may only be used by the Union for the purpose of communicating with the members. The Union acknowledges that it shall have in place reasonable administrative and physical safeguards to ensure the confidentiality and security of personal information. The Union further agrees that when disposing of or storing this information, it shall take care that this information is transported, stored, or destroyed in a secure manner.
- A20:05** The Union agrees to indemnify and save the Employer harmless against any claim or liability arising out of the application of this Article except for any claim or liability arising out of an error committed by the Employer.
- A20:06** The Employer will provide the Union with a monthly list of names and work locations of all new hires and terminations.
- A20:07** A representative of the Union shall be granted not less than fifteen (15) minutes at the end of the group orientation period in order to familiarize employees in the bargaining unit with the general conditions and responsibilities with respect to this Collective Agreement and to the Union. A management representative may be present during this period. This group orientation time is paid time.

Article A21 Rights of Stewards

- A21:01** “Steward” means an employee elected or appointed by the Union who is authorized to represent the Union, an employee or both.
- A21:02** The Employer recognizes the Union’s right to select stewards to represent employees.
- A21:03** The Union agrees to provide the Employer with a list of stewards and any subsequent changes for each work location. The Union shall provide appropriate identification for stewards.
- A21:04** Stewards and employees shall not conduct Union business during their working time.

Article A22 Grievance Procedure

- A22:01** A grievance shall be defined as any dispute arising out of interpretation, application or alleged violation of the Agreement.
- A22:02** An earnest effort shall be made to settle grievances fairly and equitably in the following manner, however, nothing in this Agreement shall preclude the Employer or the Union from mutually agreeing to settle a dispute by any means other than those described in the following grievance procedures without prejudice to their respective positions.
- A22:03** Local Union representatives, upon request to their immediate supervisor and subject to operational requirements, shall be granted necessary time off without loss of pay to meet with the Employer for the purpose of processing grievances. Such permission shall not be unreasonably withheld.
- A22:04** Within twenty-one (21) days after the cause of a grievance occurs the grievor shall attempt to resolve the dispute with her immediate supervisor. In the event of a grievance originating while an employee is on approved leave of absence from work such grievance must be lodged within fourteen (14) days of return.
- A22:05** Following the meeting with the immediate supervisor, the grievor and the Union representative may, within seven (7) days submit the grievance in writing to the Employer/Director or designate. (Step 1).
- A22:06** Failing settlement of the grievance within seven (7) days after submission under Article A22:05, the Union may within the ensuing ten (10) days submit the grievance in writing to the Chief **Executive** Officer or designate who shall, within seven (7) days after the receipt of the grievance, render a decision in writing. (Step 2).
- A22:07** An employee claiming to be discharged or suspended without just cause may submit a grievance directly to the Chief **Executive** Officer or designate. (Step 2).

A22:08 If a dispute involving a question of general application or interpretation occurs and affects a group of employees, the Union or the employees may submit the grievance directly to the Chief **Executive** Officer or designate.

A22:09 An employee may choose to be accompanied by a local Union representative at any stage of the grievance procedure.

Article A23 Grievance/Arbitration Procedure

A23:01 Within ten (10) days after receiving the Chief **Executive** Officer or designate's reply and failing a satisfactory settlement, either party may refer the dispute to arbitration by giving notice to the other party in writing. Union approval is required to submit any grievance to arbitration.

A23:02 Unless both parties agree to a sole arbitrator within seven (7) days following the matter being referred to arbitration, each party shall in the next seven (7) days give notice to the other party in writing naming its nominee to the arbitration board.

A23:03 The parties hereto agree that an employee of the Regional Health Authority and a staff member of the Manitoba Government Employees' Union shall not be eligible for appointment as a member of the Arbitration Board or to act as a member of the Arbitration Board.

A23:04 The two (2) named members of the board shall within ten (10) days name a third member of the board who shall be chairperson.

A23:05 In the event of a failure to agree to a third person, the Minister of Labour for the Province of Manitoba shall be requested to appoint a third member.

A23:06 The arbitration board or the sole arbitrator shall not be empowered to make any decision inconsistent with the provisions of the Agreement or to modify or amend any portion of this Agreement.

A23:07 The board shall determine its own procedures but shall provide full opportunity to all parties to present evidence and make representations. The

board shall hear and determine the differences or allegations and render a decision within ten (10) days from the time it holds its final meeting.

A23:08 The decision of the majority or the sole arbitrator shall be the decision of the board. Where there is no majority decision, the decision of the chairperson shall be the decision of the board. The decision of the board of arbitration or the sole arbitrator shall be final and binding and enforceable on all parties and may not be changed.

A23:09 Within five (5) days of receipt of the award, should the parties disagree as to the meaning of the decision of the board or the sole arbitrator either party may apply to the chairperson of the board of arbitration or sole arbitrator to reconvene. Within five (5) days the board of arbitration or the sole arbitrator shall reconvene to clarify the decision.

A23:10 Expenses of the Board

Each party shall pay:

- (a) The fees and expenses of the arbitrator it appoints,
- (b) One-half (1/2) the fees and expenses of the chairperson or sole arbitrator.

A23:11 Nothing in this Agreement shall preclude settlement of a grievance by mutual agreement in any manner whatsoever.

A23:12 The time limits in both the grievance and arbitration procedures may be extended by mutual agreement and shall be confirmed in writing.

A23:13 For purposes of determining the lengths of time in the foregoing procedure, Saturdays, Sundays and recognized holidays are excluded.

A23:14 Employees who are subpoenaed to appear at an arbitration hearing related to this Collective Agreement shall be given necessary time off work. The party, which called him/her, either the Employer or MGEU, shall be responsible for compensating him or her for any salary which would otherwise be lost.

Article A24 Contracting Out

A24:01 The Employer will give all reasonable consideration to continued employment with the Regional Health Authority of employees who would otherwise become redundant because work is contracted out.

A24:02 Where work is to be contracted out which would result in the redundancy of employees in the bargaining unit, then the following procedure shall apply:

- (a) the Employer will provide the Union with one hundred twenty (120) day's notice;
- (b) during the notice period the parties shall meet to facilitate potential retraining and/or re-deployment opportunities.

Article A25 Technological Change

A25:01 The Employer agrees that it will endeavour to introduce technological change in a manner which, as much as is practicable, will minimize the disruptive effects on services to the public and employees.

A25:02 The provisions of this Article are intended to assist employees affected by technological change and Sections 83, 84 and 85 of The Labour Relations Act do not apply during the term of this Agreement.

A25:03 Where, as a result of technological change, new or greater skills are required than are already possessed by affected employees under the present methods of operations, such employees shall, at the expense of the Employer, be given a training period during which they may acquire the skills necessitated by the new method of operation. There shall be no reduction in wage or salary rates during the training period of any such employee.

Article A26 Health and Safety

A26:01 The Employer shall in accordance with the objects and purposes of the Workplace Safety and Health Act:

- (a) ensure so far as is reasonably practicable, the safety, health and welfare at work of all his workers; and
- (b) comply with the Workplace Safety and Health Act and regulations.

A26:02 The parties recognize the importance of establishing a Workplace Health and Safety Committee structure to enhance the ability of employees and the Employer to resolve health and safety concerns.

A26:03 A representative from the bargaining unit will represent the bargaining unit members on the Regional Health Authority Health and Safety Committee.

A26:04 The Employer and the Union agree that “violent or aggressive behaviour” shall not be condoned in the workplace and is further agreed that both parties will work together in recognizing and resolving such problems should they arise.

- (a) When the Employer is aware that a client has a history of aggressive behaviour the Employer will make such information available to employees who provide service to those clients.
- (b) Where such a program does not exist, the Employer shall develop an Aggressive Client Conduct Program. Prior to implementing such a program the Employer shall receive a recommendation from the Health and Safety Committee. Such a program will include instruction and dissemination of information.

A26:05 The Employer shall provide information and preventative measures for those employees in contact with known infectious diseases where medically necessary to protect the employee and other clients.

A26:06 An employee may refuse to perform work at a workplace where he has reasonable grounds to believe and does believe that the particular work is dangerous to his safety or health, or the safety and health of another employee or any other person.

A26:07 Where the employee refuses to work under Article A26:06 he shall immediately report his refusal and the reasons therefore to his immediate

supervisor. At no time shall the safety of the client be jeopardized. The Employer will ensure that those employees subsequently assigned to this work shall be made aware of the original refusal.

A26:08 The immediate supervisor in conjunction with the appropriate authorities will ensure that the employee is not required to continue working under dangerous conditions.

Article A27 Civil Liability

A27:01 If an action or proceeding is brought against any employee covered by this Agreement for an alleged tort committed by the employee in the performance of the employee's duties, then:

- (a) The employee, upon being served with any legal process, or upon receipt of any action or proceeding as hereinbefore referred to, being commenced against the employee shall advise the Employer of any such notification or legal process;
- (b) The Employer shall pay any damages or costs awarded against any such employee in any such action or proceedings and all legal fees; and/or
- (c) The Employer shall pay any sum required to be paid by such employee in connection with the settlement of any claim made against such employee provided the conduct of the employee which gave rise to the action did not constitute gross negligence of the employee's duty as an employee;
- (d) Upon the employee notifying the Employer in accordance with A27:01 (a) above, the Employer and the employee shall forthwith meet and appoint counsel that is mutually agreeable to both parties. Should the parties be unable to agree on counsel that is satisfactory to both, then the Employer shall unilaterally appoint counsel. The Employer accepts full responsibility for the conduct of the action and the employee agrees to cooperate fully with appointed counsel.

Article A28 Harassment

A28:01 The parties recognize that the problem of harassment, including sexual harassment may exist. However, the parties agree that harassment will not be tolerated in the workplace or in connection with the workplace. Situations involving allegations of harassment shall be treated in strict confidence by both the Employer and the Union.

A28:02 The employee may forward a written complaint marked “Personal and Confidential” alleging harassment directly to the Employer/Supervisor or Human Resource Director/Manager.

A28:03 The Employer agrees to investigate allegations of harassment and shall endeavour to resolve them in an expeditious and confidential manner.

A28:04 The alleged offender shall be entitled to notice of the complaint and shall be given opportunity to respond to the complaint.

A28:05 The Employer, after investigating the complaint, shall have the authority to:

- (a) dismiss the complaint; or
- (b) determine the appropriate discipline; and/or
- (c) take any action which in the Employer’s opinion may be necessary.

Where the Employer determines that a complaint may have been made for frivolous or vindictive reasons, the Employer shall have the authority to:

- (a) take disciplinary action against the complainant; and/or
- (b) take any action against the complainant which in the Employer’s opinion may be necessary.

Article A29 Court Leave

A29:01 An employee who is summoned for jury duty or who receives a summons or subpoena to appear as a witness in a court proceeding, other than a court proceeding occasioned by the employee’s private affairs, shall be granted a

leave of absence with pay for the required period and all jury or witness fees received by the employee shall be remitted to the Regional Health Authority.

Article A30 Labour Management Committee

- A30:01** A Labour Management Committee will be established and maintained in the Regional Health Authority. This committee shall consist of no more than three (3) representatives of the Regional Health Authority and three (3) representatives of the Union. Except by mutual agreement the committee shall meet quarterly for the purpose of discussing issues relating to the workplace which affect the parties.
- A30:02** The committee may make recommendations to the Union and the Regional Health Authority with respect to its discussions and conclusions, but shall not have jurisdiction over wages, or any matter of the Collective Agreement. The committee shall not supersede the activities of any other committee of the Union or of the Regional Health Authority and it does not have the power to bind either the Union or its members or the Regional Health Authority to its discussions or conclusions.
- A30:03** The committee shall have two (2) co-chairpersons, one (1) chosen by and from the management representatives and one (1) chosen by and from the employee representatives. The co-chairpersons shall alternate the function of chairing the meetings of the committee and may participate fully in the deliberations and the discussions of the committee.
- A30:04** Employees appointed by and acting on behalf of the Union shall receive basic pay for time spent at Labour Management Committee meetings.

Article A31 Inclement Weather

- A31:01** When an employee is unable to attend at work due to whiteout/blizzard conditions as declared by Environment Canada or the Employer, or due to road closures as declared by police agencies or the Department of Highways, the employee shall be entitled to use available vacation credits, banked time, or overtime to offset lost hours.

Article A32 Loss Of or Damage To Personal Effects

- A32:01** In recognition of the fact that during the performance of their duties, employees may have their clothing or other personal property damaged, the Employer agrees to make comparable compensation, providing established Employer procedures and policies have been followed and proof of purchase of the replacement item is submitted.
- A32:02** No claims for compensation will be considered where an employee has or will receive adequate compensation from insurance or otherwise for the loss or theft of or damage to the employee's tools, equipment or personal effects, or for luxury items.
- A32:03** Employees are responsible for any personal effects which are brought to their place of work and are not specifically required in the course of their employment; and no claim for compensation will be considered for loss or theft of or damage to such personal effects.

Article A33 Job Descriptions and Job Classifications

- A33:01** The Employer agrees to provide the Union with job descriptions for all classifications for which the Union is the bargaining agent, within six (6) months of ratifying this Collective Agreement.
- A33:02** Where a new classification is created within the bargaining unit, or an existing classification is changed significantly, the Employer shall provide the Union with a copy of the new or revised job description. The Union and the Employer shall negotiate the rate of pay. Failing agreement on the appropriate rate of pay, the dispute may be referred to arbitration in accordance with the arbitration article.
- A33:03** If the salary range of a new or revised classification is adjusted as per A33:02, such adjustment shall be retroactive to the date the new or revised classification came into effect.

Article A34 Respectful Workplace Policy

A34:01 The Employer's Respectful Workplace Policy shall be accessible to all employees.

Article A35 Recruitment and Retention

A35:01 Employees covered by the Community Support Collective Agreement shall be given consideration for available employment opportunities within the bargaining unit prior to external applicants, provided they meet the qualifications.

Article A36 Retroactive Wages

A36:01 Retroactive pay will be paid to all employees working during the retroactivity period. Staff who do not currently work for the Employer are required to request such retroactivity pay in writing.

Retroactive pay will be processed as soon as possible following ratification of the settlement by both parties and the provision of the approved wage scales to the Employer. The anticipated timelines for processing of retroactive pay will be communicated to all current employees in an appropriate format.

Wherever possible, retroactive pay will be made by separate cheque.

Article A37 Rehabilitation, Return to Work and Accommodation

A37:01 The Employer and the Union agree to actively participate and facilitate the rehabilitation and return to work of ill, injured or disabled employees.

(a) The Employer and the Union are committed to reasonable accommodation in a manner that respects the dignity and privacy of the employee. Reasonable accommodation is the shared responsibility of the employees, the Employer and the Union.

- (b) When a need to accommodate is identified, the parties agree to work cooperatively to investigate and identify accommodation that is substantial, meaningful and reasonable to the point of undue hardship.
- (c) Where necessary, relevant provisions of the Collective Agreement may, by mutual agreement between the Union and the Employer, be waived.

Article A38 More Than One Position

- A38:01** Part-time employees shall be eligible to apply for and occupy more than one (1) part-time position with the Employer. It is understood that at no time will the arrangement result in additional cost to the Employer. Where it is determined that it is not feasible for the employee to work in more than one (1) position, the employee will have the option of assuming the position applied for and relinquishing their former position.
- A38:02** At no time shall the sum of the positions occupied exceed the equivalent of one (1) EFT, however, it is recognized that daily hours of work may be exceeded, by mutual agreement between the Employer, the employee and the Union.
- A38:03** Where the sum of the positions occupied equals one (1) EFT, the status of the employee will continue to be part-time, (i.e. status will not be converted to full-time).
- A38:04** All salary-based benefits, i.e. Group Life, Pension, D&R, as applicable, will be combined and calculated on the basis of the total of all active positions occupied.
- A38:05** All accrued employee benefits, i.e. vacation, income protection, shall be maintained and utilized on the basis of the total of all active positions occupied.

- A38:06** Requests for scheduling of vacation, paid or unpaid leaves of absence, etc. shall be submitted to each individual supervisor/manager, and will be considered independently, based on the operational requirements of that area.
- A38:07** Employees taking on an additional position will be subject to a six (6) month trial period in that position. If, during the trial period, the applicant is found by the Employer to be unsatisfactory in her new position, she shall relinquish that position.
- A38:08** Where an approved arrangement is later found to be unworkable, the affected employee will be required to relinquish one (1) of the positions occupied.

Article A39 Leave of Absence

- A39:01** Leaves of absence with or without pay may be granted for a period for a good and sufficient reason at the discretion of the Employer. Except in emergency circumstances, all requests for leave of absence must be made in writing to the department head at least thirty (30) calendar days in advance, specifying the reason for requested leave and the proposed dates of departure and return.
- A39:02** The leave request will be considered on an individual basis and may be allowed at the discretion of the Employer, giving consideration of the reason for the request and the operational requirements. The Employer shall notify the employee of her/his decision in writing within one (1) week of receipt of the request.

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Representative Workforce

The parties understand that Aboriginal persons are significantly under-represented in the health care labour force and that additional actions are needed to promote and facilitate employment of Aboriginal persons in health care occupations at all levels. It is therefore mutually agreed that the undersigned parties will work in cooperation to:

- (a) Develop strategic initiatives and programs that:
 - foster mutual respect, trust, fairness, open communication and understanding;
 - focus on recruiting, training and career development of Aboriginal workers;
 - identify workplace barriers that may be discouraging or preventing Aboriginal workers from entering and remaining in the workforce;
 - facilitate constructive race and cultural relations.
- (b) Promote and publicize initiatives undertaken to encourage, facilitate and support the development of a representative workforce.

Implement education opportunities for all employees to promote cultural awareness of Aboriginal peoples. This will include enhanced orientation sessions for new employees to ensure better understanding of respectful work practices to achieve a harassment free environment.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Letter of Intent

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Funding Opportunities for Training

The parties agree that should provincial/federal funding opportunities for training become available, the parties will meet to review such opportunities and consider making application for same.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Part B

Home Care Attendants / Home Support Workers

Article B1 Interpretation

B1:01 In this Agreement, unless the context otherwise requires, the expression:

- (a) “Accumulated Service” means an employee’s regular hours worked in a classification covered by the terms and conditions of the Collective Agreement. 2,080 hours equals one (1) year of accumulated service.
- (b) “Additional Hours List” is a listing maintained by the Resource Coordinator or Scheduling Clerk of employees who have requested to work additional hours.
- (c) “Assignment List” is a listing maintained by the Resource Coordinator or Scheduling Clerk of employees by classification whose hours of work have been reduced by more than the hours as specified in B2:04.
- (d) “Interruption of Work” means the reduction of an employee’s hours of work.
- (e) “Promotion” means a change of employment from one (1) classification to another having a higher hourly rate.
- (f) “Temporary Lay-off” means the reduction of an employee’s hours of work, such that the employee no longer has any work.
- (g) “Day” means the period of twenty-four (24) hours which commences on any given day at 00:01 hours and ends at 24:00 hours.
- (h) “Weekend” means the forty-eight (48) hour period that falls between 00:01 hours on the Saturday and 24:00 hours on the following Sunday.**

Article B2 Hours of Work

B2:01 The parties to this Agreement recognize the uniqueness of the Home Care Program and recognize the requirement for distribution of work in an economical, fair and efficient manner.

- B2:02** (a) Hours of work shall be as assigned by the Employer. The Employer shall only pay for hours worked. This wording does not apply to RSH employees.
- (b) Time spent travelling between consecutive and contiguous work assignments is considered work time.
- (c) Time spent in meetings required by the Employer or time scheduled by the Employer to attend at the office is considered work time.
- B2:03** When an employee's hours of work are interrupted or when an employee is temporarily laid off, the Employer shall not be required to provide any notice or payment in lieu thereof. This wording does not apply to RSH employees.
- B2:04** Where an employee's average hours of work have been reduced by more than ten (10) hours in a bi-weekly pay period the employee's name shall be placed on the assignment list maintained by their Resource Coordinator and shall also be placed on an additional hours list that is available to all Resource Coordinators within the employee's assigned office or district, for their community area, whichever is applicable.
- Where an employee's average hours of work have been reduced by more than eight (8) hours in a bi-weekly pay period the employee's name shall be placed on the assignment list maintained by their Resource Coordinator and shall also be placed on an additional hours list that is available to all Resource Coordinators within the employee's assigned office or district, for their community area, whichever is applicable.
- B2:05** An employee who wishes to work additional hours beyond his present schedule shall notify his Resource Coordinator and his name shall be placed on the additional hours list maintained by the Resource Coordinator.
- B2:06** Notwithstanding B2:02 and B2:03, where an employee is unable to complete their assignment due to client circumstances beyond the control of the employee, then the employee shall be paid as follows:

- (a) where the assignment is for less than three (3) hours the employee will be paid for the assignment at the employee's regular hourly rate.
- (b) where the assignment is for three (3) or more hours the employee shall be paid their regular hourly rate for the hours worked or for a minimum of three (3) hours whichever is greater.

This wording does not apply to RSH employees.

B2:07 For greater certainty with regard to the interpretation of B2:02, B2:03 and B2:06, where the Employer cancels an assignment at any time prior to its commencement the employee shall not be entitled to be paid for that assignment. This wording does not apply to RSH employees.

- B2:08**
- (a) Employees may be required to work split shifts.
 - (b) An employee required to work a split shift shall receive a premium of six dollars and twenty-five cents (\$6.25) per shift. Increase in shift premium to **six dollars and fifty cents (\$6.50) on March 31, 2013.**
 - (c) The premium referred to in B2:07 (b) above shall not be included in the calculation of any benefits.
 - (d) A split shift is defined as "any two (2) or more daily work assignments that include an unpaid break period of more than one (1) hour and fifteen (15) minutes". Assignments that cross 24:00 hours (midnight) on consecutive days do not constitute a split shift.

B2:09 Where an employee works for five (5) or more consecutive hours, an unpaid meal period of between one-half ($\frac{1}{2}$) hour and one (1) hour will be provided.

B2:10 Where an employee is requested to remain with the client during the meal period, such time shall form part of the work schedule.

B2:11 An employee who works a minimum of four (4) consecutive hours for one client will receive one fifteen (15) minute rest period for each period so worked.

B2:12 An employee who works an overnight assignment where the majority of hours worked fall between midnight and 6:00 a.m. shall be entitled to a minimum of eight (8) consecutive hours of time off immediately following the overnight assignment, prior to the employee's next assignment.

B2:13 Procedures for Administration of B2:04

- (a) An employee's average bi-weekly hours of work as referenced in B2:04 shall be determined as follows:
 - (i) Commencing with the pay period that includes January 1 in the preceding year, the regular hours worked in the following twenty-six (26) bi-weekly pay periods shall be totalled.
 - (ii) The total calculated under B2:13 (a) (i) shall be divided by twenty-six (26) to determine the employee's average bi-weekly hours of work.
- (b) The average bi-weekly hours of work as calculated in B2:13 (a) shall be the employee's average bi-weekly hours of work for the following twelve (12) month period.
- (c) The average bi-weekly hours of work shall be revised on an annual basis and provided in writing to each employee by February 15.

B2:14 The Employer agrees to post assignment lists and additional hours lists on a bi-weekly basis in the office, in a place accessible to all staff.

B2:15 The total daily assignment shall be no less than one (1) paid hour.

Article B3 Regular Scheduled Hours of Work (RSH)

HCA1, HCA2, HSW

B3:01 "Regular Scheduled Hours of Work" means the Employer provides a commitment to assign the employee for a determined number of hours over a bi-weekly period. In return the employee is committed to work these hours during the bi-weekly pay period.

B3:02 The parties to this agreement recognize the uniqueness of the Home Care Program and recognize the need for regular scheduled hours of work to assist in providing quality care.

B3:03 Notwithstanding Article B3:01, regular scheduled hours of work provide an ongoing commitment to a minimum of either seventy-two (72), sixty (60) or fifty (50) hours bi-weekly, determined by the Employer and assigned by the Resource Coordinator.

Additional hours to a maximum of eighty (80) hours bi-weekly may be assigned to employees working regular scheduled hours of work subject to operational requirements.

Except by mutual agreement between the Employer and the employee:

- (a) RSH of work shall be assigned over ten (10) working days during a bi-weekly period.
- (b) RSH shall not exceed eight (8) hours of work in a ten (10) consecutive hour period.
- (c) Alternate weekends off shall be granted as often as is reasonably possible with each employee receiving a minimum of every third weekend off.
- (d) For purposes of this Article, assignments that cross 24:00 hours (midnight) do not constitute working on two (2) calendar days.

An employee on RSH is required to accept hours that are assigned within their stated availability. Failure to do so shall result in non-payment for all hours assigned but not worked and may result in the employee being removed from the RSH process.

B3:04 In order to be considered for RSH the employee must apply in writing, specifying their availability and preference for hours of work. An employee's current scheduled hours are not a factor in applying for RSH.

B3:05 The Employer shall inform the employee in writing as to the status of their application for RSH. Upon written request by an unsuccessful applicant for

RSH, the Employer shall provide the reasons for the applicant's non-acceptance.

- B3:06** Where an employee is selected for RSH but no schedule is available, the employee shall be placed on the waiting list for RSH in descending order of seniority.

An employee's name may remain on the waiting list for up to a six (6) month period. This period may be extended at six (6) month intervals upon written request to the Resource Coordinator.

Waiting lists shall be maintained in writing by the Resource Coordinator and available to an employee on request.

- B3:07** As RSH schedules are developed, employees on the RSH waiting list shall be given consideration for these schedules in descending order of seniority.

- B3:08** All hours paid to employees shall be counted in determining the bi-weekly minimum ongoing commitment of hours of work. Only the employees' pro-rated portion of general holiday hours shall count towards their ongoing commitment of minimum bi-weekly hours.

- B3:09** Where an employee with regular scheduled hours of work is unable to complete their assignment due to client circumstances they may be reassigned other work within the bi-weekly pay period in accordance with B3:03.

If they cannot be reassigned they will be paid as follows:

- (a) Where the assignment is for less than three (3) hours the employee will be paid for the assignment at the employee's regular hourly rate, and
- (b) Where the assignment is for three (3) or more hours the employee shall be paid their regular hourly rate for the hours worked or for a minimum of three (3) hours whichever is greater.

- B3:10** Due to unforeseen circumstances, if the Employer is unable to maintain the employee's ongoing commitment of RSH, the Employer shall provide notice to the employee consisting of the balance of the current pay period and a further two (2) weeks, without loss of pay for the minimum RSH hours or

payment in lieu of notice. The employee shall be placed on the RSH waiting list and the assignment list as applicable. Verbal notice shall be followed by written notice to the employee with a copy of the notice forwarded to the Union.

- B3:11** Where the employee elects to withdraw from RSH, the employee shall provide written notice to the Employer consisting of the balance of the current pay period and a further two (2) weeks. This written notice shall indicate the employee's new availability.
- B3:12** When an employee returns to full duties after being off work for up to four (4) weeks due to illness or injury, he/she shall be returned to his/her RSH schedule. When this is not operationally possible, Article B3:10 will apply.
- This does not preclude, at the discretion of the Employer, consideration for an extension of this time period.

Article B4 Allocation of Work

- B4:01** The parties recognize the unique role of the Home Care Attendant and the Home Support Worker in providing individualized care in the homes of clients.
- B4:02** Notwithstanding B4:01, the Resource Coordinator shall provide first consideration for new assignments in the following order:
- (a) Employees with RSH whose assigned hours are below their bi-weekly commitment;
 - (b) Employees on the RSH's waiting list who have had their RSH terminated in accordance with Article B3:10;
 - (c) RSH employees on the additional hours list;
 - (d) Employees on the RSH's waiting list;
 - (e) Employees who are on the assignment list;
 - (f) Other employees on the additional hours list.

- B4:03** Allocation of work shall not be subject to arbitration during the life of the Collective Agreement. An employee who is concerned about the allocation of work should first contact the Resource Coordinator. The final determination on the allocation of work is the right of the Employer.
- B4:04** Where an employee considers that the Employer has violated the terms and conditions of this Article, the employee may file a grievance at Step 1.
- B4:05** The decision of the Employer/Manager shall be final and binding for any grievance filed regarding allocation of work.
- B4:06** When an employee refuses two (2) assignments when on the assignment list, his name shall be removed from the assignment list and transferred to the additional hour's list.
- B4:07** An employee's name shall be removed from the additional hours list when that employee has not worked within the six (6) month period immediately following the placement of their name on the respective list. Upon written request to the Resource Coordinator, this period may be extended by a further six (6) month period.

Article B5 Probation

- B5:01** A new employee shall be on probation from the date of commencement of employment for a period of six hundred forty (640) regular hours worked or six (6) calendar months whichever occurs first. The Employer may extend the probationary period up to an additional three hundred twenty (320) regular hours of work provided the Employer gives notification to the union.
- B5:02** An employee who is rejected during the initial probation period may grieve the rejection at Step 2 of the grievance procedure within fifteen (15) working days from the date the employee received notice of the rejection. The Chief **Executive** Officer or designate shall hold a hearing to discuss the grievance with the employee. The employee has the option to have a representative present. The decision at Step 2 shall be final for such grievance.

B5:03 Subject to B5:02 the rejection on probation of an employee is neither grievable nor arbitrable.

Article B6 Overtime

B6:01 An employee required to work in excess of eight (8) hours per day shall be paid the rate of time and one-half (1½x) for all overtime worked.

B6:02 An employee shall be paid at the rate of time and one-half for all hours required to be worked in excess of forty (40) hours in any week.

B6:03 Overtime shall be compensated by paying the employee for all time worked at the applicable rate.

B6:04 **Overtime worked as a result of the changeover from Daylight Savings Time to Central Standard Time shall be deemed to be authorized overtime and the employee will be paid only for actual hours worked on the changeover from Central Standard Time to Daylight Savings Time.**

Article B7 Seniority

B7:01 “Seniority” is defined as an employee’s accumulated regular hours worked in a classification under the terms and conditions of this Collective Agreement.

B7:02 Notwithstanding B7:01, seniority shall also accrue during periods of:

- (a) Absence on approved workers compensation up to one (1) year;
- (b) Maternity leave;
- (c) Adoptive parent leave;
- (d) Approved leave of absence without pay for vacation purposes;
- (e) Paid time in accordance with the Manitoba Home Care Employee Benefit Program;
- (f) Periods of approved E.I. sick leave;
- (g) During periods of Manitoba Public Insurance income replacement up to one (1) year.

- B7:03** The periods of absence referred to in B7:02 shall be multiplied by the employee's pro-rating factor in order to determine the number of hours of accrued seniority. Seniority shall be calculated under B7:02 (d) in accordance with the employee's vacation accrual rate under B11:02.
- B7:04** An employee will lose all seniority when the employee:
- (a) Resigns;
 - (b) Retires;
 - (c) Is dismissed and not reinstated;
 - (d) Dies;
 - (e) Is permanently laid off.
- B7:05** Seniority lists shall be revised annually and shall be posted in the district offices. A copy of the seniority list shall be provided to the Union.

Article B8 Lay-off

- B8:01** When a temporary lay-off or interruption of work occurs the Employer shall not be required to provide any notice of lay-off or payment in lieu thereof. This wording does not apply to RSH employees.
- B8:02** When a temporary lay-off, or interruption of work in accordance with B2:04 occurs, the employee's name shall be placed on the assignment list by classification.
- B8:03** Where a significant number of temporary lay-offs occur concurrently then employees' names shall be placed on the assignment list in descending order of seniority by classification.
- B8:04** Where work becomes available employees shall be offered assignments in accordance with Article B4.
- B8:05** A permanent lay-off shall be deemed to have taken place where an employee has been placed on the assignment list for a period of twelve (12) months and has not worked under this Agreement during the twelve (12) month period.

B8:06 Where a permanent lay-off takes place as per B8:05, severance pay shall be paid where applicable in accordance with Article B9.

Article B9 Severance Pay

B9:01 Employees with ten (10) or more years of accumulated service whose services are terminated as a result of retirement, in accordance with the pension plan, or death, shall be paid, or to the employee's estate in the event of death, severance pay in the amount of one week's pay for each year of accumulated service or portion thereof, but the amount of severance pay shall not exceed fifteen (15) weeks' pay.

B9:02 Where an employee fails to accrue ten (10) years' accumulated service as a result of retirement, or death the employee shall be paid, or to the employee's estate in the event of death, severance pay on the basis of ten (10) weeks' pay multiplied by the factor of the number of months accumulated service completed in his tenth year divided by twelve (12) months.

B9:03 Employees with one (1) or more years of accumulated service whose services are terminated as a result of permanent lay-off shall be paid severance pay in the amount of one (1) week's pay for each year of accumulated service or portion thereof, but the total amount of severance pay shall not exceed twenty-two (22) weeks' pay.

B9:04 The rate of pay referred to in this Article shall be determined on the basis of the last hourly rate of pay, excluding allowances, which was in effect for the employee at the time of retirement, permanent lay-off, or death.

B9:05 For purposes of interpretation, one (1) week's pay shall equal forty (40) hour's pay.

Article B10 Recognized Holidays

B10:01 The following are recognized holidays:

New Year's Day	Civic Holiday (first weekend in August)
Louis Riel Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Canada Day (July 1)	Boxing Day

Any other holiday proclaimed by Federal or Provincial Statute.

B10:02 An employee shall be eligible to be paid time and one-half (1½x) for all hours worked on a recognized holiday listed in B10:01.

B10:03 An employee shall be eligible to receive holiday pay calculated by multiplying the employee's pro-rating factor by eight (8) hours.

B10:04 Subject to operational requirements, employees shall be granted time off for either Christmas Day or New Year's Day. An employee who wishes to be granted time off for either Christmas Day or New Year's Day shall notify the Employer of their request by December 1. Subject to operational requirements, the Employer shall notify the employee by no later than December 15 of the status of their request.

Article B11 Vacation

B11:01 For purposes of this Agreement, a vacation year is the period of twenty-six (26) bi-weekly pay periods commencing with the employee's bi-weekly pay period in which April 1 falls.

B11:02 Employees shall accrue vacation as follows:

- (a) An employee who has completed less than one (1) year accumulated service shall earn vacation credits at the rate of four percent (4%) per annum.

- (b) Commencing with the first of the bi-weekly pay period in which an employee completes one (1) year accumulated service the employee shall earn vacation credits at the rate of six percent (6%) per annum.
- (c) Commencing with the first of the bi-weekly pay period in which an employee completes seven (7) year's accumulated service the employee shall earn vacation credits at the rate of eight percent (8%) per annum.

B11:03 Vacation credits as referred to in B11:02 shall be calculated on regular hours worked during the bi-weekly pay period and shall be exclusive of overtime and any and all other premiums.

B11:04 For purpose of this Article a year of accumulated service shall be 2,080 regular hours worked.

B11:05 A vacation week is defined as a period of seven (7) consecutive calendar days for which an employee is unavailable for assignments.

Four percent (4%) equals two (2) vacation weeks.

Six percent (6%) equals three (3) vacation weeks.

Eight percent (8%) equals four (4) vacation weeks.

For clarification purposes, days on which the employee is not scheduled to work, contiguous to the vacation week as defined herein, shall not be included in the calculation of the vacation week.

For vacation leave requests of one (1) week or longer, employees shall submit their requests in writing at least four (4) weeks prior to the start date of the leave. The Employer shall inform employees in writing of the status of their requests no later than two (2) weeks after the date these requests are received by the Employer.

B11:06 Where operational requirements permit, employees shall be eligible to take vacation leave upon the approval of the Employer.

Vacation leave shall normally be taken in periods of at least one (1) week in length.

Notwithstanding the one (1) week minimum length for a vacation period and subject to operational requirements, an employee may retain up to three (3) individual days of their vacation allotment to be taken during the vacation year. **Should an employee elect to retain up to three (3) vacation days, one (1) week of vacation (seven [7] calendar days) shall be reduced by the number of days retained.**

To further clarify, seven (7) calendar days equals five (5) work days (days with work scheduled) and two (2) non-work days (days with no work scheduled) for a full-time employee.

Where three (3) vacation days are retained, as in three (3) work days, the remaining available block is a maximum of four (4) days including no more than two (2) work days, and may be scheduled by the employee prior to the end of the vacation year. There will be no carry-over of unused days into the next vacation year.

For part-time employees, their combination of work days off would be defined by their normal work schedule.

For all employees these individual days shall be on a without pay basis.

For clarification purposes, days on which the employee is not scheduled to work, contiguous to the individual day requested, shall not be included in the calculation of these individual days.

B11:07 Accrued vacation shall be paid to employees following the vacation year in which it was earned and such accrued vacation shall only be paid out once per vacation year. Any vacation leave taken by these employees shall be on a without pay basis.

B11:08 Notwithstanding B11:07, employees may elect to receive vacation pay at the time they take vacation in the following vacation year (April 1 to March 31). Employees choosing this option shall declare in writing by February 1 their intent to be paid at the time vacation is taken.

An employee who has chosen to receive pay at the time vacation is taken will be paid a minimum of one (1) week's vacation pay for each week or portion thereof.

Any vacation pay not paid out by March 31 for the current vacation year shall be paid to the employee by April 30 of the next vacation year.

Where a conflict exists at the time of approving individual vacation requests, and where no agreement can be reached between the employees, the more senior employee of the two (2) shall be given preference.

B11:09 Upon return from vacation leave the Employer if reasonably possible, shall assign the employee to the same schedule with the same number of hours as they were assigned prior to their leave.

B11:10 Where an employee becomes ill during the period of the employee's scheduled annual vacation, the Employer may grant sick leave and credit the employee with alternate day's vacation equivalent to the number of days approved sick leave providing the illness is over three (3) days and may require hospitalization. The employee will be responsible to provide proof of illness and/or hospitalization satisfactory to the Employer.

B11:11 Except in cases of emergency, the Employer shall not contact employees on their vacation.

Article B12 Maternity Leave

B12:01 Every pregnant employee:

- (a) who has completed seven (7) continuous months of employment for or with the Employer;
- (b) who submits to the Employer an application in writing for leave under this Article at least four (4) weeks before the day specified by her in the application as the day on which she intends to commence such leave; and

- (c) who provides the Employer with a certificate of a duly qualified medical practitioner certifying that she is pregnant and specifying the estimated date of her delivery is entitled to and shall be granted maternity leave without pay consisting of a period not exceeding seventeen (17) weeks if delivery occurs on or before the date of delivery specified in the certificate mentioned above; or
- (d) a period of seventeen (17) weeks plus an additional period equal to the period between the date of delivery specified in the certificate mentioned in B12:01 (c) and the actual date of delivery, if delivery occurs after the date mentioned in that certificate;
- (e) the Employer may vary the length of maternity leave upon proper certification by the attending physician.

B12:02 Sections 36 (1) through 36 (11) inclusive of the Employment Standards Act respecting maternity leave shall apply “mutatis mutandis.”

B12:03 Where an employee’s anniversary date falls during the period of maternity leave and where the employee has accrued 1,000 regular hours in the preceding twelve (12) months, the employee shall be eligible for a merit increase review effective the date upon which she returns to employment. Where a merit increase is granted in accordance with this clause, the employee’s anniversary date shall not change.

B12:04 During the period of maternity leave, benefits will not accrue. However, the period of maternity leave times the pro-rating factor shall be credited as service towards eligibility for long service vacation entitlement. For calculation purposes the period of maternity leave shall not exceed seventeen (17) weeks.

Article B13 Workers Compensation

B13:01 Where an employee is unable to work as a result of a compensable injury incurred in the course of performing regular duties, that employee shall apply for workers compensation benefits.

B13:02 Where an employee is injured on the job and required to leave for medical treatment and/or is sent home by management due to the injury, the employee shall incur no loss in regular pay and benefits for the day on which the accident occurs.

B13:03 Transportation to the nearest physician or hospital for employees requiring immediate medical care as a result of an on-the-job accident shall be provided by or at the expense of the Employer if it is not covered by a medical plan.

Article B14 Bridging of Service

B14:01 An employee who resigns as a result of the employee's decision to raise a dependant child or children, and is re-employed, upon written notification to the Employer shall be credited with accrued service accumulated up to the time of resignation for the purposes of long service vacation entitlement benefits as defined in this agreement. The following conditions shall apply:

- (a) The employee must have accumulated at least four (4) years of accumulated service at the time of resigning.
- (b) The resignation itself must indicate the reason for resigning.
- (c) The break in service shall be for no longer than five (5) years, and during that time the employee must not have been engaged in remunerative employment for more than three (3) months.
- (d) The previous service shall not be reinstated until successful completion of the probationary period.

Article B15 Uniforms and Protective Clothing

B15:01 Where the Employer determines that uniforms and protective clothing are required in the performance of the employee's duties; such uniforms and protective clothing shall be provided to the employee.

B15:02 Where uniforms and protective clothing are supplied the Employer agrees to furnish, replace or repair such clothing when damaged in the performance of the employee's duties.

B15:03 Notwithstanding any other provision of this Agreement, where in an employee disputes the provision of protective clothing in accordance with this Article, the employee may file a grievance in accordance with the grievance procedure. The decision at Step 2 shall be final for such grievances.

Article B16 Transportation

B16:01 (a) Where an employee is authorized to use his privately owned vehicle on the Employer's business he shall be reimbursed in accordance with rates paid by the Province of Manitoba contained in the Government Employees' Master Agreement (GEMA) for all travel between work locations. Where the Employer requires the employee to use their personal vehicle or where the employee's schedule is based on the use of a vehicle, the use of the privately owned vehicle shall be deemed to be authorized.

Note: Effective October 1, 2007 and thereafter, GEMA unreduced rates for distance up to 10,000 km per year to apply to all travel.

- (b) The Employer shall reimburse the employee for any distance travelled:
- (i) greater than eight (8) kilometres to the first work assignment;
 - (ii) greater than eight (8) kilometres to home from the last work assignment.

B16:02 Where bus transportation is approved for travel between work locations employees shall be reimbursed transit expenses and travel time as per B2:02 (b).

B16:03 Taxi fare shall be reimbursed for all travel on the Employer's business between the hours of 24:00 (midnight) and 06:00. Upon approval from the Employer, in instances where an employee takes a taxi for safety or other reasons, the employee shall be reimbursed for the fare.

Article B17 Training

- B17:01** Employees required by the Employer to attend a training course shall be paid at their regular hourly rate for all classroom hours.
- B17:02** Where an employee incurs transportation costs to attend training courses he shall be reimbursed in accordance with B16.
- B17:03** Where the Employer requires an employee classified at the HCA1 level to take the HCA training course at Red River Community College, Keewatin Community College, Brandon Community College or any other HCA Training Course approved by the Employer, then the employee shall be entitled to the benefits under Article B17.
- B17:04** Where an employee successfully completes an Employer approved HCA Training Course the employee shall be eligible for a promotion to the HCA2 level. Effective the first of the bi-weekly pay period, following the date the Employer is notified of the successful completion, the employee shall be promoted to the HCA2 level.
- B17:05** Where an employee decides to take the HCA Training Course on his own initiative when the Employer has not required him to take the course, the employee shall do so on his own time and at his own expense.
- B17:06** Staff will be advised of Employer sponsored specialized training opportunities and other in services as they are made available.

Article B18 Educational Deferred Salary Leave Plan (EDSLP)

The parties hereto agree that the following conditions shall apply to the implementation and operation of the Educational Deferred Salary Leave Plan.

- B18:01** The EDSLPL is self-sustaining and the Employer shall not incur any costs whatsoever as a result of participating in the plan.
- B18:02** That the plan complies in all respects with all Revenue Canada guidelines.

B18:03 MGEU shall save the Employer harmless from any claims whatsoever from any participants enrolled in the EDSLP which may result from the non-remittance of monies collected in accordance with the plan nor for any short falls in the fund from time to time required to be paid to any of the participants in the plan. It is agreed remittance of all monies to the plan, in trust, is to be forwarded monthly to the carrier of the plan in trust.

B18:04 Each request for a Leave of Absence (LOA) under EDSLP will be reviewed on an individual basis and will be granted if reasonably possible depending upon operational requirements.

B18:05 Request for a LOA under EDSLP shall include a description of the course of studies to be approved, the duration of the program, and the name of the institution, and shall be submitted in writing to the applicable Employer/Director with final approval being the responsibility of the Chief Administrative Officer or designate.

Purpose:

The purpose of the EDSLP is to establish a salary deferral payment whereby an employee of the Regional Health Authority can fund through a deferral of their salary an Educational Leave of Absence. A return service commitment by the employee, equal to the period of the leave of absence is required.

Contributions:

1. An employee may elect to defer not less than ten percent (10%) and not more than thirty-three and one-third percent ($33\frac{1}{3}\%$) of his/her gross regular bi-weekly earnings for up to five (5) consecutive calendar years for the purpose of funding an Educational Leave of Absence commencing immediately after the end of the deferral period.
2. The Deferred Salary Leave of Absence shall be for a period not less than six (6) continuous months and not for more than twelve (12) continuous months commencing immediately after the end of the deferral period. Due to operational requirements or at the employee's request the leave may be postponed for up to twelve (12) months provided six (6)

month's written notice is given. In any event the leave must commence no later than six (6) years after the date which salary deferrals for the leave commence.

3. During the period of leave the employee shall not receive any salary or wages other than his or her deferred salary from the Regional Health Authority or from any other person or partnership with whom the Authority does not deal with arm's length. Accordingly the leave is deemed to be a leave of absence without pay for the purpose of all relative provisions of the Collective Agreement.
4. Where applicable, continuation of employee benefits is the responsibility of the employee in accordance with the individual Plan(s) text.
5. Prior to the commencement of the leave the employee shall sign an agreement with the Authority certifying that he/she intends to return to the employ of the Authority for a period of at least equal to the period of leave.
6. Upon return from the deferred salary leave the Employer shall make every reasonable effort to assure that the employee is placed in the same occupational classification and at the same step in the pay range held prior to the leave of absence.
7. EDSLP funds shall be retained in the employee's name in a trust account with the Buffalo Credit Union in Winnipeg. Accrued interest shall be paid in each taxation year at a rate agreed to between the Regional Health Authority and the Buffalo Credit Union. Such rate to be reviewed annually. In the event the employee does not take the leave of absence as outlined in this Memorandum of Agreement, all amounts held in the trust account for his or her benefit shall be paid to him/her in the first taxation year that commences after the deferral period.
8. The plan shall become effective upon its approval as an EDSLP by Revenue Canada.

Article B19 Weekend Premium

B19:01 For each hour worked between 00:01 hours on a Saturday and 24:00 hours on the following Sunday, a weekend premium of one dollar and thirty-five cents (\$1.35) per hour will be paid.

Article B20 Remoteness Allowance

B20:01 The Employer shall provide remoteness allowance to employees in accordance with Appendix "D" attached hereto. Any changes to remoteness allowance rates in the Government Employees' Master Agreement shall apply during the life of this Agreement.

B20:02 Remoteness allowances shall be paid to employees:

- (a) For the classifications of HSW, HCA1, HCA2, and Proctors 2 and 3, it shall be the hourly rates as stated and paid for all straight time hours worked.

Article B21 Amendments to the Pay Plan

B21:01 Where the Employer established or proposes to establish a new classification within the bargaining unit, the Union shall be notified, the parties shall commence negotiations on the appropriate salary range for the new classification without undue delay. The application of this clause shall not be deemed to constitute the re-opening of this Agreement.

B21:02 Where the parties fail to agree on an appropriate salary range for the new classification the matter may be referred to arbitration in accordance with Article A23. The arbitration board shall be expressly confined to the sole issue of determining the salary range for the new classification.

Article B22 Rights of Stewards

B22:01 Where a steward considers that an urgent complaint requires immediate investigation, he shall notify the Union office in order that a Staff Representative may be assigned to the matter.

B22:02 Where it is necessary for a steward to attend a grievance hearing, the steward shall first obtain permission from the Employer at least three (3) days in advance of the hearing.

Article B23 Technological Change

B23:01 For purposes of this Article, technological change means the introduction into the Employer's operation of new equipment or materials which are likely to affect the security of employment of a significant number of employees.

Article B24 Court Leave

B24:01 A Proctor, Home Care Attendant or Home Support Worker, on court leave in accordance with A29:01, shall be paid the number of days of court leave granted times the employee's pro-rating factor.

B24:02 An employee shall only be eligible for payment in accordance with B24:01 provided the employee's work assignments would have remained unchanged had the employee not been absent on court leave.

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pro-Rating Factor

Where the term pro-rating factor is used in this Agreement, it shall be calculated as follows:

Regular Hours Worked in the
Preceding Two Full Bi-Weekly Pay Periods
Divided by 160

e.g. Holiday calculation:


- (i) Holiday shall be deemed to fall in the third full bi-weekly pay period.
- (ii) Calculate regular hours worked in the preceding two full bi-weekly pay periods.
- (iii) Divide number arrived at in (ii) by one hundred sixty (160).
- (iv) Multiply eight (8) hours times the pro-rating factor arrived at in (iii) to determine the employee's entitlement.

Signed this 25 day of November 2011.


On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement*between***The Labour Relations Secretariat Representing
Regional Health Authorities***and***Manitoba Government and General Employees' Union****Re: Manitoba Home Care Employees Benefit Trust Fund**

The Employer agrees to contribute for the duration of the Collective Agreement three point seven percent (3.7%) of total insurable payroll for employees to the Manitoba Home Care Employees Benefit Trust Fund. The purpose of these contributions is to fund a benefits program consisting of sick leave benefits, dental benefits life insurance benefits,* and an employee assistance program as determined and administered by the Trustees of the Fund.

The contributions will be based on the employees employed in the following classifications:

- Home Care Attendants (HCA1 and HCA2)
- Home Support Workers
- Mental Health Proctors (2 and 3)

*Note: This amendment is subject to the approval of the Trustees of the Fund as to feasibility and is conditional on its implementation resulting in no additional cost to the employer.

Effective April 1, 2007, the Employer contribution rate will be increased to three point eight percent (3.8%) of total insurable payroll. The funding associated with the increased contribution rate is intended to enhance sick leave benefits.

Signed this 25 day of November 2011.

Wanda Reader

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]

On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pension Plan

The Employer agrees to contribute to the Pension Plan for the duration of the Collective Agreement. The Employer shall match employee contributions on the following basis:

Employer Contribution
3.0%

Employee Contribution
3.0%

The contributions will be based on the employees employed in the following classifications:

- Home Care Attendants (HCA1 and HCA2)
- Home Support Workers
- Mental Health Proctors (2 and 3)

Amend memorandum to allow employees to make additional contributions to their pension plan subject to the following conditions:

1. These contributions are allowable under the current pension plan policies and rules and applicable legislation.
2. The contributions are made at and resulting in no cost to the Employer.
3. The contributions are made as a percentage of regular earnings.
4. **Bi-weekly payroll deductions shall be possible when new payroll systems are put in place in each region subject to:**

- the prevailing provisions of the pension plan at that time;
- the feasibility within the Employer payroll system; and
- subject to no additional costs.

The additional contributions made by the employee are to be made at a time and through a process as determined by the Employer.

Signed this 25 day of November 2011.

Wanda Reader

On Behalf of NOR-MAN Regional Health Authority.

[Signature]

On Behalf of Manitoba Government and General Employees' Union

On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Anniversary Dates

Notwithstanding Article A6:02, and subject to A6:06 the anniversary date of employees, covered under the terms and conditions of this Collective Agreement hired prior to the date of the signing of the first Agreement between the parties, shall remain unchanged.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Split Shifts

1. Where an employee travels by bus between assignments on a split shift, the employee shall be reimbursed bus fare and the normal time that would have been scheduled for travel between the assignments as if they were contiguous.
2. Where the employee is authorized to use his privately owned vehicle on a split shift the employee shall receive:
 - (i) paid mileage at the appropriate rate for the distance between the assignments; and
 - (ii) travel time as if the assignments were contiguous.
3. Where an employee is assigned a split shift with one (1) client, the employee shall be eligible for transportation cost and travel time to and from the client for the second and any subsequent assignments on the same day.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Central Negotiations/Regional Health Authority

Notwithstanding Article A19:02 (a), the parties agree that where participation is required in central bargaining with a Regional Health Authority the Employer agrees to maintain the salary of one (1) employee representative to bargain at the central table.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Portability of Benefits Applicable to HSW, HCA1, HCA2, Proctor 2, and Proctor 3

(i) An employee classified in one (1) of the above classifications who resigns and commences employment within thirty (30) days in another RHA in a classification noted above, shall be entitled to portability of the following benefits:

- Seniority Hours
- Hours Bank for Benefit Programs
- Accumulated Service Applicable to Rate at Which Vacation is Earned

The employee will continue to participate in the Pension Plan in accordance with the provisions of the Pension Plan document.

(ii) An employee classified in one (1) of the above classifications who resigns and commences employment in the same classification within thirty (30) days in another RHA shall be placed on the same pay step which he/she was on in his/her former position.

The onus is on the employee to advise the new Employer that he/she is eligible for portability of seniority/benefits as outlined above.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

**Re: MSSP System Calculation of Overtime on an Employee's Seventh
Consecutive Day of Work**

The Employer agrees that no change will be made to the current MSSP payroll system with respect to its configuration relative to payment of overtime on an employee's seventh consecutive day of work until such time as employees under this Collective Agreement are no longer paid utilizing the MSSP payroll system.

Notwithstanding, the parties agree that overtime is not applicable when an employee works seven (7) consecutive days provided that the employee has made a written request to the Employer to do so unless the employee qualifies for overtime payment in accordance with Article B6.

Employees who have requested not to work seven (7) consecutive days shall not be required to do so except where client care may be seriously compromised, e.g. no other worker is available. In this circumstance, overtime will be applicable on the seventh day. Requesting not to work seven (7) consecutive days shall not constitute a refusal of assignment as per B4:06.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Joint Trusteeship

A joint working committee consisting of at least one (1) representative from the Union and one (1) representative of the Employer shall be established by October 1, 2006 to study and make recommendations regarding conversion of the pension plan from an Employer sponsored plan to a jointly trusted pension plan. The joint committee will complete its report and recommendations by January 31, 2007, or a later date as mutually agreed.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Letter of Intent*between***The Labour Relations Secretariat Representing
Regional Health Authorities***and***Manitoba Government and General Employees' Union****Re: Payment of Recognized Holidays and Payment of Weekend Premium
When the Assignment Crosses Calendar Days**

It is agreed that, for the purposes of administering Article B10:02 and Article B19:01, the Employer will, prior to the date of ratification of the Collective Agreement, select one (1) of the following options and will communicate same to the Union.

Implementation of the chosen option will occur as soon as reasonably possible thereafter.

Option 1

- (i) Calculation based on actual hours worked on a Recognized Holiday
Employees will be paid straight time for the portion of the assignment that precedes or follows the day of the Recognized Holiday. Employees will be paid time and one-half (1½x) for each hour worked on the assignment between the hours of 00:01 and 24:00 on the day of the Recognized Holiday.

- (ii) Calculation based on actual hours worked on the weekend
The weekend premium shall be paid for each hour worked between 00:01 on a Saturday and 24:00 hours on the following Sunday.

Option 2

- (i) Calculation based on the majority of hours worked on a Recognized Holiday
Employees will be paid time and one-half (1½x) for all hours worked on the assignment where the majority of the hours of the assignment fall between 00:01 hours and 24:00 hours on the day of the Recognized Holiday.

- (ii) Calculation based on majority of hours of worked on the weekend
The weekend premium shall be paid for all hours worked on the assignment where the majority of the hours fall between 00:01 on a Saturday and 24:00 hours on the following Sunday.

Should the Employer at a later date elect to change to the alternate option due to changes in technology/systems, such decision will be communicated to the Union in writing with sixty (60) day's notice.

Note: The Employer has selected Option 1.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

Memorandum of Agreement*between***The Labour Relations Secretariat Representing
Regional Health Authorities***and***Manitoba Government and General Employees' Union****Re: Scheduling Issues**

The parties recognize the unique nature under which the Home Care Program operates and the distinctive nature of scheduling employees in the program.

The parties also acknowledge that the nature of the work and the client service demand affects the scheduling processes attached to the Home Care Program.

The parties acknowledge that the Employer is responsible to review and determine staffing requirements and schedules.

The Labour Management Committee established under Article A30:01 will be utilized as necessary to:

- (a) Review travel time between clients and the consideration of travel time when establishing schedules;
- (b) Review the frequency and necessity of split shifts for the purpose of minimizing split shifts as much as reasonably possible;
- (c) Review and discuss necessary occasions where the Employer needs to contact the employee;
- (d) Review and make recommendations to the Employer (Program or Community Director) regarding the above.

As per Article A30:01, the committee will meet on a quarterly basis unless otherwise mutually agreed between the Union and the Employer.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Working Group Schedule Downtime Options

The parties mutually acknowledge that **Direct Service Workers** are valuable members of the health care system and that their safety and security are an important consideration.

The Employer and the Union hereby mutually commit to the establishment of a joint working group in each RHA with the following parameters:

1. A working group will be formed and will begin their discussions within ninety (90) days of the ratification of this Agreement.
2. There shall be no less than four (4) and no more than eight (8) members on the working group with fifty percent (50%) of the membership from the Employer and fifty percent (50%) of the membership from the Union.
3. There will be a member of the HR Department assigned by the Employer as one of the Employer working group members.
4. There will be a Staff Representative from MGEU assigned by MGEU as one of the Union working group members.
5. The purpose of the working group will be:
 - to establish a process to identify where there is downtime of forty-five (45) minutes or longer between work assignments;

- to identify potential options for RHA offices or locations where Direct Service Workers may be able to attend during the identified downtime between work assignments to safely wait for their next scheduled client assignments;
 - to review these potential options to determine the feasibility of the RHA offices or locations being used based on geographic proximity, availability of space, hours of access, safety and security issues, etc.;
 - the final availability of any options will be at the sole discretion of the operator of that site, whether it be the RHA, a non-devolved health care provider, or other organization;
 - the final listing of available options along with the hours and services that would be available within each site will be communicated to all Direct Service Workers within one hundred eighty (180) days of the first scheduled meeting;
 - the available options will be provided as options only with the individual Direct Service Worker being able to determine whether or not they choose to use them;
 - the identification and communication of available options does not infer or imply any changes to existing mileage claims; the Employer will assume no responsibility for any mileage costs associated with staff choosing to use the identified options.
6. An additional purpose of this working group will be to review employee concerns regarding documentation requirements/processes for Home Care Direct Service Workers and to make suggestions/recommendations to the Employer with regard to the streamlining of such requirements/processes.
7. This Memorandum will expire two hundred seventy (270) days following ratification date and any ongoing issues relating to the identified options or changing availability of options will be referred to the local RHA MGEU Community Staff - Management Committee for resolution.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Understanding

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Process for Sick Calls

The parties mutually acknowledge the value of Direct Service Workers in assisting clients to remain in their home while still receiving necessary support services. To further reinforce this value, the parties are committed to a process that will facilitate discussions on reasonable, feasible options for Direct Service Workers to communicate their inability to work when they are legitimately ill.

1. Within ninety (90) days of ratification, the local RHA MGEU Community Staff - Management Committee will meet to discuss the issue of Direct Service Worker sick notification.
2. Where a process already exists, either across the RHA or only for specific components (i.e. senior's blocks) it will be reviewed in terms of volume of calls, effectiveness, and any issues or problems that may have arisen.
3. Where a process does not exist, or where an existing process is mutually agreed to have an opportunity for improvement, the committee will explore feasible options that would provide an alternative process or an improvement to existing processes.
4. All discussions and options would be explored on a without prejudice basis between the parties.

5. The committee may choose to make joint recommendations or proposals for the implementation of new processes or for alternate processes to the senior management of the RHA.
6. The decision to implement or not implement any specific process is at the sole discretion of the Employer having regard for the Employer's responsibility for the delivery of all health services across the region as well as their fiscal and statutory responsibilities.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Cellular Phones

Effective the first pay period following ratification, fifty cents (\$0.50) per call shall apply, based on the following:

Where an employee is required to call in when the client is not at home; or the client visit is cancelled in some way at the last minute; the employee will follow the Employer defined protocol for communicating such to the Employer.

Where the only option for the employee to do so is to make a pay phone call or cell phone call to the Employer, the employee will be reimbursed fifty cents (\$0.50) per telephone call.

The process for claiming the phone call reimbursement will be as set out in each individual Employer policy for expense claims, etc.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

On Behalf of NOR-MAN Regional Health Authority.

J. Pickering
On Behalf of Manitoba Government and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pension / Benefits Committee

Within ninety (90) days of ratification, a joint committee, made up of three (3) representatives of the Employer and three (3) representatives of the Union, shall be established to review current pension and benefit provisions and identify options for both parties to consider in relation to future benefit provisions for Direct Service Workers.

The review may include pension, sick leave and insured benefits.

The committee will complete its review and provide a joint report to Employers (as represented by the Labour Relations Secretariat) and MGEU by June 30, 2012 or a later date as mutually agreed. The suggestions or recommendations from this joint committee will not be binding on either party but will be provided on an information basis only.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Understanding

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: EFT Transition

1. Preamble - Transition to EFT in Home Care

1. Whereas, the parties have had ongoing discussions on the matter of “transition to equivalent full-time (EFT) positions” in Home Care.
2. And whereas, the reason for transition to EFTs is to promote stability / enhance retention in the Home Care workforce.
3. And whereas, in the transition to EFTs it is recognized that implementation of such will be different / vary from RHA to RHA - Urban, Rural, Northern.
4. And whereas, it is the ultimate objective of the parties to maximize the percentage of Home Care service hours, per RHA, transition to an EFT workforce.
5. And whereas, it is recognized the maximum transition of EFTs will vary from RHA to RHA with an approximate ultimate average of sixty percent (60%) Home Care service hours across the Province, or greater where feasible, with a minimum of fifty percent (50%) per RHA.
6. And whereas, in EFT transition pilot projects to date (2010) (Fort Garry, Nor-Man), the matter of down-time (non-worked paid hours)

has been identified as a major issue, and that such has to be addressed and remedied in a meaningful and substantial way.

7. And whereas, it is recognized that this MOU represents the first stage in the implementation of EFT transition and that by way of time and experience the parties will learn lessons regarding EFT transition, and, the transition will advance.
8. And whereas, in all of the above, the parties recognize the fundamental mission of Home Care and the necessity to protect the continuity of client care and to minimize disruption to service.
9. And whereas, it is recognized that for the transition to EFTs to be successful the parties must and will cooperate with respect to all of the above.
10. Now, therefore, they (the parties) hereby agree as follows:
 2. Implementation - Transition to EFT in Home Care
 1. Transition to equivalent full-time (EFT) positions in Home Care is the change in the scheduling and delivery model, from casual positions, to the creation and greater utilization of permanent FT and PT positions within the “Direct Service Workers” category of Home Care jobs (identified in 2.2).
 2. Application - Transition to EFT positions, where feasible, shall apply to:
 - (a) Home Care Attendants;
 - (b) Home Support Workers;
 - (c) Integrated Support Workers;
 - (d) Rehabilitation Assistants; and
 - (e) Proctors*.

*Application to Proctors will be assessed on a RHA-to-RHA basis.

3. Therefore, with respect to the implementation of transition to equivalent full-time (EFT) positions in Home Care, the following shall apply:
 - (a) Implementation - transition to EFT positions will commence in all RHAs within one (1) year of the ratification date of the post 2005-2009 Collective Agreement.
 - (b) Home Care Staff and Proctors currently employed within a “Community Office” will be considered for an EFT position in the following order:
 - (1) Employees who have an RSH agreement / or are on a RSH waitlist / in order of seniority.
 - (2) All remaining employees in order of seniority.
 - (3) Employees who do not accept an EFT offer as of the implementation date within the community office will be considered as having “casual” status, and the existing terms of the Collective Agreement will apply to these casual employees, except as is provided for in #15 (b) herein.
 - (c) The Employer will endeavour to create and maintain as many EFTs as feasible within the “program”.
 - (d) Unfilled EFT positions and positions which become vacant shall be filled in accordance with #9 of this document - “Recruitment and Selection”.
 - (e) The Employer reserves the right to maintain a pool of casual employees to ensure services are delivered to clients.
 - (f) Where EFT positions were in place prior to the commencement of this MOU, the terms and conditions within this MOU will be deemed to be in effect as of the first day of the pay period sixty (60) days following ratification date and this date will be recognized to be the “implementation date”. Any previous

memorandums or letters in relation to EFT positions will be deemed expired as of the implementation date.

- (g) As provided for in #15 herein, “Application of Current Collective Agreement”, all Articles of the Collective Agreement shall continue to apply, with exceptions, as provided for herein, until otherwise negotiated by the parties.
- (h) Effective the “implementation date” within the community office, the following terms and conditions set out following shall apply:

3. Definitions

- (a) “Collective Agreement” means the post 2005-2009 “Home Care” Collective Agreement between the RHAs and the MGEU.
- (b) “Community Office” means the designated location within the community from which the community health services are coordinated.
- (c) “RSH” agreement/waitlist means regularly scheduled hours of work as defined within the 2005-2009 Collective Agreement.
- (d) “Program” means the community sector within which the employee is employed, i.e. Home Care or Mental Health.
- (e) “Full-time Employee” means an employee who normally works the full normal daily and bi-weekly hours as specified in #4 (a) - Hours of Work.
- (f) “Part-time Employee” means an employee who normally works less than the full normal daily or bi-weekly hours and who works on a regular and continuing basis.
- (g) “Casual Employee” means an employee who is not the incumbent of an EFT position and is called in or occasionally scheduled by the Employer.

- (h) “The EFT of a position” will be defined by the normal bi-weekly hours assigned to that position.
- (i) “The available work period” will be defined as two (2) hours longer than the normally scheduled hours of work on that day upon implementation of an EFT position, to a maximum of ten (10) hours.
- To March 31, 2012 = ten (10) hour available work period.
 - April 1, 2012 = nine and one-half (9½) hour available work period.
- (j) “Term Position” is a defined EFT position that is for a specific time period or until completion of a particular project or purpose.

For situations related to workers compensation and/or illness and/or accident or where a definitive expiry date cannot be specified, the Employer shall state on the job posting that the said term position will expire subject to twenty-four (24) hours notice of return of the current incumbent to her position. The employee occupying the said term position shall receive notice equivalent to the amount of notice the employee returning from leave provides the Employer, as referenced above.

Term positions, except as referenced above, will be a minimum duration of three (3) months and a maximum duration of one (1) year, and shall be posted and awarded in accordance with #9 herein - “Recruitment and Selection”. The term period may be extended if the Employer so requests and the Union and employee agree.

For term vacancies of three (3) months or less expected duration, the Employer may fill the vacancy as per #8 herein - “Part-time Employees”. Where this is not possible, due to insufficient availability of part-time employees, the Employer may fill the vacancy by using available casual employees.

4. Hours of Work

- (a) Hours of work for a full-time employee are a maximum of eight (8) hours per day and eighty (80) hours per bi-weekly pay period.
- (b) Where an employee works for five (5) or more consecutive hours, an unpaid meal period of between one-half ($\frac{1}{2}$) hour and one (1) hour will be provided.
- (c) Where an employee is requested to remain with the client during the meal period, such time shall form part of the work schedule.
- (d) An employee who works a minimum of four (4) consecutive hours for one client will receive one (1) fifteen (15) minute rest period for each period so worked.

5. Shifts

A. Establishment of Shifts:

Day Shift Employees assigned to work a day shift will be scheduled to work an available work period between the hours of 6:00 a.m. and 6:00 p.m.

Evening Shift Employees assigned to work an evening shift will be scheduled to work an available work period between the hours of 12:00 p.m. and 12:00 a.m.

Night Shift Employees assigned to work a night shift will be scheduled to work an available work period between the hours of 9:00 p.m. and 9:00 a.m.

The above definitions of shifts do not preclude the Employer and the Union from mutually agreeing to the implementation of modified shifts if client needs should require.

Upon implementation of an EFT position, the shift pattern will be created which will be based on an available work period which is two (2) hours longer than the normally scheduled hours of work on that day.

- To March 31, 2012 = ten (10) hour available work period.
- April 1, 2012 = nine and one-half (9½) hour available work period.

The Employer will endeavour to establish regular day shifts, evening shifts and night shifts where operational requirements permit. Where this is not possible, and employees are required to rotate shifts, they shall be assigned to work either day shift and evening shift or day shift and night shift. There shall be at least as great a number of day shifts assigned as there are night (or evening) shifts within each standard rotation pattern. Positions will be posted indicating the shift (e.g.: Days, Days/Evening, etc.) and the letter of offer will indicate the shift as per the posting.

A shift shall not be less than one (1) paid hour or more than eight (8) paid hours within the available work period and may include the requirements to work a split shift.

The parties agree that it is desirable to schedule assignments on a consecutive basis, whenever possible.

Shift patterns shall be planned by the Employer and shall, unless otherwise mutually agreed, provide for:

- No more than seven (7) consecutive scheduled days.
- A minimum of eight (8) days off within each period of four (4) consecutive weeks.
- Alternate weekends off to be granted as often as is reasonably possible with each employee receiving a minimum of every third weekend off.

B. Shift Operations

Start and end times may be staggered. Notwithstanding, the Employer will endeavour to create consistent and predictable shifts.

Shift patterns, including the available work period within which work will be scheduled, will be established for each employee and maintained. Each employee's work schedule (i.e. client

assignment) will be provided to him or her in writing on a bi-weekly basis. When changes to the assignments are made these shall be communicated verbally by the Resource Coordinator with as much notice as possible.

Where a permanent change in the normal work schedule becomes desirable such changes shall only be made subject to a written agreement between the employee(s) concerned, the Union and the Employer.

The Employer has the right to assign work within the available work period of an employee in order to maintain their respective EFT. The available work period on any given day will be available for the scheduling of work. Daily hours of work may fluctuate due to changing client needs but the bi-weekly EFT will be maintained.

Where possible, two (2) weeks' notice shall be given in writing when requesting specific days off. Such requests shall be granted if operational requirements permit.

Where an employee is unable to complete his/her assignment due to client circumstances, the following will apply:

- (a) Where the employee arrives at the client residence and the client is not home, or, the employee is notified of a cancelled call that day:
 - The employee must call in to the appropriate office.
 - If alternate work is available at that time they will be reassigned.
 - If no alternate work is available, the employee will be paid for the cancelled assignment.
 - If alternate work is available and the employee refuses, then the employee will not be paid for the cancelled assignment.
- (b) Where it becomes known that the client will not be available for an assignment on the next calendar day:

- Alternate work will be provided which may not be at the exact same time as the client assignment but will be within the employee's window of availability on that day.
 - The rescheduled assignment will be as close to the employee's existing work schedule, as client/operational requirements permit.
 - If no alternate work is available, the employee will be paid for the duration of the cancelled assignment.
 - If alternate work is available and the employee refuses, then the employee will not be paid for the cancelled assignment.
- (c) Where it becomes known that the client will not be available for an assignment subsequent to the next calendar day:
- Alternate work will be provided within the availability windows on the days remaining within the current pay period.
 - The rescheduled assignment will be as close to the employee's existing work schedule, as client/operational requirements permit.
 - If no alternate work is available within the remainder of the pay period, the employee will be topped up for the pay period for the missed assignment.
 - If alternate work is available and the employee refuses, then the employee will not be paid for the cancelled assignment.
- (d) Travel time and other expenses shall be paid as applicable.

6. Overtime

- (a) Overtime shall be authorized time worked which exceeds eight (8) hours in a day or eighty (80) hours in a bi-weekly period.
- (b) Overtime will be paid as follows:
- one and one-half times (1½x) for the first three (3) hours;
 - two times (2x) thereafter;
- for more than eight (8) hours worked on any given day as well as for more than eighty (80) hours in a pay period.

7. Travel

- (a) Travel time between work locations shall be considered time worked.
- (b) Travel time from the employee's home to the first work assignment of the day shall also be considered time worked but only where:
 - (1) The first assignment is to report to a client's residence, rather than to the designated Community Health Services site to which the employee normally reports; and
 - (2) The client's residence is more than twenty-four (24) kilometres away from the office and from the employee's home.
- (c) Travel time from the last work assignment of the day to the employee's home shall also be considered time worked but only where:
 - (1) The last assignment is at a client's residence, rather than at the designated Community Health Services site to which the employee normally reports; and
 - (2) The client's residence is more than twenty-four (24) kilometres away from the office and the employee's home.

8. Part-time Employees - Additional Hours

- (a) Part-time employees who indicate in writing to the Employer that they wish to work additional hours, and have provided their additional availability, shall be offered such work when available provided they are able to perform the required duties (i.e. client continuity, client specific training, gender, and/or availability of vehicle).
- (b) Client continuity will be considered only in extenuating circumstances.
- (c) Subject to 8 (a), such additional hours shall be allocated as per seniority within the applicable community area office* amongst

those employees who have requested additional hours. (Travel as per #7 shall apply).

- (d) Where a part-time employee has been offered additional hours within their additional defined availability and the employee has refused that additional work on three (3) consecutive occasions, the Employer is not obligated to offer any additional hours for a ninety (90) day period. After this ninety (90) day period, the employee may again indicate in writing to the Employer that they wish to work additional hours as per (a).

*Region Specific (“Region Specific” refers to location(s) of RHA(s) community office(s); location may and does change from time-to-time.)

9. Recruitment and Selection

- (a) Vacant or new positions shall be posted for seven (7) calendar days. Such postings shall state the occupational classification, required qualifications, EFT, available work period, transportation requirements and current location. A copy of each posting shall be sent to the Union.
- (b) The selection of employees for vacant or new positions shall be made within the applicable community area office* on the basis of qualifications** and work performance. Other factors to be considered are availability, mileage costs and seniority. Where all factors are relatively equal, seniority shall be the determining factor.
- (c) The name of the successful candidate for the position will be posted within the appropriate community office.

An employee who is not the successful applicant for a vacant position shall be supplied with the reasons for non-acceptance within ten (10) days of making a written request to the Employer. Such a request shall be made within ten (10) days of the posting of the employee who was the successful applicant.

- (d) First consideration for filling vacancies or new positions shall be given to persons on the re-employment list. Thereafter, consideration shall be given to qualified internal candidates.

***Region Specific.**

****It is acknowledged that qualifications may include gender and transportation requirements.**

10. Layoff and Recall

- (a) When a reduction or restructuring in the workforce becomes necessary, or an interruption of work occurs, affected employees shall be laid off in reverse order of seniority within their occupational classification within the applicable community area office.
- (b) Prior to making a determination of lay off, the Employer shall attempt to maintain the EFT position of potentially affected employee(s) by providing them with any new assignments coming into the system and, where these are not sufficient, hours will be reassigned from casual employees in reverse order of seniority.
- (c) Affected employees shall receive the balance of the current pay period and two (2) weeks' notice or pay in lieu of such notice. Written notice shall be given by personal service or registered mail to the employee(s) concerned and a copy shall be forwarded to the Union.
- (d) Affected employees may exercise their seniority to displace the most junior employee within their community area office, provided they are qualified to do the work as per the selection criteria in 9 (b).
- (e) Definition of a "re-employment list" - the names of employees laid off are placed in order of seniority on the re-employment list.
- (f) Human Resources within the RHA shall be responsible for maintaining and monitoring the re-employment list.

- (g) No new employee shall be hired until those laid off have been given an opportunity to bid on vacated positions as per 9 (d) herein.
- (h) Employees laid off in accordance with this Article shall be recalled by order of seniority to available positions within the applicable community area office, provided they are qualified to perform the work and meet the selection criteria relating to gender and transportation.
- (i) To be eligible for recall, prior to the employee's last shift before being placed on layoff status, the employee must provide the Employer with their current address/phone number, and further, during the layoff period, must inform the Employer immediately of any address/phone number changes.
- (j) As per (h) above, the employee must communicate with the Employer within seven (7) calendar days of his notice of recall being delivered to his recorded address. Further, the employee must be prepared to begin work at the time designated by the Employer.
- (k) Employees on lay-off may be offered non-EFT assignments and this shall not affect their EFT status or their lay-off status.
- (l) The right of a person who has been laid-off to be rehired under this Agreement will be forfeited and shall be considered terminated in the following circumstances:
 - (1) If the person did not communicate with the Employer as specified in 10 (j) herein.
 - (2) If the person did not report to work when instructed to do so and fails to provide a written explanation satisfactory to the Employer.
 - (3) A twelve (12) month period has elapsed since the date of layoff.

11. Recognized Holidays

- (a) Payment for recognized holidays will be as per the terms of the current Collective Agreement.

- (b) Where the employee receives a pro-rating factor in lieu of a recognized holiday, the employer is only responsible for fulfilling the EFT commitment that is scheduled on the remaining scheduled work days within that pay period.

12. Vacation

- (a) Payment for vacation will be as per the terms of the current Collective Agreement.
- (b) Where the employee is on an approved vacation day or vacation week block, the Employer is only responsible for fulfilling the EFT commitment that is scheduled on the remaining scheduled work days within that pay period.

13. Sick Leave

- (a) Sick time benefits will be as per the terms of the current Collective Agreement.
- (b) Where the employee is not at work due to illness, the Employer is only responsible for fulfilling the EFT commitment that is scheduled on the remaining scheduled work days within that pay period plus paying the employee for any hours they may have worked on a partial day of illness.

14. Leave of Absence

- (a) Any leave of absence will be as per the terms of the current Collective Agreement.
- (b) Where the employee is unable to work due to a leave of absence of any kind (whether paid or unpaid), the Employer is only responsible for fulfilling the EFT commitment that is scheduled on the remaining scheduled work days within that pay period plus paying the employee for any hours they may have worked on a partial day leave of absence.

15. Application of Collective Agreement

- (a) All Articles contained in the current Collective Agreement (2009-2013) shall continue to apply to all EFT employees with the following exceptions:
- (1) B1:01 (b), (c), (d), (f), (WRHA HCA 1:01 (b), (c), (g), (j)) (Interpretation).
 - (2) B2:02 (a), B2:03-B2:07, B2:12-B2:14 (WRHA HCA 14:02 (a), 14:03-14:07, 14:12-14:15) (Hours of Work).
 - (3) B3:01-B3:12 (WRHA HCA 15:01-15:12) (Regular Scheduled Hours of Work).
 - (4) B4:01-B4:07 (WRHA HCA 13:01-13:07) (Allocation of Work).
 - (5) B6:01-B6:03 (WRHA 16:01-16:03).
 - (6) B8:01-B8:06 (WRHA HCA 19:01-19:06) (Layoff).
 - (7) B17:04 (WRHA HCA 43:04) applies only if or when the employee is employed in an HCA position, either EFT or casual, and does not apply for any employment in another classification.
 - (8) C1:01 (b), (d), (WRHA Proctor 1:01 (e), (h)).
 - (9) C2:01-C2:02, C2:04-C2:06 (WRHA Proctor 14:01-14:02, 14:04-14:06).
 - (10) C3:01-C3:04 (WRHA Proctor 13:01-13:04).
 - (11) C4:01-C4:03 (WRHA Proctor 15:01-15:03).
 - (12) C7:01-C7:03 (WRHA Proctor 17:01-17:03).
 - (13) Memorandum of Agreement Re: MSSP Calculation of Overtime on an Employee's Seventh Consecutive Day of Work - Current MOA applies for duration of post 2005-2009 Collective Agreement and will cease to apply on the expiry date of post 2005-2009 Collective Agreement.

- (14) Memorandum of Agreement Re: Regular Scheduled Hours (RSH) Implementation Committees.
 - (15) WRHA HCA Memorandum of Agreement Re: Hours of Work - Current MOU applies for duration of post 2005-2009 Collective Agreement and will cease to apply on the expiry date of post 2005-2009 Collective Agreement.
- (b) All Articles contained in the current Collective Agreement shall continue to apply to casual employees, with the following exceptions:
- (1) B1:01 (b), (c), (d), (f) (WRHA HCA 1:01 (b), (c), (g), (j)) (Interpretation).
 - (2) B2:03-B2:05, B2:12-B2:14 (WRHA HCA 14:02 (a), 14:03-14:07, 14:12-14:15) (Hours of Work).
 - (3) B3:01-B3:12 (WRHA HCA 15:01-15:12).
 - (4) B4:01-B4:07 (WRHA HCA 13:01-13:07) (Allocation of Work).
 - (5) B6:01-B6:03 (WRHA HCA 16:01-16:03).
 - (6) B8:01-B8:06 (WRHA HCA 19:01-19:06) (Layoff).
 - (7) B17:04 (WRHA HCA 43:04) applies only if or when the employee is employed in an HCA position, either EFT or casual, and does not apply for any employment in another classification.
 - (8) C1:01 (b), (d), (WRHA Proctor 1:01 (e), (h)).
 - (9) C2:01-C2:02, C2:04-C2:06 (WRHA Proctor 14:01-14:02, 14:04-14:06).
 - (10) C3:01-C3:04 (WRHA Proctor 13:01-13:04).
 - (11) C4:01-C4:03 (WRHA Proctor 15:01-15:03).
 - (12) C7:01-C7:03 (WRHA Proctor 17:01-17:03).

(13) Memorandum of Agreement Re: MSSP Calculation of Overtime on an Employee's Seventh Consecutive Day of Work - Current MOA applies for duration of post 2005-2009 Collective Agreement and will cease to apply on the expiry date of post 2005-2009 Collective Agreement.

(14) Memorandum of Agreement Re: Regular Scheduled Hours (RSH) Implementation Committees.

Effective March 31, 2013 employees who do not have an EFT position, shall have their seniority retained and shall accumulate seniority on the basis of all hours worked (exclusive of overtime) for the sole purpose of attaining a permanent position or term position, subject to 9 (b) herein.

Effective March 31, 2013, such casual seniority will not take priority over full-time or part-time employee seniority.

(c) This section applies only to Proctors who are scheduled by the Employer (Proctors who self-schedule are not eligible for split shift premiums):

Effective date of implementation of EFTs, Proctors will be eligible for split shift premiums. Article B2:08 (WRHA HCA 14:08) will apply.

- (1) Where an employee travels by bus between assignments on a split shift, the employee shall be reimbursed bus fare and the normal time that would have been scheduled for travel between the assignments as if they were contiguous.**
- (2) Where the employee is authorized to use his privately owned vehicle on a split shift the employee shall receive:**
 - (i) paid mileage at the appropriate rate for the distance between the assignments; and**
 - (ii) travel time as if the assignments were contiguous.**

- (3) Where an employee is assigned a split shift with one (1) client, the employee shall be eligible for transportation cost and travel time to and from the client for the second and any subsequent assignments on the same day.

16. Implementation

- (a) Implementation transition to EFT positions will commence in all RHAs within one (1) year of the ratification date of the post 2005-2009 Collective Agreement.
- (b) As the Employer develops implementation plans for the creation of EFT positions, the Union will be consulted. Target dates will be identified by the Employer and communicated in writing.

The Union will be provided with a minimum of ninety (90) days' notice of the implementation date for the RHA/Community Area Office.

17. Implementation Advisory Committee

- (a) The parties agree to establish a Joint Provincial Home Care EFT Implementation / Scheduling Advisory Committee, made up of equal representation from the Union and the Employer to a maximum of six (6) members in total (the Advisory Committee).
- (b) The Employer and the Union shall be responsible for their respective salaries and associated costs of the Advisory Committee.
- (c) With respect to "implementation", the purpose of the Advisory Committee shall be to:
- (1) Monitor the process and implementation of converting RSH agreements and applicable non RSH work schedules to EFT positions.
 - (2) Receive information regarding the number of EFT positions created resulting from the above analysis/review.

- (3) Provide suggested resolutions on issues which may be referred to the Advisory Committee.
- (d) With respect to “scheduling”, the parties:
 - (1) Recognize that Home Care employees want to work as opposed to experiencing down-time (non-worked hours);
 - (2) Recognize the necessity in Home Care for minimizing down-time (non-worked hours); and therefore
 - (3) The Advisory Committee, in cooperation with the Employer(s) will review “scheduling” procedures with the objective being to minimize down-time (non-worked hours) for Home Care employees;
 - (4) In the context of “scheduling”, the Advisory Committee, in cooperation with the Employer(s) no later than the last year of the Collective Agreement, will review the feasibility of reducing the nine and one-half (9½) hour available work period to nine (9) hours;
 - (5) The Advisory Committee, in cooperation with the Employer(s), also shall discuss the matter of time allotted to Home Care assignments/tasks and travel time, and provide input/feedback to the Employer(s) on these matters.
- (e) The Advisory Committee shall remain in place for the duration of the post 2005-2009 Collective Agreement.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional Health Authority.

On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

[Signature]
On Behalf of Manitoba Government and General Employees' Union

Part C

Mental Health Proctors

Article C1 Interpretation

C1:01 In this Agreement, unless the context otherwise requires, the expression:

- (a) “Accumulated Service” means an employee’s regular hours worked in a classification covered by the terms and conditions of the Collective Agreement. 2,080 hours equals one (1) year of accumulated service.
- (b) “Interruption of Work” means the reduction of an employee’s hours of work.
- (c) “Promotion” means a change of employment from one (1) classification to another having a higher hourly rate.
- (d) “Temporary Lay-off” means the reduction of an employee’s hours of work, such that the employee no longer has any work.
- (e) “Day” means the period of twenty-four (24) hours which commences on any given day at 00:01 hours and ends at 24:00 hours.
- (f) “Weekend” means the forty-eight (48) hour period that falls between 00:01 hours on the Saturday and 24:00 hours on the following Sunday.**

Article C2 Hours of Work

C2:01 Hours of work shall be assigned by the Employer. The Employer shall only pay for hours worked. Any changes to the current practice of assigning hours of work shall be discussed with the Union prior to implementation.

C2:02 The current practice of scheduling of hours will be maintained.

C2:03 Time spent travelling between consecutive and continuous work assignments is considered work time.

C2:04 When an employee’s hours of work are interrupted or when an employee is temporarily laid off, the Employer shall not be required to provide any notice or payment in lieu thereof.

- C2:05** An employee who wishes to work additional hours beyond his present schedule shall notify his Resource Coordinator in writing and his name shall be placed on the additional hours list maintained by the Resource Coordinator. The Resource Coordinator shall consult with the Community Mental Health Worker prior to the assignment of a Proctor to a client. An employee's name shall be removed from the additional hours list when that employee has not worked within the six (6) month period immediately following the placement of their name on the respective list. Upon written request to the Resource Coordinator, this period may be extended by a further six (6) month period.
- C2:06** Notwithstanding C2:01 and C2:03, where an employee is unable to complete their assignment due to client circumstances beyond the control of the employee, then the employee shall be paid as follows:
- (a) Where the assignment is for less than three (3) hours the employee will be paid for the assignment at the employee's regular hourly rate.
 - (b) Where the assignment is for three (3) or more hours the employee shall be paid their regular hourly rate for the hours worked or for a minimum of three (3) hours whichever is greater.

Article C3 Allocation of Work

- C3:01** The parties recognize the unique role of the Proctor in providing individualized care in homes of clients.
- C3:02** Allocation of work shall not be subject to arbitration during the life of the Collective Agreement. An employee who is concerned about the allocation of work should first contact the Resource Coordinator. The final determination on the allocation of work is the right of the Employer.
- C3:03** Where an employee considers that the Employer has violated the terms and conditions of this article, the employee may file a grievance at Step 1.
- C3:04** The decision of the Employer/Manager shall be final and binding for any grievance filed regarding allocation of work.

Article C4 Overtime

- C4:01** An employee required to work in excess of eight (8) hours per day shall be paid at the rate of time and one-half (1½x) for all overtime worked.
- C4:02** An employee shall be paid at the rate of time and one-half (1½x) for all hours required to be worked in excess of forty (40) hours in any week.
- C4:03** Overtime shall be compensated by paying the employee for all time worked at the applicable rate.
- C4:04** **Overtime worked as a result of the changeover from Daylight Savings Time to Central Standard Time shall be deemed to be authorized overtime and the employee will be paid only for actual hours worked on the changeover from Central Standard Time to Daylight Savings Time.**

Article C5 Probation

- C5:01** A new employee shall be on probation from the date of commencement of employment for a period of six hundred forty (640) regular hours worked or six (6) calendar months whichever occurs first. The Employer may extend the probationary period up to an additional three hundred twenty (320) regular hours of work provided the Employer gives notification to the Union.
- C5:02** An employee who is rejected during the initial probation period may grieve the rejection at Step 2 of the Grievance Procedure within fifteen (15) working days from the date the employee received notice of the rejection. The Chief **Executive** Officer or designate shall hold a hearing to discuss the grievance with the employee. The employee has the option to have a representative present. The decision at Step 2 shall be final for such grievance.
- C5:03** Subject to C5:02 the rejection on probation of an employee is neither grievable nor arbitrable.

Article C6 Seniority

C6:01 “Seniority” is defined as an employee’s accumulated regular hours worked in a classification under the terms and conditions of this Collective Agreement.

C6:02 Notwithstanding C6:01, seniority shall also accrue during periods of:

- (a) absence on approved workers compensation up to one (1) year;
- (b) maternity leave;
- (c) adoptive parent leave;
- (d) approved leave of absence without pay for vacation purposes;
- (e) paid time in accordance with the Manitoba Home Care Employee Benefit Program;
- (f) periods of approved E.I. sick leave.
- (g) during periods of Manitoba Public Insurance income replacement up to one (1) year.

C6:03 The periods of absence referred to in C6:02 shall be multiplied by the employee’s pro-rating factor in order to determine the number of hours of accrued seniority. Seniority shall be calculated under C6:02 (d) in accordance with the employee’s vacation accrual rate under C10:02.

C6:04 An employee will lose all seniority when the employee:

- (a) resigns;
- (b) retires;
- (c) is dismissed and not reinstated;
- (d) dies;
- (e) laid off.

C6:05 Seniority lists shall be revised annually and shall be posted in the district offices. A copy of the seniority list shall be provided to the Union.

Article C7 Lay-off

- C7:01** The Employer agrees to provide Proctors with two (2) weeks' notice of Proctor contract terminations and/or reduction in contracted hours.
- C7:02** The Employer agrees that Proctors will be paid for two (2) weeks following notice of termination and/or reduction in contracted hours, whether they actually work these hours or not.
- C7:03** A permanent lay-off shall be deemed to have taken place where an employee has not worked under this agreement during a twelve (12) month period.

Article C8 Weekend Premium

- C8:01** For each hour worked between 00:01 hours on a Saturday and 24:00 hours on the following Sunday, a weekend premium of one dollar and thirty-five cents (\$1.35) per hour will be paid.

Article C9 Recognized Holidays

- C9:01** The following are recognized holidays:

New Year's Day	Civic Holiday (first weekend in August)
Louis Riel Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Canada Day (July 1)	Boxing Day

Any other holiday proclaimed by Federal or Provincial Statute.

- C9:02** An employee shall be eligible to be paid time and one-half (1½x) for all hours worked on a recognized holiday listed in C9:01
- C9:03** An employee shall be eligible to receive holiday pay calculated by multiplying the employee's pro-rating factor by eight (8) hours.

Article C10 Vacation

C10:01 For purposes of this Agreement, a vacation year is the period of twenty-six (26) bi-weekly pay periods commencing with the employee's bi-weekly pay period in which April 1 falls.

C10:02 Employees shall accrue vacation pay as follows:

- (a) an employee who has completed less than one (1) year accumulated service shall earn vacation credits at the rate of four percent (4%) per annum.
- (b) commencing with the first of the bi-weekly pay period in which an employee completes one (1) year accumulated service the employee shall earn vacation credits at the rate of six percent (6%) per annum.
- (c) commencing with the first of the bi-weekly pay period in which an employee completes seven (7) years' accumulated service the employee shall earn vacation credits at the rate of eight percent (8%) per annum.

C10:03 Vacation credits as referred to in C10:02 shall be calculated on regular hours worked during the bi-weekly pay period and shall be exclusive of overtime and any and all other premiums.

C10:04 For purpose of this Article a year of accumulated service shall be 2,080 regular hours worked.

C10:05 A vacation week is defined as a period of seven (7) consecutive calendar days for which an employee is unavailable for assignments.

Four percent (4%) equals two (2) vacation weeks.

Six percent (6%) equals three (3) vacation weeks.

Eight percent (8%) equals four (4) vacation weeks.

For clarification purposes, days on which the employee is not scheduled to work, contiguous to the vacation week as defined herein, shall not be included in the calculation of the vacation week.

For vacation leave requests of one (1) week or longer, employees shall submit their requests in writing at least four (4) weeks prior to the start date of the leave. The Employer shall inform employees of the status of their requests no later than two (2) weeks after the date these requests are received by the Employer

C10:06 Where operational requirements permit, employees shall be eligible to take vacation leave upon the approval of the Employer.

Vacation leave shall normally be taken in periods of at least one (1) week in length.

Notwithstanding the one (1) week minimum length for a vacation period and subject to operational requirements, an employee may retain up to three (3) individual days of their vacation allotment to be taken during the vacation year. **Should an employee elect to retain up to three (3) vacation days, one (1) week of vacation (seven [7] calendar days) shall be reduced by the number of days retained.**

To further clarify, seven (7) calendar days equals five (5) work days (days with work scheduled) and two (2) non-work days (days with no work scheduled) for a full-time employee.

Where three (3) vacation days are retained, as in three (3) work days, the remaining available block is a maximum of four (4) days including no more than two (2) work days, and may be scheduled by the employee prior to the end of the vacation year. There will be no carry-over of unused days into the next vacation year.

For part-time employees, their combination of work days and days off would be defined by their normal work schedule.

For all employees these individual vacation days shall be on a without pay basis.

For clarification purposes, days on which the employee is not scheduled to work, contiguous to the individual day requested, shall not be included in the calculation of these individual days.

C10:07 Accrued vacation shall be paid to employees following the vacation year in which it was earned and such accrued vacation shall only be paid out once per vacation year. Any vacation leave taken by these employees shall be on a without pay basis.

C10:08 Notwithstanding B10:07, employees may elect to receive vacation pay at the time they take vacation in the following vacation year (April 1 to March 31). Employees choosing this option shall declare in writing by February 1 their intent to be paid at the time vacation is taken.

An employee who has chosen to receive pay at the time vacation is taken will be paid a minimum of one (1) weeks' vacation pay for each week or portion thereof.

Any vacation pay not paid out by March 31 for the current vacation year shall be paid to the employee by April 30 of the next vacation year.

Where a conflict exists at the time of approving individual vacation requests, and where no agreement can be reached between the employees, the more senior employee of the two (2) shall be given preference.

C10:09 Upon return from vacation leave the Employer if reasonably possible, shall assign the employee to the same schedule with the same number of hours as they were assigned prior to their leave.

C10:10 Where an employee becomes ill during the period of the employee's scheduled annual vacation, the Employer may grant sick leave and credit the employee with alternate days vacation equivalent to the number of days approved sick leave providing the illness is over three (3) days and may require hospitalization. The employee will be responsible to provide proof of illness and/or hospitalization satisfactory to the Employer.

Article C11 Maternity Leave

C11:01 Every pregnant employee:

- (a) who has completed seven (7) continuous months of employment for or with the Employer;

- (b) who submits to the Employer an application in writing for leave under this Article at least four (4) weeks before the day specified by her in the application as the day on which she intends to commence such leave; and
- (c) who provides the Employer with a certificate of a duly qualified medical practitioner certifying that she is pregnant and specifying the estimated date of her delivery is entitled to and shall be granted maternity leave without pay consisting of a period not exceeding seventeen (17) weeks if delivery occurs on or before the date of delivery specified in the certificate mentioned above; or
- (d) a period of seventeen (17) weeks plus an additional period equal to the period between the date of delivery specified in the certificate mentioned in (c) and the actual date of delivery, if delivery occurs after the date mentioned in that certificate;
- (e) the Employer may vary the length of maternity leave upon proper certification by the attending physician.

C11:02 Sections 36 (1) through 36 (11) inclusive of the Employment Standards Act respecting maternity leave shall apply “mutatis mutandis”.

C11:03 Where an employee’s anniversary date falls during the period of maternity leave and where the employee has accrued 1,000 regular hours in the preceding twelve (12) months, the employee shall be eligible for a merit increase review effective the date upon which she returns to employment. Where a merit increase is granted in accordance with this clause the employee’s anniversary date shall not change.

C11:04 During the period of maternity leave, benefits will not accrue. However, the period of maternity leave times the pro-rating factor shall be credited as service towards eligibility for long service vacation entitlement. For calculation purposes the period of maternity leave shall not exceed seventeen (17) weeks.

Article C12 Workers Compensation

- C12:01** Where an employee is unable to work as a result of a compensable injury incurred in the course of performing regular duties that employee shall apply for workers compensation benefits.
- C12:02** Where an employee is injured on the job and is required to leave for medical treatment and/or is sent home by management due to the injury, the employee shall incur no loss in regular pay and benefits for the day on which the accident occurs.
- C12:03** Transportation to the nearest physician or hospital for employees requiring immediate medical care as a result of an on-the-job accident shall be provided by or at the expense of the Employer if it is not covered by a medical plan.

Article C13 Bridging of Service

- C13:01** An employee who resigns as a result of the employee's decision to raise a dependant child or children, and is re-employed, upon written notification to the Employer, shall be credited with accrued service accumulated up to the time of resignation for the purposes of long service vacation entitlement benefits as defined in this Agreement.

The following conditions shall apply:

- (a) The employee must have accumulated at least four (4) years of accumulated service at the time of resigning.
- (b) The resignation itself must indicate the reason for resigning.
- (c) The break in service shall be for no longer than five (5) years, and during that time the employee must not have been engaged in remunerative employment for more than three (3) months.
- (d) The previous service shall not be reinstated until successful completion of the probationary period.

Article C14 Transportation

C14:01 (a) Where an employee is authorized to use his privately owned vehicle on the Employer's business he shall be reimbursed in accordance with rates paid by the Province of Manitoba contained in the Government Employees' Master Agreement (GEMA) for all travel between work locations. Where the Employer requires the employee to use their personal vehicle or where the employee's schedule is based on the use of a vehicle, the use of the privately owned vehicle shall be deemed to be authorized.

Note: Effective October 1, 2007 and thereafter, GEMA unreduced rates for distance up to 10,000 km per year to apply to all travel.

- (b) The Employer shall reimburse the employee for any distance travelled:
- (i) greater than eight (8) kilometres to the first work assignment;
 - (ii) greater than eight (8) kilometres home from the last work assignment.

C14:02 Where bus transportation is approved for travel between work locations employees shall be reimbursed transit expenses and travel time as per C2:03.

C14:03 Taxi fare shall be reimbursed for all travel on the Employer's business between the hours of 24:00 and 06:00. Upon approval from the Employer, in instances where an employee takes a taxi for safety or other reasons, the employee shall be reimbursed for the fare.

Article C15 Training

C15:01 Staff will be advised on a regular and recurring basis of Employer sponsored specialized training opportunities and other in services as they are made available.

C15:02 Where the Employer requires an employee to attend educational conferences, workshops, programs, or seminars, the Employer shall pay registration or

tuition fees and expenses and shall pay for the course time of such attendance at these conferences, workshops, programs, or seminars at straight time rates.

C15:03 Where the employee initiates a request to attend educational conferences, programs, or seminars relevant to work during the non working time, attendance shall be at the mutual agreement of the Employer and the employee. On mutual agreement of the parties the Employer shall pay registration or tuition fees and approved expenses.

Article C16 Educational Deferred Salary Leave Plan (EDSLP)

The parties hereto agree that the following conditions shall apply to the implementation and operation of the Educational Deferred Salary Leave Plan.

C16:01 The EDSLP is self-sustaining and the Employer shall not incur any costs whatsoever as a result of participating in the plan.

C16:02 That the plan complies in all respects with all Revenue Canada guidelines.

C16:03 MGEU shall save the Employer harmless from any claims whatsoever from any participants enrolled in the EDSLP which may result from the non remittance of monies collected in accordance with the plan nor for any short falls in the fund from time to time required to be paid to any of the participants in the plan. It is agreed remittance of all monies to the plan, in trust, is to be forwarded monthly to the carrier of the plan in trust.

C16:04 Each request for a Leave of Absence (LOA) under EDSLP will be reviewed on an individual basis and will be granted if reasonably possible depending upon operational requirements.

C16:05 Request for a LOA under EDSLP shall include a description of the course of studies to be approved, the duration of the program, and the name of the institution, and shall be submitted in writing to the applicable Employer/Director with final approval being the responsibility of the Chief Administrative Officer or designate.

Purpose:

The purpose of the EDSLIP is to establish a salary deferral payment whereby an employee of the Regional Health Authority can fund through a deferral of their salary an Educational Leave of Absence. A return service commitment by the employee, equal to the period of the leave of absence is required.

Contributions:

1. An employee may elect to defer not less than ten percent (10%) and not more than thirty-three and one-third percent ($33\frac{1}{3}\%$) of his/her gross regular bi-weekly earnings for up to five (5) consecutive calendar years for the purpose of funding an Educational Leave of Absence commencing immediately after the end of the deferral period.
2. The Deferred Salary Leave of Absence shall be for a period not less than six (6) continuous months and not for more than twelve (12) continuous months commencing immediately after the end of the deferral period. Due to operational requirements or at the employee's request the leave may be postponed for up to twelve (12) months provided six (6) months' written notice is given. In any event the leave must commence no later than six (6) years after the date which salary deferrals for the leave commence.
3. During the period of leave the employee shall not receive any salary or wages other than his or her deferred salary from the Regional Health Authority or from any other person or partnership with whom the Authority does not deal with arm's length. Accordingly the leave is deemed to be a leave of absence without pay for the purpose of all relative provisions of the Collective Agreement.
4. Where applicable, continuation of employee benefits is the responsibility of the employee in accordance with the individual Plan(s) text.
5. Prior to the commencement of the leave the employee shall sign an agreement with the Authority certifying that he/she intends to return to the employ of the Authority for a period of at least equal to the period of leave.

6. Upon return from the deferred salary leave the Employer shall make every reasonable effort to assure that the employee is placed in the same occupational classification and at the same step in the pay range held prior to the leave of absence.
7. EDSLP funds shall be retained in the employee's name in a trust account with the Buffalo Credit Union in Winnipeg. Accrued interest shall be paid in each taxation year at a rate agreed to between the Regional Health Authority and the Buffalo Credit Union. Such rate to be reviewed annually. In the event the employee does not take the leave of absence as outlined in this Memorandum of Agreement, all amounts held in the trust account for his or her benefit shall be paid to him/her in the first taxation year that commences after the deferral period.
8. The plan shall become effective upon its approval as an EDSLP by Revenue Canada.

Article C17 Proctor Expenses

C17:01 The Regional Health Authority agrees to provide to all Proctors, whose monthly expenses exceed fifty dollars (\$50), an accountable advance of one hundred dollars (\$100). Such expense money is to be used for items such as legitimate meal costs, entertainment costs, parking and other legitimate expenses which may be incurred in the normal course of duties.

Article C18 Remoteness Allowance

C18:01 The Employer shall provide remoteness allowance to employees in accordance with Appendix "D" attached hereto. Any changes to remoteness allowance rates in the Government Employees' Master Agreement shall apply during the life of this Agreement.

C18:02 Remoteness allowances shall be paid to employee:

- (a) For the classifications of HSW, HCA1, HCA2, and Proctors 2 and 3, it shall be the hourly rates as stated and paid for all straight time hours worked.

Article C19 Amendments to the Pay Plan

- C19:01** Where the Employer established or proposes to establish a new classification within the bargaining unit, the Union shall be notified, the parties shall commence negotiations on the appropriate salary range for the new classification without undue delay. The application of this clause shall not be deemed to constitute the re-opening of this Agreement.
- C19:02** Where the parties fail to agree on an appropriate salary range for the new classification the matter may be referred to arbitration in accordance with Article A23. The Arbitration Board shall be expressly confined to the sole issue of determining the salary range for the new classification.

Article C20 Rights of Stewards

- C20:01** Where a steward considers that an urgent complaint requires immediate investigation, he shall notify the Union office in order that a Staff Representative may be assigned to the matter.
- C20:02** Where it is necessary for a steward to attend a grievance hearing, the steward shall first obtain permission from the Employer at least three (3) days in advance of the hearing.

Article C21 Technological Change

- C21:01** For purposes of this Article, technological change means the introduction into the Employer's operation of new equipment or materials which are likely to affect the security of employment of a significant number of employees.

Article C22 Court Leave

- C22:01** A Proctor, Home Care Attendant or Home Support Worker, on court leave in accordance with A29:01, shall be paid the number of days of court leave granted times the employee's pro-rating factor.

C22:02 An employee shall only be eligible for payment in accordance with C22:01 provided the employee's work assignments would have remained unchanged had the employee not been absent on court leave.

Article C23 Severance Pay

This Article is applicable to employees on staff on November 6, 2006.

C23:01 Employees with ten (10) or more years of accumulated service whose services are terminated as a result of retirement, in accordance with the pension plan, or death, shall be paid, or to the employee's estate in the event of death, severance pay in the amount of one (1) week's pay for each year of accumulated service or portion thereof, but the amount of severance pay shall not exceed fifteen (15) weeks' pay.

C23:02 Where an employee fails to accrue ten (10) years accumulated service as a result of retirement, or death the employee shall be paid, or to the employee's estate in the event of death, severance pay on the basis of ten (10) weeks' pay multiplied by the factor of the number of months accumulated service completed in his tenth year divided by twelve (12) months.

C23:03 Employees with one (1) or more years of accumulated service whose services are terminated as a result of permanent lay-off shall be paid severance pay in the amount of one (1) weeks' pay for each year of accumulated service or portion thereof, but the total amount of severance pay shall not exceed twenty-two (22) weeks' pay.

C23:04 The rate of pay referred to in this Article shall be determined on the basis of the last hourly rate of pay, excluding allowances, which was in effect for the employee at the time of retirement, permanent lay-off, or death.

C23:05 For purposes of interpretation, one (1) week's pay shall equal forty (40) hours pay.

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pro Rating Factor

Where the term pro-rating factor is used in this Agreement it shall be calculated as follows:

Regular Hours Worked in the
Preceding Two Full Bi-Weekly Pay Periods
Divided by 160

e.g. Holiday calculation:

- (i) Holiday shall be deemed to fall in the third full bi-weekly pay period.
- (ii) Calculate regular hours worked in the preceding two (2) full bi-weekly pay periods.
- (iii) Divide number arrived at in (ii) by one hundred sixty (160).
- (iv) Multiply eight (8) hours times the pro-rating factor arrived at in (iii) to determine the employee's entitlement.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

On Behalf of NOR-MAN Regional Health Authority.

[Signature]
On Behalf of Manitoba Government and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Manitoba Home Care Employees Benefit Trust Fund

The Employer agrees to contribute for the duration of the Collective Agreement three point seven percent (3.7%) of total insurable payroll for employees to the Manitoba Home Care Employees Benefit Trust Fund. The purpose of these contributions is to fund a benefits program consisting of sick leave benefits, dental benefits, life insurance benefits* and an employee assistance program as determined and administered by the Trustees of the Fund.

The contributions will be based on the employees employed in the following classifications:

- Home Care Attendants (HCA1 and HCA2)
- Home Support Workers
- Mental Health Proctors (2 and 3)

*Note: This amendment is subject to the approval of the Trustees of the Fund as to feasibility and is conditional on its implementation resulting in no additional cost to the employer.

Effective April 1, 2007, the Employer contribution rate will be increased to three point eight percent (3.8%) of total insurable payroll. The funding associated with the increased contribution rate is intended to enhance sick leave benefits.

Signed this 25 day of November 2011.

Wanda Reader

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]

On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pension Plan

The Employer agrees to contribute to the Pension Plan for the duration of the Collective Agreement. The Employer shall match employee contributions on the following basis:

Employer Contribution
3.0%

Employee Contribution
3.0%

The contributions will be based on the employees employed in the following classifications:

- Home Care Attendants (HCA1 and HCA2)
- Home Support Workers
- Mental Health Proctors (2 and 3)

Amend memorandum to allow employees to make additional contributions to their pension plan subject to the following conditions:

1. These contributions are allowable under the current pension plan policies and rules and applicable legislation.
2. The contributions are made at and resulting in no cost to the Employer.
3. The contributions are made as a percentage of regular earnings.
4. **Bi-weekly payroll deductions shall be possible when new payroll systems are put in place in each region subject to:**

- The prevailing provisions of the pension plan at that time;
- The feasibility within the Employer payroll system; and
- Subject to no additional costs.

The additional contributions made by the employee are to be made at a time and through a process as determined by the Employer.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Anniversary Date

Notwithstanding Article A6:02 and subject to A6:06, the anniversary date of employees, covered under the terms and conditions of this Collective Agreement hired prior to the date of the signing of the first Agreement between the parties, shall remain unchanged.

Signed this 25 day of November 2011.


On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Central Negotiations/Regional Health Authority

Notwithstanding Article A19:02 (a), the parties agree that where participation is required in central bargaining with a Regional Health Authority, the Employer agrees to maintain the salary of one (1) employee representative to bargain at the central table.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Portability of Benefits Applicable to HSW, HCA1, HCA2, Proctor 2, and Proctor 3

- (i) An employee classified in one (1) of the above classifications who resigns and commences employment within thirty (30) days in another RHA in a classification noted above, shall be entitled to portability of the following benefits:
- Seniority Hours
 - Hours Bank for Benefit Programs
 - Accumulated Service Applicable to Rate at Which Vacation is Earned

The employee will continue to participate in the Pension Plan in accordance with the provisions of the Pension Plan document.

- (ii) An employee classified in one (1) of the above classifications who resigns and commences employment in the same classification within thirty (30) days in another RHA shall be placed on the same pay step which he/she was on in his/her former position.

The onus is on the employee to advise the new Employer that he/she is eligible for portability of seniority/benefits as outlined above.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

**Re: MSSP System Calculation of Overtime on an Employee's Seventh
Consecutive Day of Work**

The Employer agrees that no change will be made to the current MSSP payroll system with respect to its configuration relative to payment of overtime on an employee's seventh consecutive day of work until such time as employees under this Collective Agreement are no longer paid utilizing the MSSP payroll system.

Notwithstanding, the parties agree that overtime is not applicable when an employee works seven (7) consecutive days provided that the employee has made a written request to the Employer to do so unless the employee qualifies for overtime payment in accordance with Article C4.

Employees who have requested not to work seven (7) consecutive days shall not be required to do so except where client care may be seriously compromised, e.g. no other worker is available. In this circumstance, overtime will be applicable on the seventh day. Requesting not to work seven (7) consecutive days shall not constitute a refusal of assignment.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Joint Trusteeship

A joint working committee consisting of at least one (1) representative from the Union and one (1) representative of the Employer shall be established by October 1, 2006 to study and make recommendations regarding conversion of the pension plan from an Employer sponsored plan to a jointly trusted pension plan. The joint committee will complete its report and recommendations by January 31, 2007, or a later date as mutually agreed.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Letter of Intent

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

**Re: Payment of Recognized Holidays and Payment of Weekend Premium
When the Assignment Crosses Calendar Days**

It is agreed that, for the purposes of administering Article C9:02 and Article C8:01, the Employer will, prior to the date of ratification of the Collective Agreement, select one (1) of the following options and will communicate same to the Union.

Implementation of the chosen option will occur as soon as reasonably possible thereafter.

Option 1

- (i) Calculation based on actual hours worked on a Recognized Holiday
Employees will be paid straight time for the portion of the assignment that precedes or follows the day of the Recognized Holiday. Employees will be paid time and one-half (1½x) for each hour worked on the assignment between the hours of 00:01 and 24:00 on the day of the Recognized Holiday.
- (ii) Calculation based on actual hours worked on the weekend
The weekend premium shall be paid for each hour worked between 00:01 on a Saturday and 24:00 hours on the following Sunday.

Option 2

- (i) Calculation based on the majority of hours worked on a Recognized Holiday
Employees will be paid time and one-half (1½x) for all hours worked on the assignment where the majority of the hours of the assignment fall between 00:01 hours and 24:00 hours on the day of the Recognized Holiday.

(ii) Calculation based on majority of hours of worked on the weekend

The weekend premium shall be paid for all hours worked on the assignment where the majority of the hours fall between 00:01 on a Saturday and 24:00 hours on the following Sunday.

Should the Employer at a later date elect to change to the alternate option due to changes in technology/systems, such decision will be communicated to the Union in writing with sixty (60) days' notice.

Note: The Employer has selected Option 1.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Cellular Phones

Effective the first pay period following ratification, fifty cents (\$0.50) per call shall apply, based on the following:

Where an Employee is required to call in when the client is not at home; or the client visit is cancelled in some way at the last minute; the employee will follow the Employer defined protocol for communicating such to the Employer.

Where the only option for the employee to do so is to make a pay phone call or cell phone call to the Employer, the employee will be reimbursed fifty cents (\$0.50) per telephone call.

The process for claiming the phone call reimbursement will be set out in each individual Employer policy for expense claims, etc.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Pension / Benefits Committee

Within ninety (90) days of ratification, a joint committee made up of three (3) representatives of the Employer and three (3) representatives of the Union shall be established to review current Pension and Benefit provisions and identify options for both parties to consider in relation to future benefit provisions for Direct Service Workers.

The review may include Pension, Sick Leave and Insured Benefits.


The committee will complete its review and provide a joint report to Employers (as represented by the Labour Relations Secretariat) and MGEU by June 30, 2012 or a later date as mutually agreed. The suggestions or recommendations from this joint committee will not be binding on either party but will be provided on an information basis only.

Signed this 25 day of November 2011.


On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Understanding

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: EFT Transition

Please refer to MOU - EFT Transition in Part B.

Part D

Clerical:**Accounting Clerk****Administrative Secretary 1, 2 and 3
Clerk 1, 2 and 3****Social Sciences:****Audiometrist****Families First Home Visitor 1 and 2****Housing Resource Worker****Insight Mentor****Stores Clerk****Teen Health Facilitator**

Article D1 Interpretation

D1:01 In this Agreement, unless the context otherwise requires, the expression:

- (a) “Authorized Overtime” shall mean overtime authorized by the Employer and where the term “overtime” is used in this Agreement, it shall mean “authorized overtime”.
- (b) “Casual Employee” means an employee who normally works less than the full normal daily, weekly or monthly hours of work, as the case may be, and whose work is irregular, or non-recurring or does not follow an ongoing predetermined schedule of work on a regular and recurring basis. A casual employee shall not be paid less than the current start rates of pay contained in this Agreement.
 - (i) Casual employees shall receive vacation pay bi-weekly at the rate of four percent (4%) of the regular hours worked in a bi-weekly period.**
 - (ii) Casual employees are paid in accordance with the salaries specified in the attached salary Schedule. Increments will be earned in accordance with the number of hours worked.**
 - (iii) Casual employees are entitled to the shift premium(s) outlined in Article 20.**
 - (iv) Casual employees required to work on a recognized holiday shall be paid at the rate of time and one-half (1½x) their basic rate of pay.**
 - (v) Casual employees shall be entitled to compensation for overtime worked in accordance with Article D19 and the applicable sub-agreement.**
 - (vi) The Employer agrees to deduct union dues in an amount specified by the Union in any pay period for which the casual employee receives any payment in accordance with Article A20.**

- (vii) **In the event that no payment is made during the pay period, the Employer shall have no responsibility to deduct and submit dues for that period.**
- (viii) **Retroactive to their first day of employment, seniority shall accumulate on the basis of all regular hours worked for the sole purpose of attaining a permanent position or term position, subject to Article D16. Such casual seniority will not take priority over full-time or part-time employee seniority.**
- (ix) **Articles A22 and A23 herein apply only with respect to the terms of this Article.**
- (c) “Continuous Service” or “Continuous Employment” means consecutive and contiguous days, weeks, months and/or years of employment with the Employer where there has been no break in service involving termination of the employee. In the calculation of continuous service, any approved leave of absence with pay shall not affect continuous service and any authorized leave of absence without pay or a temporary lay-off, while not considered a break in service, shall not be counted in the total continuous service.
- Example: ten (10) years’ consecutive and contiguous service with six (6) months’ leave of absence without pay or six (6) months’ lay-off = nine and one-half (9½) years; continuous service.
- (d) “Dismissal” means the removal for disciplinary reasons from a position of employment for just cause.
- (e) “Lay-off” means to temporarily remove from a position of employment subject to the employee retaining such rights as set out under this Agreement.
- (f) “Part-time Employee” means an employee who normally works less than the full normal daily, weekly or monthly hours, as the case may be, and whose work follows an ongoing, predetermined schedule of work on a regular recurring basis.

- (g) “Promotion” means a change of employment from one (1) position to another having a higher maximum salary.
- (h) “Regular Employee” means an employee who carries out and occupies a continuing function and who has all the rights and privileges of permanent status.
- (i) “Transfer” means the removal of an employee from a position in a class appointing the employee to another position in the same class or to another position in a different class having the same maximum rate of pay.

Article D2 Application of Agreement

D2:01 The Components listed below shall be attached to and form part of this Agreement.

- (a) Clerical
- (b) Social Sciences

Article D3 Probation

D3:01 A new employee shall be on probation from the date of commencement of employment for a period of six hundred forty (640) regular hours worked or six (6) calendar months, whichever occurs first. The Employer may extend the probationary period up to an additional three hundred twenty (320) regular hours of work provided the Employer gives notification to the Union.

D3:02 An employee who is rejected during the initial probation period may grieve the rejection at Step 2 of the Grievance Procedure within fifteen (15) working days from the date the employee received notice of the rejection. The Chief Executive Officer or designate shall hold a hearing to discuss the grievance with the employee. The employee has the option to have a representative present. The decision at Step 2 shall be final for such grievance(s).

- D3:03** Subject to Section D3:02, the rejection on probation of an employee is neither grievable nor arbitrable.
- D3:04** If an employee who has been promoted or transferred has been rejected on probation or wishes to return voluntarily to her former position, she shall be returned to her former position without loss of seniority. All other employees so affected may be returned to their former positions as required without any notice requirement.
- D3:05** An employee shall not be required to serve a further probation period when:
- (a) the employee is promoted without competition as a result of reclassification of the employee's position;
 - (b) the employee initiates a transfer to a position in the same classification involving similar duties and responsibilities;
 - (c) the Employer initiates the transfer or demotion of an employee from one (1) position to another for any reason.
- D3:06** An employee who is being rejected during the employee's probation period shall be provided with two (2) weeks' notice or payment in lieu thereof.
- D3:07** An employee who is temporarily appointed to another position on an acting basis is not considered to be on probation. If the employee is subsequently promoted to that position, the period during which the employee was in acting status does not count towards the employee's probation period.

Article D4 Conduct of Employees

- D4:01** Each employee shall observe standards of behaviour consistent with the employee's function and in compliance with the terms of this Agreement.
- D4:02** Where an employee is habitually late or is absent during working hours without leave and fails to give satisfactory explanation for the lateness or absence, the Employer may take such disciplinary action, including suspension or dismissal, as is warranted.

Article D5 Change of Work Headquarters

- D5:01** Where, as a result of a reorganization an employee's work headquarters is moved from one (1) city or town to another city or town requiring a change of residence by the employee, the employee shall be given notice of the move ninety (90) days in advance of the date upon which the move of the employee is to be effected. Such notice shall be provided in writing to the employee by the Regional Health Authority.
- D5:02** Where an employee has accepted relocation involving a change in residence by the employee, the employee shall be reimbursed for expenses incurred due to the relocation in accordance with existing policy.
- D5:03** Where such notice has been given to an employee and the employee is unable to relocate, every reasonable effort will be made to place the employee in another suitable position within the Regional Health Authority.
- D5:04** Where an employee with one (1) or more years of continuous service is unable to relocate, the employee shall be subject to lay-off. If the employee has not been offered another suitable position within one (1) year from the date of lay-off the employee shall be permanently laid off and shall be eligible for severance pay in accordance with Article D7.
- D5:05** For purposes of interpretation of this Article, where the term "suitable position" is used it means a position which the employee is reasonably qualified for and able to perform and which is in a location that would not require a change of residence by the employee.

Article D6 Lay-off

- D6:01** Where by reason of a shortage of work or funds, or the abolition of a position or material changes in duties or organization, the Employer determines that a lay-off(s) is necessary within a department, the Employer shall determine the classification(s) from which the lay-off(s) are to take place.
- D6:02** Subject to this Article, the Employer shall determine the group of employees concerned within each classification from which employees are to be laid off.

D6:03 The group of employees concerned shall then be divided, where applicable, into three (3) subgroups as follows:

Subgroup (1) - term employees with two (2) or more years of continuous service;

Subgroup (2) - regular employees with less than four (4) years of continuous service;

Subgroup (3) - regular employees with four (4) or more years of continuous service.

D6:04 Within the group of employees concerned, lay-offs shall take place in ascending subgroup order. In determining the order of lay-off within a subgroup, seniority shall be the determining factor provided the qualifications of the employees are relatively equal. This Section is subject to the requirement that the employees who are retained must have the qualifications and ability to perform the duties which the remaining employees will be required to perform.

D6:05 An employee in subgroup (3) shall not be laid off while there are employees in subgroups (1) and (2) in the same classification within the department. This provision is subject to the employee having the qualifications and ability to perform the duties which the remaining employees will be required to perform.

D6:06 When there are no employees in subgroups (1) and (2), employees in subgroup (3) may be laid off. In this case, the group of employees concerned shall be all employees in the same classification within the department.

D6:07 Where the lay-off(s) of employee(s) in subgroup (3) is necessary, the Employer shall provide the Union with written notice not less than forty (40) days prior to the date of lay-off(s). The parties shall then meet to discuss the steps to be taken to assist the employees affected.

D6:08 Except where specifically provided, this Article does not apply to the lay-off of:

(a) term employees at the end of a specific term of employment;

(b) term employees with less than two (2) years of continuous service.

D6:09 Where the Employer is laying off an employee, notice of lay-off or pay in lieu thereof will be given in accordance with the following:

(a) Where a term employee is being laid off at the end of a specific term of employment or after completion of a job for which the employee was specifically employed, no notice of lay-off is required.

(b) Four (4) weeks' notice will be provided to:

(i) regular employees;

(ii) term employees with one (1) or more years of continuous service.

(c) Two (2) weeks' notice will be provided to term employees with less than one (1) year of continuous service.

D6:10 The Union will be provided a copy of lay-off notices issued to:

(a) regular employees;

(b) term employees with two (2) or more years of continuous service.

D6:11 For purposes of this Article, "regular employee(s)" refers to full-time and part-time employee(s) and "term employee(s)" refers to full-time and part-time employee(s).

D6:12 Term employees with less than two (2) years of continuous service shall be considered for lay-off prior to the lay-off of employees in the subgroups specified in D6:03.

D6:13 Where employees have been laid off, the Employer shall not use casual employees to do the work of the laid off employees except:

(a) where the laid off employees are not available for work; or

(b) in emergency situations.

D6:14 Where an employee, including a term employee, alleges that the employee's lay-off has not been in accordance with this Agreement, the grievance

procedure set forth in this Agreement shall apply except that the grievance shall be initiated at the second step of the procedure.

- D6:15** For purposes of this Article, “qualifications” refers to education, knowledge, training, skills, experience, aptitude, and competence. “Ability” refers to mental and physical capability. The Employer, in making a decision with respect to determining which employees are to be retained and which employees are to be laid off, shall determine qualifications, and the ability of employees to perform the duties which the remaining employees will be required to perform, in a fair, reasonable, and non-discriminatory manner. The onus of proof rests with the Employer in any dispute over the application of qualifications and ability to perform the duties which the remaining employees will be required to perform.
- D6:16** Where the temporary lay-off of an employee in subgroup (3) is necessary, D6:05, D6:06 and D6:07 do not apply. For purposes of this Section a “temporary lay-off” is defined as less than three (3) months’ duration. Employees shall return to their positions upon expiry of such lay-off. This Section applies only to situations identified in separate Memoranda of Agreement between the parties.
- D6:17** Employees who are laid off shall be placed on a re-employment list for a period of twelve (12) months from the effective date of the lay-off.
- D6:18** The Regional Health Authority shall maintain a re-employment list for all employees covered by this Article who are laid off on other than a temporary basis. A copy will be provided to the Union on request.
- D6:19** Employees who are placed on a re-employment list shall be called back to their positions in reverse order of lay-off in the classification from which the employee was laid off.
- D6:20** An employee who is on the re-employment list must:
- (a) report any change of address to the Employer without delay;

- (b) if called back, respond to the call-back within seven (7) days of receipt of notification of call-back. Notice of recall shall be made by registered mail to the last known address filed by the employee;
- (c) return to work within fourteen (14) days of receipt of notification of call-back or such other date as may be agreed upon between the employee and the Employer;
- (d) except for good and sufficient reasons, accept a call-back in accordance with this Section or be deemed to have resigned.

D6:21 A term employee who has been employed in the same position for one (1) or more years of continuous service and who is laid off or whose term expires shall be placed on an employment availability list by the Employer for a period of one (1) year. During this period, the employee shall be considered for re-employment to the position if it is to be refilled.

D6:22 Employees on a re-employment list may be offered re-employment to other positions within the Regional Health Authority.

D6:23 An employee who accepts another position may be placed on a trial period of not more than six (6) months' duration. An employee who is found to be unsuitable during this trial period will be returned to the appropriate re-employment list for the greater of six (6) months or the remainder of the employee's twelve (12) month period on the re-employment list. An employee found to be unsuitable may grieve the decision commencing at Step 2 of the grievance procedure.

D6:24 If a regular employee accepts a term position as a result of re-employment, the employee's status as a regular employee shall be maintained. On the expiry of the term, the employee will be permanently laid off, or remain on the re-employment list for the remainder of the twelve (12) month period if applicable.

Article D7 Severance Pay

This Article is applicable to persons employed by the RHA on or before May 2, 2003.

D7:01 Employees with nine (9) or more years of accumulated service whose services are terminated as a result of retirement in accordance with the provisions of the Civil Service Superannuation Act, shall be paid severance pay in the amount of one (1) week's pay for each complete year of accumulated service or portion thereof, but the total amount of severance pay under this Section shall not exceed fifteen (15) weeks' pay.

Example: ten (10) years, eight (8) complete months of accumulated service equals ten and eight-twelfths ($10\frac{8}{12}$) years of accumulated service for purposes of calculation.

D7:02 Where an employee in the employee's ninth year of accumulated service fails to complete nine (9) years' accumulated service as a result of retirement in accordance with the provisions of the Civil Service Superannuation Act, the employee shall be paid severance pay on the basis of nine (9) weeks' pay multiplied by the factor of the number of complete months service completed in the employee's ninth year divided by twelve (12) months.

D7:03 In addition to the severance pay set out in Section :01, employees who retire in accordance with the provisions of the Civil Service Superannuation Act will also be eligible for the following severance pay:

- (a) for employees with twenty (20) or more years of accumulated service, an additional two (2) week's pay;
- (b) for employees with twenty-five (25) or more years of accumulated service, two weeks' pay in addition to the amount in Subsection (a);
- (c) for employees with thirty (30) or more years of accumulated service, two (2) weeks' pay in addition to the amount in Subsections (a) and (b);
- (d) for employees with thirty-five (35) or more years of accumulated service, two (2) weeks' pay in addition to the amounts in Subsections (a), (b) and (c).

D7:04 In the case of employees with nine (9) or more years of accumulated service whose services are terminated as a result of death, the employee's estate shall be paid severance pay in the amount of one (1) weeks' pay for each complete year of continuous employment or portion thereof, but the total amount of severance pay shall not exceed fifteen (15) weeks' pay.

Example: ten (10) years, eight (8) complete months of accumulated service equals ten and eight-twelfths ($10\frac{8}{12}$) years of continuous service for purposes of calculation.

D7:05 Where an employee in the employee's ninth year of accumulated service fails to complete nine (9) years' accumulated service as a result of death, the employee's estate shall be paid severance pay on the basis on nine (9) weeks' pay multiplied by the factor of the number of complete months service completed in the employee's ninth year divided by twelve (12) months.

D7:06 Employees with one (1) or more years of accumulated service whose services are terminated as a result of permanent lay-off, shall be paid severance pay in the amount of one (1) week's pay for each complete year of continuous employment or portion thereof, but the total amount of severance pay shall not exceed twenty-six (26) weeks' pay.

D7:07 Where an employee in the employee's first year of accumulated service fails to complete one (1) year's accumulated service as a result of permanent lay-off, the employee shall be paid severance pay on the basis of one (1) week's pay multiplied by the factor of the number of complete months service completed in the employee's first year divided by twelve (12) months.

D7:08 The rate of pay referred to in this Article shall be determined on the basis of the last regular bi-weekly rate of pay, excluding allowances, which was in effect for the employee at the time of retirement, permanent lay-off, or death. Subject to Section :10, the rate of pay for hourly rated employees shall be determined on the basis of the applicable work week, either thirty-six and one-quarter ($36\frac{1}{4}$) or forty (40) hours per week.

- D7:09** In the case of employees eligible for severance pay who are on stand-by or temporary lay-off at the time of retirement, permanent lay-off or death, the weekly hours shall be, subject to Section :10, the normal weekly hours of work in effect for the classification of the employees at the time of the retirement, permanent lay-off or death.
- D7:10** In the case of hourly paid employees whose total weekly hours of work vary between summer and winter, the severance pay to be paid shall be based on an average of the normal hours of work over the fiscal year.

Article D8 Pre-Retirement Leave

This Article is applicable to persons employed by the RHA after May 2, 2003.

- D8:01** A full-time employee who retires at or after age fifty-five (55) with ten (10) or more years of service, or at any time due to permanent disability, or when the employee's years of age and length of continuous employment total eighty (80) or more, shall be granted four (4) days of paid pre-retirement leave per year of service or portion thereof.

D8:02 **Payment of Pre-Retirement Leave**

- (a) Payment shall, at the option of the employee, be made in a lump sum or as a continuation of salary until the scheduled retirement date is reached.
- (b) Where the employee chooses to take a lump sum payment, the last day worked shall be considered the retirement day and benefits shall cease on that day.
- (c) Where the employee chooses to take pre-retirement leave as a continuation of salary until the scheduled retirement date, all benefits shall continue until that date.
- (d) Employees who have worked on a part-time basis during their employment with the Employer shall receive a pro-rated portion of pre-retirement leave based on the actual hours worked as compared to those of a full-time employee.

Calculation of pre-retirement leave shall begin from the date of the employee's last commencing employment with the Employer and shall be based on the employee's total length of continuous employment as at the date of retirement.

Article D9 Recognized Holidays

D9:01 For calculation purposes recognized holidays shall be observed as indicated below:

New Year's Day	Civic Holiday (first weekend in August)
Louis Riel Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Canada Day (July 1)	Boxing Day

Any other holiday proclaimed by Federal or Provincial Statute.

- (a) For all shift employees, where any of the recognized holidays fall on a Saturday or a Sunday they shall be observed on that day. For purposes of this Article, a shift employee is one whose regular work week is not Monday to Friday inclusive.
- (b) For all non-shift employees, where any of the recognized holidays fall on a Saturday or Sunday, the recognized holiday shall be observed on the following Monday. Where recognized holidays fall on both Saturday and Sunday, the recognized holidays shall be observed on the following Monday and Tuesday.

D9:02 (a) All RHA offices shall be closed at one o'clock in the afternoon (1:00 p.m.) on December 24 when that day falls on Monday through Friday. This day shall be considered a full working day for purposes of calculation.

- (b) Where the Employer requires an employee to work a regular work day on December 24 when that day falls on Monday through Friday

inclusive, such employee shall be entitled to one-half ($\frac{1}{2}$) day of compensatory leave with pay to a maximum of four (4) hours.

- D9:03** An employee is entitled to the employee's regular pay for a recognized holiday on which the employee does not work provided the employee:
- (a) did not fail to report for work after having been scheduled to work on the day of the recognized holiday;
 - (b) has not absented himself or herself from work without the consent of the Employer on the regular working day immediately preceding or following the recognized holiday unless the absence is by reason of established illness.
- D9:04** Notwithstanding D9:03 (b) an employee who is on an approved leave of absence without pay at the time of the recognized holiday shall be entitled to receive the employee's regular pay for the recognized holiday provided that the employee received pay for part or all of each day of at least fifteen (15) days during the thirty (30) calendar days immediately preceding the recognized holiday.
- D9:05** If an employee who is not entitled to pay for a recognized holiday that falls on a regular working day for reasons as outlined in D9:03 does work on the recognized holiday, the employee shall be paid wages equivalent to one and one-half times ($1\frac{1}{2}x$) the employee's regular rate for the time worked on that day.
- D9:06** Subject to D9:08, and subject to the call-out provisions as provided in the Components, an employee who is required to work on the recognized holiday when it is observed on the employee's day of rest shall receive, in addition to the regular holiday pay to which the employee may be entitled to overtime compensation based on double time ($2x$) the employee's regular rate of pay for all overtime worked on the recognized holiday. Such overtime compensation is in lieu of the overtime compensation to which the employee would otherwise be eligible in the appropriate Component.

- D9:07** Subject to D9:03, where the wages of an employee vary from day to day, the pay for a recognized holiday on which the employee has not worked shall be equivalent to the employee's average daily earnings exclusive of overtime for the days on which the employee worked during the twenty (20) working days immediately preceding the recognized holiday.
- D9:08** (a) A shift employee who is entitled to pay for a recognized holiday and who works on a recognized holiday when it is the employee's regularly scheduled working day shall, in addition to the regular pay, be compensated at the rate of time and one-half ($1\frac{1}{2}x$) for all regular hours worked on the recognized holiday, or be granted compensatory leave for such hours worked at the rate of one and one-half ($1\frac{1}{2}x$) hours for each additional hour worked. Shift employees shall be entitled to add to their regular annual vacation a maximum of five (5) days' accumulated compensatory leave, and any additional compensatory leave shall be granted at the discretion of the Employer. Any overtime hours worked on the recognized holiday shall be compensated on the same basis as set out in D9:06.
- (b) Subject to D9:08 (c), the accumulated compensatory leave referred to in D9:08 (a) above, shall be taken in the vacation year in which it is earned.
- (c) The Employer may allow accumulated compensatory leave in lieu of statutory holidays to be carried forward to the next vacation year.
- (d) In the event that an employee is terminated, the accumulated compensatory leave in lieu of statutory holidays shall be paid out at the final rate in effect for the employee during the year in which the statutory holidays were worked.
- D9:09** An employee who leaves the Employer, shall receive pay in lieu of the compensatory leave that has not been granted.
- D9:10** Where a recognized holiday falls within the vacation period of an employee, one (1) additional working day shall be added to the employee's vacation entitlement in lieu of the statutory holiday.

Article D10 Vacation

D10:01 For purposes of this Agreement, a vacation year is the period beginning on April 1 and ending on March 31 of the next year.

D10:02 Employees shall earn vacation leave credits on the following basis:

- (a) Employees who have completed less than two (2) years' service, one and one-quarter ($1\frac{1}{4}$) working days per complete month of service in each vacation year to be taken in the vacation year following the year in which the vacation is earned;
- (b) commencing from the beginning of the vacation year in which two (2) years of service will be completed, one and two-thirds ($1\frac{2}{3}$) working days per complete month of service in each vacation year to be taken in the year in which three (3) years of service are completed and yearly thereafter;
- (c) Commencing from the beginning of the vacation year in which nine (9) years of service will be completed, two and one-twelfth ($2\frac{1}{12}$) working days per complete month of service in each vacation year to be taken in the year in which ten (10) years of service are completed and yearly thereafter;
- (d) Commencing from the beginning of the vacation year in which nineteen (19) years of service will be completed, two and one-half ($2\frac{1}{2}$) working days per complete month of service in each vacation year to be taken in the year in which twenty (20) years of service are completed and yearly thereafter;
- (e) Notwithstanding Subsections (a), (b), (c) and (d), employees terminating in their second year of service shall have their vacation leave credits cashed-out at the rate of one and one-quarter ($1\frac{1}{4}$) days per complete month of service and employees terminating in their ninth year of service shall have their vacation leave credits cashed-out at the rate of one and two-thirds ($1\frac{2}{3}$) days per complete month of service, and employees terminating in their nineteenth year of service shall have their

vacation leave credits cashed-out at the rate of two and one-twelfth ($2\frac{1}{12}$) days per complete month of service.

D10:03 An employee appointed on the first working day of the month shall accumulate vacation credits from that date. An employee appointed on any working day other than the first working day of the month shall accumulate vacation credits from the first of the month following the date of employment.

D10:04 When computing vacation leave:

- (a) any fraction of a day equal to or greater than one-half ($\frac{1}{2}$) shall be computed as one-half ($\frac{1}{2}$) day; and
- (b) any fraction of a day less than one-half ($\frac{1}{2}$) shall be computed as nothing.

D10:05 (a) With the exception of the conditions referred to in D10:05 (b), vacation leave may not be taken in advance of when it is earned.

(b) With the approval of the Employer, vacation leave up to a maximum of five (5) working days may be granted in advance to an employee in the employee's first twelve (12) months of service.

(c) Where operational requirements permit, vacation leave may be taken subject to the approval of the Employer.

(d) The Employer may authorize vacation to commence on any day.

(e) Subject to D10:05 (b) and D10:05 (f), vacation leave shall be taken in the vacation year following the vacation year in which it is earned.

(f) The Employer may authorize that vacation leave be carried forward to the next following year to supplement the vacation period in that year, but in no case will a vacation carry-over be allowed which comprises more than one (1) previous year's vacation entitlement.

(g) Vacation leave shall normally be taken in periods of at least one (1) week in length. For clarification purposes, days on which the employee is not

scheduled to work, contiguous to the vacation week as defined herein, shall not be included in the calculation of the vacation week.

Notwithstanding the one (1) week minimum length for a vacation period and subject to operational requirements, an employee may retain up to three (3) individual days of their vacation allotment to be taken during the vacation year. **Should an employee elect to retain up to three (3) vacation days, one (1) week of vacation (seven [7] calendar days) shall be reduced by the number of days retained.**

To further clarify, seven (7) calendar days equals five (5) work days (days with work scheduled) and two (2) non-work days (days with no work scheduled) for a full-time employee.

Where three (3) vacation days are retained, as in three (3) work days, the remaining available block is a maximum of four (4) days including no more than two (2) work days, and may be scheduled by the employee prior to the end of the vacation year. There will be no carry-over of unused days into the next vacation year, except as may be allowed as per 10:05 (f) above.

For part-time employees, their combination of work days and days off would be defined by their normal work schedule.

For clarification purposes, days on which the employee is not scheduled to work, contiguous to the individual day requested, shall not be included in the calculation of these individual days.

D10:06 Where an Employer has been unable to schedule part or all of an employee's vacation within the vacation year and as a result finds it necessary to restrict the whole or part of the vacation leave of an employee, the Employer may authorize payment in lieu of vacation. Such pay shall not be subject to deduction of pension fund contributions or life insurance contributions. An employee whose vacation leave has been restricted may, in lieu of receiving such pay, elect to carry over such vacation leave to the following year.

- D10:07** Subject to the requirements of personnel in a department, vacation leave shall be rotated regardless of seniority of employment.
- D10:08** Where for any reason other than death, an employee leaves the service after having been granted more vacation leave than the employee has earned in accordance with this Agreement, the employee shall repay to the Employer all salary paid for such excess period of leave.
- D10:09** Where an employee dies, the employee's estate shall receive the employee's accumulated vacation credits.
- D10:10** Where an employee is absent on leave without pay for a period of one (1) month or a portion thereof greater than one-half ($\frac{1}{2}$), vacation leave credits shall no longer accumulate.

Article D11 Income Protection

- D11:01** It is agreed by both parties that earned income protection entitlement shall be granted by the Employer where an employee is unable to be at work and perform the employee's regular duties as a result of illness or injury.
- D11:02** Applicable to employees hired prior to May 3, 2003 income protection shall accumulate:
- (a) during the first four (4) years of service at the rate of one-half ($\frac{1}{2}$) working day per bi-weekly pay period;
 - (b) after the first four (4) years of service, at the rate of one (1) working day per bi-weekly pay period;
 - (c) income protection shall not accumulate to beyond two hundred eight (208) working days; and
 - (d) applicable to Home Visitors 1 and 2 - An employee shall earn income protection with pay credits calculated on the basis of one and one-quarter ($1\frac{1}{4}$) working days for each month of service.

- D11:03** Applicable to employees hired on or after May 3, 2003, all income protection shall accumulate at the rate of one and one quarter ($1\frac{1}{4}$) working days per full month of employment with no maximum accumulation.
- D11:04** An employee who has been absent on income protection with pay, upon returning to work, shall continue to accumulate income protection in accordance with Section D11:02 or D11:03.
- D11:05** An employee appointed on the first working day of a bi-weekly pay period shall be eligible to accumulate income protection credits from that date. An employee appointed on any date other than the first working day of a bi-weekly pay period shall be eligible to accumulate income protection credits from the first full bi-weekly pay period following the date of appointment.
- D11:06** A new employee may be granted income protection in advance of it being earned during the first six (6) months of service, provided that the amount advanced, when combined with credits already accumulated, does not exceed five (5) working days. If an employee who has used more income protection than has been earned, has the employee's services terminated for a reason other than lay-off or death, the salary over-payment resulting from the use of unearned income protection shall be recovered by the Employer.
- D11:07** Sick leave shall not accumulate during periods when an employee is:
- (a) absent on income protection and/or absent on workers compensation for a period of more than ten (10) consecutive working days; or
 - (b) absent without leave; or
 - (c) absent on leave of absence without pay.
- D11:07 (b) and D11:07 (c) to apply where the period of absence is greater than one-half ($\frac{1}{2}$) of the bi-weekly period.
- D11:08** Where an employee is to be absent because of illness, the employee shall endeavour to notify the employee's immediate supervisor of the absence due to illness at least one hour (1) prior to and not more than thirty (30) minutes

after the normal hour of beginning work, or as soon thereafter as the means of communication permit.

- D11:09** An employee who has been absent because of sickness for a period of more than three (3) consecutive working days shall furnish, when requested by the Employer, at any time during or after this period of sickness, a medical certificate or sworn statutory declaration certifying that the employee is or was unable to be present at work because of the illness. Where an employee fails to produce a medical certificate or statutory declaration acceptable to the Employer, the employee shall not be entitled to be paid for the period of absence.
- D11:10** An employee who has been absent because of sickness for a period of three (3) working days or less may be required to furnish, when requested by the Employer, either a medical certificate or a sworn statutory declaration as required under D11:09. Failure to produce a certificate or statutory declaration acceptable to the Employer will result in a loss of pay for the period of absence.
- D11:11** Where an employee becomes ill during the period of the employee's scheduled annual vacation, the Employer may grant income protection and credit the employee with alternate days vacation equivalent to the number of days approved income protection providing the illness is over three (3) days and may require hospitalization. The employee will be responsible to provide proof of illness and/or hospitalization satisfactory to the Employer.
- D11:12** When an employee is unable to work and is in receipt of an income replacement indemnity (IRI) from the Manitoba Public Insurance Corporation (MPIC) as a result of an injury incurred in a vehicle accident, the employee may elect to be paid an additional amount, which when combined with the IRI benefit, shall ensure the maintenance of net salary consistent as if they were in receipt of regular income protection. Such additional amount shall be chargeable to the employee's income protection credits accrued at the time the employee commenced receipt of the IRI and such additional

payment shall be payable until the employee's accrued income protection credits have been exhausted.

D11:13 An employee may use up to five (5) days' income protection in any one (1) fiscal year to provide care in the event of an illness of a spouse, child, or parent.

D11:14 (a) Time off for medical, dental and chiropractic examinations or treatments, including reasonable travel time, shall be granted and such time off shall be chargeable against the employees accumulated income protection credits, providing the following conditions are met:

- Whenever possible, appointments are to be made on the employee's day off or at a time when she is not on duty.
- If the above is not possible, the employee will endeavour to make the appointment at a time which is least disruptive to service delivery.

(b) If the employee chooses a doctor, dentist or chiropractor outside of her community, such time off with pay will be granted to a maximum of three (3) hours. Increased time may be considered by the Employer in extenuating circumstances on an individual basis.

(c) Should it be necessary for an employee to attend a doctor, dentist or chiropractor outside of her community by reason of non-availability of service in her community the employee shall be allowed up to one (1) shift off with pay, to the extent that income protection credits have been accumulated, for the time necessary to attend such appointments to the nearest point of available service.

Article D12 Workers Compensation

D12:01 When an employee is unable to work and is in receipt of workers compensation allowance as a result of an injury incurred in the course of the

employee's duties, the employee may elect to be paid an additional amount which, when combined with the compensation allowance, shall ensure the maintenance of net salary. Such additional amount shall be chargeable to the employee's sick leave credits accrued at the time the employee commenced receipt of workers compensation allowances, and such additional payments shall be payable until the employee's accrued sick leave credits have been exhausted. Net salary shall be as determined by the Workers Compensation Board.

D12:02 Notwithstanding D12:01, an employee's pay may only be "topped up" by ten percent (10%) of net salary.

D12:03 If at any time, it is decided by the Workers Compensation Board that the additional amount in D12:01 or D12:02 must be offset against benefits otherwise payable by the Workers Compensation Board, then such additional amount shall not be payable.

D12:04 Where an employee is absent due to injuries or disabilities for which compensation is paid under the Workers Compensation Act, vacation leave shall accumulate as if the employee were not absent, but the extent of such accumulation shall not continue beyond twelve (12) consecutive calendar months from the date the injury or disability occurred.

D12:05 Where an employee is injured on the job and is required to leave for medical treatment and/or is sent home by management due to the injury, the employee shall incur no loss in regular pay and benefits for the day on which the accident occurs.

D12:06 Transportation to the nearest physician or hospital for employees requiring immediate medical care as a result of an on-the-job accident shall be provided by or at the expense of the Employer if it is not covered by a medical plan.

Article D13 Bereavement Leave While on Vacation

D13:01 An employee who is entitled to bereavement leave under A15:01 and A15:03 during vacation leave shall receive vacation credits equal to the number of days of compassionate leave granted.

Article D14 Maternity Leave

D14:01 An employee who qualifies for maternity leave may apply for such leave in accordance with either Plan A or Plan B but not both. **(Effective April 1, 2011 Families First Home Visits are eligible for Plan B.)**

Plan A

D14:02 In order to qualify for Plan A, a pregnant employee must:

- (a) have completed seven (7) continuous months of employment for or with the Employer;
- (b) submit to the Employer an application in writing for leave under Plan A at least four (4) weeks before the day specified by her in the application as the day on which she intends to commence such leave; and
- (c) provide the Employer with a certificate of a duly qualified medical practitioner certifying that she is pregnant and specifying the estimated date of her delivery.

D14:03 An employee who qualifies is entitled to and shall be granted maternity leave without pay consisting of:

- (a) a period not exceeding seventeen (17) weeks if delivery occurs on or before the date of delivery specified in the certificate mentioned in D14:02 (c); or
- (b) a period of seventeen (17) weeks plus an additional period equal to the period between the date of delivery specified in the certificate mentioned in D14:02 (c) and the actual date of delivery, if delivery occurs after the date mentioned in that certificate.
- (c) The Employer may vary the length of maternity leave upon proper certification by the attending physician.

D14:04 An employee who has been granted maternity leave shall be permitted to apply up to a maximum of ten (10) days of her accumulated sick leave against the Employment Insurance waiting period. Should the employee not return to work following her maternity leave for a period of employment sufficient to allow for re-accumulation of the number of sick days granted, the employee shall compensate the Employer for the balance of the outstanding days at the time of termination. Approved sick leave with pay granted during the period of return shall be counted as days worked.

Plan B

D14:05 In order to qualify for Plan B a pregnant employee must:

- (a) have completed seven (7) continuous months of employment for or with the Employer;
- (b) submit to the Employer an application in writing, for leave under Plan B at least four (4) weeks before the day specified by her in the application as the day on which she intends to commence such leave;
- (c) provide the Employer with a certificate of a duly qualified medical practitioner certifying that she is pregnant and specifying the estimated date of her delivery;
- (d) provide the Employer with proof that she has applied for Employment Insurance benefits and that Human Resources Development Canada (HRDC) has agreed that the employee has qualified for and is entitled to such Employment Insurance benefits pursuant to Section 22, Employment Insurance Act.

D14:06 An applicant for maternity leave under Plan B must sign an agreement with the Employer providing that:

- (a) she will return to work and remain in the employ of the Employer on a full time basis for at least six (6) months following her return to work; and
- (b) if she does not take parental leave as provided in Article A18, she will return to work on the date of the expiry of her maternity leave; and

- (c) if she does take parental leave as provided in Article A18, she will return to work on the date of the expiry of her parental leave; and
- (d) should she fail to return to work as provided above, she is indebted to the Employer for the full amount of pay received from the Employer as a maternity allowance during her entire period of maternity leave.

D14:07 At the employee's request, the Employer may authorize an employee who has received maternity leave under Plan B to return to work on a part-time basis for a period of twelve (12) months.

D14:08 An employee who qualifies is entitled to a maternity leave consisting of:

- (a) a period not exceeding seventeen (17) weeks if delivery occurs on or before the date of delivery specified in the certificate mentioned in D14:05 (c); or
- (b) a period of seventeen (17) weeks plus an additional period equal to the period between the date of delivery specified in the certificate mentioned in D14:05 (c) and the actual date of delivery, if delivery occurs after the date mentioned in that certificate.
- (c) The Employer may vary the length of maternity leave upon proper certification by the attending physician.

D14:09 During the period of maternity leave, an employee who qualifies is entitled to a maternity leave allowance in accordance with the Supplementary Unemployment Benefit (SUB) plan as follows:

- (a) for the first two (2) weeks an employee shall receive ninety-three percent (93%) of her weekly rate of pay;
- (b) for up to a maximum of fifteen (15) additional weeks, payments equivalent to the difference between the Employment Insurance benefits the employee is eligible to receive and ninety-three percent (93%) of her weekly rate of pay;
- (c) all other time as may be provided under D14:08 shall be on a leave without pay basis.

- D14:10** Plan B does not apply to term employees.
- D14:11** During the period of maternity leave, benefits will not accrue. However, the period of maternity leave will count as service towards eligibility for long service vacation and long service sick leave entitlement.
- D14:12** Where an employee's anniversary date falls during the period of maternity leave under Plan A or B, the employee shall be eligible to receive a merit increase effective the date upon which she returns to her position of employment.
- D14:13** Sections 36 (3) through 36 (8) inclusive of The Employment Standards Act respecting maternity leave shall apply "mutatis mutandis".

Article D15 Bridging of Service

- D15:01** A regular employee who resigns as a result of the employee's decision to raise a dependant child or children, and is re-employed, upon written notification to the Employer shall be credited with the length of service accumulated up to the time of resignation for the purposes of sick leave and long service vacation entitlement benefits as defined in this Agreement and based on service seniority. The following conditions shall apply:
- (a) the employee must have accumulated at least four (4) years of continuous service at the time of resigning;
 - (b) the resignation itself must indicate the reason for resigning;
 - (c) the break in service shall be for no longer than six (6) years, and during that time the employee must not have been engaged in remunerative employment for more than three (3) months;
 - (d) the previous length of service shall not be reinstated until successful completion of the probationary period;
 - (e) upon successful completion of the probationary period, the employee will be credited with the accumulated sick leave credits at the time of the resignation up to a maximum of twenty-six (26) days of credits.

Article D16 Seniority

D16:01 “Seniority” means the length of service with the Regional Health Authority as defined in this Article provided such service has not been broken by termination of the employee.

D16:02 Seniority shall include only the following:

- (a) regular paid time;
- (b) periods of workers compensation;
- (c) periods of maternity leave and/or parental leave;
- (d) periods of adoptive parent leave;
- (e) approved educational leave to a maximum of one (1) year;
- (f) any leave without pay necessary to satisfy the elimination period of the Long Term Disability Plan;
- (g) leaves without pay to a maximum accumulation of twenty (20) working days in a calendar year.

D16:03 An employee will lose all seniority when the employee:

- (a) resigns;
 - (b) retires;
 - (c) is dismissed and not reinstated;
 - (d) dies;
 - (e) is permanently laid off;
 - (f) is terminated at the expiry of the employee’s term of employment.
- However, this Subsection does not apply to a term employee who has been employed on a full-time basis for twenty-four (24) continuous months and who is re-employed within twelve (12) months of the expiration of the employee’s term of employment.

D16:04 Separate seniority lists will be prepared by April 1 based on service up to and including December 31 of the previous year. The lists will be posted at work locations as determined by the Employer.

D16:05 Seniority lists will be prepared for the following types of employees by classification groupings in order of seniority:

- (a) regular;
- (b) term.

D16:06 Grievances concerning the calculation of seniority must be filed at Step 2 of the Grievance Procedure within twenty (20) working days of the date the employee became aware of the seniority calculation. Such grievances shall be restricted to the calculation of seniority in the calendar year immediately prior to the year in which the seniority list is posted.

D16:07 Where restructuring or amalgamation involving one (1) or more RHA's occurs, the employee shall retain seniority as defined in D16:01.

Article D17 Part-time Employees

D17:01 The calculation of benefits for part-time employees covered by this Agreement will be as set out in Appendix "A".

Article D18 Benefit Plans

D18:01 Dental Plan

The parties agree to the continuation of the Dental Services Plan with the following changes:

- (a) effective January 1, 2005, and limited to dental work performed on and after that date, the basis for payment for covered services shall be the 2005 Manitoba Dental Association (MDA) Fee Guide;
- (b) the 2007, 2008 and 2009 MDA Fee Guides will be implemented effective January 1 of each respective year;

The 2012 MDA Fee Guide will be implemented effective April 1, 2012 and the current MDA Fee Guide will be implemented April 1 of each year thereafter.

- (c) dental coverage will continue for the first seventeen (17) weeks of maternity leave effective the first of the month following the date of signing and limited to maternity leaves commencing on and after that date;
- (d) the annual maximum per claimant **is \$1,475;**
- (e) the orthodontic lifetime maximum **is \$1,675;**
- (f) effective January 1, 2003 part-time employees are eligible for family coverage based on fifty percent (50%) of the coverage amounts applicable for full-time employees up to fifty percent (50%) of the maximum;
- (g) all part-time employees on staff as of the date of signing of this Agreement will be given the option to choose either:
 - (i) to maintain their single coverage under the dental plan; or
 - (ii) to elect family coverage on a pro-rated basis in accordance with Section (f);
- (h) all employees hired after the date of signing of this Agreement will be eligible for family coverage in accordance with Section (f).

The regulations governing this plan will be established pursuant to the Government Employees' Master Agreement.

This plan will cover former civil service positions and incumbents.

Employees hired after April 1, 1997, employed in classifications covered by Part D will receive benefits under the HEBP.

D18:02 Vision Care Plan

The parties agree to the continuation of the Vision Care Plan with the following changes:

- (a) effective January 1, 2005 and limited to vision care services performed on and after that date, the basis for payment for covered services shall be the 2005 Optometric or Ophthalmological Fee Guide;
- (b) the 2006, 2007 and 2008 Fee Guides will be implemented effective January 1st of each respective year;

The 2012 and 2013 Fee Guides will be implemented effective April 1 of each respective year.

- (c) changes to the Dental Plan respecting eligibility during maternity leave and prorated family coverage for part-time employees will also apply to the Vision Care Plan;
- (d) the maximum per claimant is **two hundred twenty-five dollars (\$225)**.
Effective April 1, 2012, the maximum per claimant is two hundred seventy-five dollars (\$275).

This plan will cover former civil service positions and incumbents.

Employees hired after April 1, 1997, employed in classifications covered by Part D will receive benefits under the HEBP.

D18:03 Disability and Rehabilitation Plan

The parties agree that the benefits plan shall provide an Employer paid **Disability and Rehabilitation Plan** for eligible employees. The regulations governing this plan will be established pursuant to the Government Employees' Master Agreement.

This plan will cover former civil service positions and incumbents.

Employees hired after April 1, 1997, employed in classifications covered by Part D will receive benefits under the HEBP.

(a) HEBP - Disability and Rehabilitation Plan (D and R Plan)

It is understood that the elimination period for the D and R Plan is one hundred nineteen (119) calendar days. The parties agree that Income Protection will be used to offset the elimination period.

An employee may claim Income Protection for a period of time not to exceed the elimination period.

(b) **Civil Service - Long Term Disability Income Plan**

It is understood that the elimination period for the Long Term Disability Income Plan is the greater of one hundred twenty (120) calendar days or the exhausting of the employee's Income Protection Bank to a maximum of two hundred eight (208) working days.

D18:04 Ambulance and Hospital Semi-Private Plan

The parties agree that the benefits plan shall provide an Employer paid Ambulance and Hospital Semi-Private Plan (AHSP) for eligible employees. The regulations governing this plan will be established pursuant to the Government Employees' Master Agreement.

This plan will cover former civil service positions and incumbents.

Employees hired after April 1, 1997, employed in classifications covered by Part D will receive benefits under the HEBP.

D18:05 Drug Plan

(1) The Employer agrees to implement a Drug Care Plan effective October 1, 2001 as follows:

(a) Eligibility requirements for employees and dependents will be the same as the Dental Services Plan.

(b) Co-insurance be based on eighty percent (80%) reimbursement.

Effective April 1, 2012, the maximum payment per contract (family) is seven hundred fifty dollars (\$750) per year.

Effective April 1, 2013, the maximum payment per contract (family) is eight hundred dollars (\$800) per year.

(2) Other terms and conditions of the Drug Care Plan will be similar to those currently in effect for the drug coverage provisions of the existing employee-paid Extended Health Benefit (EHB) Plan.

- (3) The parties agree that the drug coverage in the Employee Health Benefit Plan will terminate September 30, 2001. The parties will meet to determine how to deal with the resulting savings to that plan. Options could include adding coverage for additional services such as those proposed by the Union and/or reducing premiums.

This plan will cover former civil service positions and incumbents.

Employees hired after April 1, 1997, employed in classifications covered by Part D will receive benefits under the HEBP.

D18:06 All future changes to existing benefit plans negotiated in the Civil Service shall be applicable to employees who are “grand-parented” to these plans. The Employers agree to notify the Union as soon as the Employer is made aware of any benefit changes.

Current plan details and claim forms can be reviewed and downloaded at <http://www.gov.mb.ca/finance/labour/blue.html>.

D18:07 (a) Effective January 1, 2006, a Health Spending Account (the “HSA”) shall be made available for employees grand-parented to the Civil Service Benefit Plans. The HSA can be used to top-off existing benefit maximums, or to pay for any medical expenses incurred which meet the requirements for the medical expense credit as defined by Canada Revenue Agency, for anyone for whom an employee claims a tax deduction in accordance with the Income Tax Act (Canada).

(b) The HSA benefit amounts shall be **three hundred fifty dollars (\$350)** for full-time staff and **one hundred seventy-five dollars (\$175)** for part-time staff per calendar year. Should the Province of Manitoba HSA rates be increased, the Employer will adjust the HSA rates effective the date the Provincial rates took effect.

Effective January 1, 2013, the HSA benefit amount shall be four hundred dollars (\$400) for full-time staff and two hundred dollars (\$200) for part-time staff per calendar year.

Effective January 1, 2014, the HSA benefit amount shall be five hundred dollars (\$500) for full-time staff and two hundred and fifty dollars (\$250) for part-time staff per calendar year.

Effective March 31, 2014, the HSA benefit amount shall be six hundred dollars (\$600) for full-time staff and three hundred dollars (\$300) for part-time staff per calendar year.

- (c) The parties agree that employees grand-parented to the Civil Service Benefit plans are grand-parented only to the existing benefits specifically identified in Article D18, as well as any negotiated improvements to these specific benefits. Any future new benefits negotiated into the Civil Service Benefit plans will not be available.

Article D19 Overtime

D19:01 This Article shall apply to all overtime worked by employees.

D19:02 The existing Component provisions on overtime will apply to all overtime credits earned up to eighty (80) hours per fiscal year.

Note: Twenty (20) hours overtime worked at double time (2x) equals forty (40) overtime credits.

D19:03 For any overtime credits earned beyond eighty (80) hours in the fiscal year the following provisions of this Article will apply.

D19:04 All overtime worked by employees shall be banked.

D19:05 The Employer shall consult with the employee in an effort to reach agreement on whether the employee will be granted pay or time off in lieu for banked overtime.

D19:06 Where agreement is not reached, the Employer shall determine whether pay or time off will be granted.

D19:07 Where banked time is to be taken, the Employer shall consult with the employee in an effort to reach agreement on when the time off is to be taken.

D19:08 Where agreement is not reached, the Employer shall determine when the time off is to be taken.

D19:09 Where the Employer determines when the time off is to be taken under D19:08, the employee will receive forty-eight (48) hours notice of the time off and the following conditions shall apply:

- (a) the minimum period of time off will be five (5) days provided the employee has sufficient banked time available. In order to meet the five (5) day requirement, time off in lieu of overtime may be combined with holiday and/or vacation time and/or reduced work week days;
- (b) where the employee has less than five (5) days banked, then these days may be scheduled by the Employer.

D19:10 Nothing in D19:09 restricts the Employer and employee from agreeing to alternative arrangements.

D19:11 Overtime worked as a result of the changeover from Daylight Savings Time to Central Standard Time shall be deemed to be authorized overtime and the employee will be paid only for actual hours worked on the changeover from Central Standard Time to Daylight Savings Time.

Article D20 Shift Premium

D20:01 An employee who works a shift where one-half ($\frac{1}{2}$) or more of the hours are worked between 18:00 hours and 06:00 hours shall receive a shift premium of four dollars and eighty cents (\$4.80) for the shift in addition to the employee's regular pay.

Effective October 1, 2006, the following shall apply:

- (a) Employees required to work the majority of their hours on any shift between 16:00 hours and 24:00 hours, shall be paid an evening shift premium of one dollar (\$1.00) per hour for that shift.
- (b) Employees required to work the majority of their hours on any shift between 00:01 hours and 08:00 hours, shall be paid a night shift

premium of one dollar and seventy-five cents (\$1.75) per hour for that shift.

D20:02 An employee who works an overtime shift will be eligible for shift premium provided the employee is replacing another employee who would have received the shift premium if the employee being replaced had worked the shift. An overtime shift is defined as a full shift, (i.e. seven and one-quarter [7¹/₄] or eight [8] hours) which is worked by an employee on an overtime basis.

D20:03 The shift premium shall not be included in the calculation of overtime payments, superannuation, group life insurance, sick leave payments, vacation pay, or any other employee benefits.

Article D21 Weekend Premium

D21:01 An employee shall receive one dollar and thirty-five cents (\$1.35) premium for all regular hours of work or portions thereof on a Saturday or Sunday.

D21:02 For each hour worked between 00:01 hours on a Saturday and 24:00 on the following Sunday, a weekend premium of one dollar and thirty-five cents (\$1.35) per hour effective date of ratification.

D21:03 An employee who works overtime will only be eligible for weekend premium if the employee is replacing another employee who would have received the weekend premium if the employee being replaced had worked.

D21:04 The weekend premium shall not be included in the calculation of overtime payments, superannuation, group life insurance, sick leave payments, vacation pay, or any other employee benefits.

Article D22 Acting Status

D22:01 Where the Employer directs an employee employed in one (1) position to temporarily take over the duties and responsibilities of some other position having a higher grade of pay, and provided the employee takes over and continues to perform for five (5) or more consecutive working days the duties

and responsibilities of that other position, the employee shall be appointed temporarily to that other position with acting status and shall be paid at the rate of pay for that other position from the date of taking over the duties and responsibilities of that other position until the temporary appointment is revoked; and upon the temporary appointment being revoked the employee shall, unless appointed or promoted to some other position, revert to the employee's original position and be paid at the rate of pay for the employee's original position that the employee would be paid if the employee had never held the temporary appointment.

D22:02 For purposes of interpretation of this Article, "duties and responsibilities" means the duties and responsibilities that would have been performed by the incumbent during the period in which the incumbent had been replaced.

Article D23 Reclassification Procedure

D23:01 Step 1

An employee who is of the opinion that the employee's position is improperly classified may submit a written request for review to the Chief Human Resource Officer together with the following:

- (a) a current position description;
- (b) the job classification being requested and reasons why that classification is appropriate;
- (c) any other information in support of the request. The Chief Human Resources Officer would have ten (10) working days following receipt of the request to reply.

D23:02 Step 2

Where the employee considers the Human Resources Manager's reply unsatisfactory or where no reply is received within the prescribed time limits, the employee may forward a copy of the request to the Chief Executive Officer within ten (10) working days. The Chief Executive Officer will have twenty (20) working days following receipt of the request to reply.

D23:03 Where no reply is received or where the employee considers the response unsatisfactory, the employee may process their request as per Article A23 within twenty (20) working days upon expiry of the time limits prescribed or on receipt of the decision from the Director or designate.

D23:04 The time limits prescribed in this Article may be extended by mutual agreement of the employee and the party designated to respond.

Article D24 Remoteness Allowance

D24:01 Remoteness allowances shall be paid to employees subject to the eligibility criteria and conditions laid down in this Article as per Appendix “D”. Any changes to remoteness allowance rates in the Government Employees’ Master Agreement shall apply during the life of this Agreement.

D24:02 Eligibility claim: A notarized eligibility claim, in a standard format to be determined by the Employer in accordance with the provisions of this Article for the payment of dependent’s or single rate of allowances shall be submitted to the Employer when first requesting the allowance, and renewed not less frequently than annually thereafter, normally prior to the fiscal year or where any change in dependents claimed arises.

D24:03 Single or dependent’s allowance: Subject to D24:05, the single allowance will be paid to employees that have established a residence and maintain a home in a location designated as a remote location and who are eligible for the payment of a remoteness allowance. Claims for dependent’s allowance will be subject to D24:04 and D24:05 and to the following criteria and conditions:

The employee shall be supporting one (1) or more dependents where a dependent includes:

- (a) marital partner living with and dependent on the employee for main and continuing support;
- (b) an unmarried child under eighteen (18) years of age;

- (c) an unmarried child over eighteen (18) years but under twenty-one (21) years if in full-time attendance at school or university or similar educational institution;
- (d) an unmarried child of any age if physically incapable or mentally disturbed, provided such a child is dependent on the employee for support.

D24:04 There is a presumption of marriage evidenced by co-habitation. If a marriage contract is not in existence, a common-law arrangement between the marital partners must have been in existence for at least one (1) year prior to the application for dependent's rate.

D24:05 Where both marital partners are employees of the Regional Health Authority to which this Agreement covering remoteness allowances apply, but subject to Section :06 that follows, the dependent rate shall be paid to one (1) partner only and the other partner will not receive either the dependent or single rate of remoteness allowance.

D24:06 Where both marital partners are employees of the Regional Health Authority to which this Agreement covering remoteness allowances apply, the dependent rate will be paid to the permanent employee, if the other partner is temporary, or the first employee to be hired on a permanent basis, otherwise to the first employee hired. Where specially requested by both employees in writing, the dependent's rate may be divided and equal amounts (to the nearest cent) paid to each employee.

D24:07 Locations and Residence

The remoteness allowance applicable to the location at which the employee has established the employee's residence and maintains a family home is normally that which prevails; since the residence would be within normal daily travel distance to the employee's headquarters. Where there is doubt as to whether the employee's residence is established in relation to the employee's headquarters the location for remoteness allowance shall be determined by the Employer. Where there is no community in relation to

which the employee has a residence, for which an allowance can be established, the nearest community to the designated employee's workplace shall be considered to be the location for the allowance.

D24:08 Hourly Rated Personnel & Employees Hired on an "If, As and When" Basis

Remoteness allowances are to be determined separately from hourly wage rates. Except for employees hired on an "if, as and when" basis, remoteness allowances are to be considered on a daily basis, i.e. one-tenth ($\frac{1}{10}$) of the bi-weekly rate, up to the maximum amount for the bi-weekly period, for the following conditions:

- (a) for each day the employee is at work irrespective of the number of hours worked; or
- (b) for each day that the employee is recognized as being a "stand-by".

In order to qualify for the daily rate, an employee hired on an "if, as and when" basis is required to work one-half ($\frac{1}{2}$) or greater of the normal working hours, i.e. seven and one-quarter ($7\frac{1}{4}$) or eight (8) hours in any one (1) day.

D24:09 Limitations

The remoteness allowances for the various communities, for single or dependent's as indicated, represent a maximum bi-weekly allowance relative to paid employment. They are payable during paid holidays and vacations taken during continued employment, during authorized paid sickness leave during continued employment, and as limited in Section :08 above for hourly-rated employees. They are not payable during periods of absence without pay. They are not included as part of regular earnings.

D24:10 Rates

The bi-weekly remoteness allowances relative to each location at single and dependent rates are attached. Communities in an eligible area for which no allowance has been established may be added to the list in accordance with the Employer formula.

D24:11 Geographic Eligibility

No location will be included for remoteness allowance that is two hundred fifty (250) kilometres or less from the centre of the metropolitan area of the City of Winnipeg or the City of Brandon, unless that location is a distance of sixty-five (65) kilometres or more by the most direct road to a provincial trunk highway or paved provincial road, and the aggregate distance to the highway or paved road and then to Winnipeg or Brandon totals two hundred (200) or more kilometres. No location having road access and situated south of the fifty-third (53) parallel of latitude will be included unless the criterion concerning off-highway access was met.

D24:12 Bunk-houses or Similar Accommodations

- (a) In areas where a remoteness allowance has been established, or can be established in relation to a specific community, where employees are provided with living quarters but are not provided board, such employees shall receive twenty-five percent (25%) of the remoteness allowance applicable to that community. In lieu of the twenty-five percent (25%) of the remoteness allowance, employees in the listed locations will receive the following:

<u>Description</u>	<u>Jan 1/07</u>	<u>Mar 17/07</u>	<u>Mar 15/08</u>	<u>Mar 14/09</u>
Bissett	\$22.70	\$23.26	\$23.85	\$24.54
God's Lake Narrows	\$48.36	\$49.57	\$50.81	\$52.28
Island Lake	\$46.73	\$47.90	\$49.10	\$50.52
Norway House	\$40.26	\$41.27	\$42.30	\$43.53

- (b) Where such employees are to be stationed under such conditions in a remote location on a semi-permanent basis, i.e. for a period of three (3) months or more, they shall receive in addition twenty-five percent (25%) of the remoteness allowance applicable to that community.
- (c) The rates shall be based on the community closest to the location where accommodation is supplied.
- (d) Employees stationed in a remote area who are provided with room and board shall not receive any form of living or remoteness allowance.

D24:13 A full-time employee eligible for remoteness allowance as provided in this schedule shall be eligible, in each fiscal year (April 1 to March 31), to receive up to a maximum of two (2) days' travel time without loss of regular pay.

D24:14 (a) Hourly rates apply to HCA1, HCA2, HSW, and Mental Health Proctors 2 and 3, classifications.

(b) Bi-weekly rates apply to all other classifications.

Article D25 Term Employees

D25:01 "Term employee" means an employee hired for a specific term of employment. The term of employment may be based on a specific period of time or the completion of a specific job or until the occurrence of a specified event.

D25:02 Where the employment of a term employee terminates at the end of a specific term of employment, then:

(a) the Employer shall not be required to give any notice or payment in lieu thereof;

(b) the employee shall not be required to give any notice of resignation.

D25:03 Where a term employee is laid off, then the following shall apply:

(a) if the lay-off is at the end of a specific term of employment, no notice of lay-off is required;

(b) if the lay-off is prior to the end of a specific term of employment, an employee will receive written notice prior to the lay-off or granted payment in lieu thereof based on the following:

(i) four (4) weeks' notice to an employee with one (1) or more years of full-time continuous service; or

(ii) two (2) weeks' notice to an employee with less than one (1) year of full-time continuous service.

D25:04 Where a term employee is employed in the same position performing the same function for a period of more than twenty-four (24) continuous months and where the need for the position is expected to continue, the Employer will convert the position and the employee to regular status.

D25:05 An employee appointed to a term position shall be informed in writing as to the duration of the term. Failure to comply with the foregoing shall not in itself negate the employee's status as a term employee.

D25:06 Where a permanent employee moves into a term position, said employee shall be returned to their existing permanent position on expiry of the term position.

An employee in a term position may be required to complete the term before being considered for other term positions within the bargaining unit.

Article D26 Recruitment and Promotion

D26:01 The preference for filling vacancies shall be as follows:

- (a) promotion; and
- (b) competition and transfer.

D26:02 The selection of employees for vacant or new positions shall be on the basis of ability, prior work performance and seniority. Where ability and work performance are equal, seniority shall be the determining factor.

D26:03 Where an employee is moved from one (1) department to another, the Employer shall inform the departments concerned of the move. The department from which the employee is moved, or within which the employee is moved, shall release the employee from the position within thirty (30) days of being so informed, or within one (1) week of obtaining a replacement for the employee, whichever is the earlier.

D26:04 An employee who is notified that he or she is an unsuccessful applicant for a vacant position shall be supplied with the reasons for non-acceptance within

ten (10) days of making a written request to the Employer. Such a request shall be made within ten (10) days of receipt of the notification that the employee was an unsuccessful applicant.

D26:05 Notwithstanding D26:01, first consideration for filling vacancies or new positions shall be given to persons on the re-employment list.

Article D27 Amendments to the Pay Plan

D27:01 During the terms of this Agreement, amendments to the salary schedule resulting from the introduction of a new classification or amendments in respect of exclusions from the terms of this Agreement, shall be determined through negotiations between the parties hereto.

D27:02 If it is necessary for the purpose of recruitment or retention to effect an upward adjustment to the pay range of an established classification, the Employer shall consult with the Union and may amend the salary schedule to give effect to the required change. In no case shall such pay range be less than that already existing for the classification.

Article D28 Rights of Stewards

D28:01 The Union shall determine the number of stewards and the jurisdiction of each steward having regard to the plan of organization, the distribution of employees at the workplace, and the administrative structure implied by the grievance procedure.

D28:02 The duties of the stewards shall be to investigate complaints of an urgent nature and to investigate and present grievances in accordance with the grievance procedure.

D28:03 For complaints of an urgent nature, a steward shall first obtain the permission of the steward's immediate supervisor before leaving work to investigate such complaint with the employee and supervisor concerned. Such permission shall not be unreasonably sought or withheld. On resuming the steward's normal duties, the steward shall notify the steward's supervisor.

D28:04 When it is necessary for a steward to investigate a complaint or grievance during working hours, no deduction in salary shall be made from the steward or employee concerned, provided that each has obtained approval from their supervisor(s) for the time required to deal with the complaint or grievance. On resuming their duties, the steward and employee shall notify their supervisor(s).

Article D29 Technological Change

D29:01 The Regional Health Authority and the Union recognize that technological change can offer significant improvements in the quality and quantity of services provided to the public.

D29:02 For purposes of this Article, technological change means the introduction of equipment or material into the Employer's operations which is likely to affect the security of employment of regular employees who are employed on a full-time, year-round basis.

D29:03 Where the Employer intends to introduce technological change, the following procedure will be followed:

- (a) The Employer will provide the Union with one hundred eighty (180) days' notice prior to the date the change is to be effective;
- (b) During this period, the parties will meet to discuss the steps to be taken to assist the employees who could be affected;
- (c) Where retraining is to be provided, it shall be provided during the employees' normal working hours where possible;
- (d) At the request of either party, an on-site technological change implementation committee shall be established at the work location(s) affected. The committee will consist of two (2) worker representatives and two (2) management representatives. The role of the committee will be to facilitate the implementation of the technological change in a manner consistent with this Article.

Article D30 Grievance Procedure

D30:01 Notwithstanding A22:01, an employee may complain or grieve on any unsatisfactory working condition up to and including Step 2 of the grievance procedure. The decision at Step 2 shall be final for such grievances.

D30:02 Grievances concerning demotion, suspension or dismissal shall be initiated at Step 2 of the grievance procedure within twenty (20) working days of the date that the employee became aware of the action.

Article D31 Deferred Salary Leave Plan

D31:01 The terms and conditions of the Deferred Salary Leave Plan will apply to the former Social Sciences Component classifications.

D31:02 Employees may apply to the employing authority to elect to defer salary to be paid during a period of leave of absence, in accordance with the provisions outlined in the Deferred Salary Leave Plan.

D31:03 The implementation of the Deferred Salary Leave Plan will become effective the first bi-weekly pay period following the date of notice of a positive tax ruling from Revenue Canada.

Letter of Intent

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Job Sharing

Job sharing is an alternative work arrangement whereby the duties and responsibilities of a full-time position may be restructured in a manner that would accommodate the employment of two (2) or more employees on a part-time basis.

The Regional Health Authority will endeavour to inform the Union of existing job share situations within the bargaining unit within sixty (60) days of the signing of this Agreement.

The Regional Health Authority will inform the Union of new job share arrangements within the bargaining unit as they are brought to its attention.

It is also agreed that the Regional Health Authority will consult with the Union during the life of this Collective Agreement on the subject of job sharing and its impact on the bargaining unit.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

Memorandum of Agreement

between

**The Labour Relations Secretariat Representing
Regional Health Authorities**

and

Manitoba Government and General Employees' Union

Re: Portability of Benefits

A Home Visitor who resigns from employment with an RHA and commences employment within thirty (30) days in another RHA shall be entitled to portability of the following benefits:

- Seniority Hours
- Income Protection Benefits
- Vacation
- Benefits
- Classification / Rate of Pay - provided position in the other RHA is at the same classification level
- Continued participation in the pension plan without break in service - subject to rules of the HEPP Plan


The onus is on the employee to advise the new Employer that he/she is eligible for portability of seniority/benefits as outlined above.

Signed this 25 day of November 2011.


On Behalf of NOR-MAN Regional
Health Authority.

On Behalf of NOR-MAN Regional
Health Authority.


On Behalf of Manitoba Government
and General Employees' Union


On Behalf of Manitoba Government
and General Employees' Union

Flexible Hours Guidelines

The Employer policy regarding flexible hours for “office” employees shall apply for the duration of this Agreement and is attached for informational purposes only.

The Employer may determine the most suitable arrangements of hours of work for “office” employees in accordance with the following guidelines:

- (a) The office must remain open during the hours 8:30 a.m. to 4:30 p.m. with an extension to 5:00 p.m. where it is deemed necessary to provide service to the public.
- (b) Variations in employees’ hours of work may occur as a result of staggered starting or finishing times or an alteration in the time allowed for lunch.
- (c) The earliest starting time is 7:30 a.m., the latest finishing time is 6:00 p.m. and the minimum allowable lunch period is forty-five (45) minutes.
- (d) Varied starting or finishing times must comprise a minimum of thirty (30) minutes prior to or after established office hours.
- (e) Service to the public must not be downgraded by the change in hours.
- (f) Employees must work seven and one-quarter ($7\frac{1}{4}$) hours per work day and thirty-six and one-quarter ($36\frac{1}{4}$) hours per week exclusive of lunch periods.
- (g) All employees must be present at work during a core period of 10:00 a.m. to 3:00 p.m., less lunch periods.
- (h) The normal work week continues to be Monday to Friday inclusive.

Clerical

Application

- 1:01 The following shall apply to all employees in the bargaining unit who are incumbents in classifications listed in the attached Component salary schedule.

Hours of Work

- 2:01 All employees, except where otherwise specified within the provisions of this Component Agreement, shall work thirty-six and one-quarter (36 $\frac{1}{4}$) hours per week.

2:02 Regular Work Day and Regular Work Week

Employees shall work seven and one-quarter (7 $\frac{1}{4}$) consecutive hours per work day exclusive of meal periods and thirty-six and one-quarter (36 $\frac{1}{4}$) hours per work week. Alterations to the foregoing shall only be by written mutual consent of both the parties to this Collective Agreement. This provision does not relate to the times of work in 2:03, or the days of work in 2:04.

2:03 Times of Work

Normal office hours shall be between 8:30 a.m. and 5:00 p.m., except for Storekeepers and Stores Clerks. Where the necessity to provide service to the public creates a need to set different times of work, the Employer, after meaningful consultation with the Union, may set different times of work. This provision does not relate to the work day and work week in 2:02, or the days of work in 2:04.

2:04 Days of Work

The days of work shall be Monday to Friday inclusive except where it is necessary to provide service to the public on Saturdays, when sufficient staff may be maintained at the discretion of the Employer.

- 2:05 Normal hours of work for Storekeepers and Stores Clerks shall be determined by operational requirement, subject to the provisions of 2:02 and 2:04.

- 2:06 Employees will be entitled to two (2) rest periods of fifteen (15) minutes each per day at such times as may be specified by the employees' immediate supervisor.
- 2:07 Switchboard Operators shall, where necessary, be assigned shift duties to cover operations up to twenty-four (24) hours per day and seven (7) days per week.

Overtime

- 3:01 A supervisory official, authorized to do so by the Employer, may require employees under his or her authority to work overtime.
- 3:02 Every reasonable effort shall be made to ensure that all overtime work is distributed equitably amongst employees who are able to perform the required duties.
- 3:03 An employee who is required to work overtime on the employee's regular work day shall receive compensation at time and one-half (1^{1/2}x) for **the first three (3) hours and double time (2x) for all hours thereafter.**
- 3:04 An employee who is required to work on the employee's day of rest shall receive compensation at double time (2x) for all time worked.
- 3:05 An employee, if called out or scheduled to work additional hours, shall receive for the work a minimum payment equivalent to three (3) hours at the applicable overtime rate provided that the period of overtime worked by the employee is not contiguous to the employee's scheduled working hours. A meal break shall not be regarded as affecting contiguity.
- 3:06 Subject to Article D19:04 at the employee's option, overtime shall be compensated by paying the employee for all time worked at the applicable rate or by granting the employee equivalent time off in lieu thereof.
- 3:07 All time off in lieu thereof shall be granted at a time mutually agreeable to the employee and the authorized supervisory official.
- 3:08 Where an employee has chosen to receive time off in lieu, arrangements in respect thereof shall be completed to the mutual satisfaction of the employee and the authorized supervisory official within sixty (60) calendar days following

the end of the bi-weekly pay period in which the overtime was worked. Where mutual agreement has not been reached within this sixty (60) day period, the employee shall receive payment based on the rate at which he was being paid when the overtime was worked.

Social Sciences

Application

- 1:01 The following shall apply to all employees in the bargaining unit who are incumbents in classifications listed in the attached Component Agreement salary schedule.

Hours of Work

- 2:01 All employees within this Component Agreement shall work thirty-six and one-quarter ($36\frac{1}{4}$) hours of work.
- 2:02 Employees shall work seven and one-quarter ($7\frac{1}{4}$) consecutive hours per work day exclusive of meal periods and thirty-six and one-quarter ($36\frac{1}{4}$) hours per week. Normal office hours shall be 8:30 a.m. to 5:00 p.m. from Monday to Friday, inclusive; but where it is necessary to provide service to the public on Saturday, sufficient staff for that purpose shall be maintained on Saturday at the discretion of the employing authority.
- 2:03 Where the nature of the work, the exigencies of the service or existing regulations are such that it is not possible to observe the hours prescribed in 2:02, the employing authority may set different hours of work.
- 2:04 Any variations to a work day or work week other than those described in this Article shall only be instituted with the mutual consent of the parties.
- 2:05 Employees will be entitled to two (2) rest periods of fifteen (15) minutes each per day, at such time as may be specified by the employing authority.
- 2:06 Applicable to Home Visitors 1 and 2
Upon mutual agreement between the Employer and the employee(s), the employee(s) may work an extended/alternate workday in order to provide direct service to the public (such as meetings with clients, community groups). The extended/alternate day shall not exceed eleven (11) hours, exclusive of meal breaks.

All hours worked on an extended/alternate workday shall be used to effect a shorter work week and shall be taken back within four (4) weeks following the date on which the extended/alternate workday occurred. Overtime does not apply to an employee working extended/alternate workdays.

Where an employee has scheduled and attempts a visit outside of their regular working hours, and the visit is cancelled without the employee being notified, then provided the schedule was authorized or approved by the manager prior to the scheduling of the visit outside of regular hours, the worker will be paid:

- (a) for the actual scheduled visit time at the employee's regular hourly rate where the visit was to be for less than three (3) hours;**
- (b) where the scheduled visit was for three (3) hours or more the employee shall be paid their regular hourly rate for three (3) hours.**

Overtime

- 3:01 An employing authority or other supervisory official authorized to do so by the employing authority may require employees under his or her authority to work overtime.
- 3:02 An employee who is required to work overtime on a regular work day is entitled to compensation at time and one-half ($1\frac{1}{2}x$) for **the first three (3) hours and double time (2x) for all hours thereafter.** Daily overtime will be paid after eight (8) hours per day. Employees shall be compensated at straight time rates for overtime worked between seven and one-quarter ($7\frac{1}{4}$) and eight (8) hours daily.
- 3:03 An employee who is required to work on the employee's first day of rest is entitled to compensation at time and one-half ($1\frac{1}{2}x$) for the first four (4) hours of overtime on that day and double time (2x) for any hours worked thereafter.
- 3:04 An employee who is required to work on the employee's second day of rest is entitled to compensation at double time (2x) for all time worked.
- 3:05 An employee, if called out or scheduled to work overtime shall receive for the work, compensation for a minimum of three (3) hours at the applicable

overtime rate provided that the period of overtime worked by the employee is not contiguous to the employee's scheduled working hours. A meal break shall not be regarded as affecting contiguity.

- 3:06 Subject to Article D19:04 at the employee's option, overtime shall be compensated by paying the employee for all time worked at the applicable overtime rate or by granting the employee the equivalent time off in lieu of payment.
- 3:07 An employee, upon an approved request to take a regular working day of time off from the overtime accumulation standing to the employee's credit at the time, shall receive time off at the rate of seven and one-quarter ($7\frac{1}{4}$) hours from the overtime accumulation standing to the employee's credit for each such day off requested and granted.
- 3:08 Where an employee has chosen to receive time off in lieu of payment for overtime, arrangements in respect thereof shall be completed to the mutual agreement of the employee and the authorized supervisor within sixty (60) calendar days following the end of the bi-weekly pay period in which the overtime was worked. Where mutual agreement has not been reached within the sixty (60) calendar day period, the employee shall receive payment. When payment is made, it shall be at the rate of pay in effect for the employee at the time when the overtime was worked.
- 3:09 All time off in lieu shall be granted at a time mutually agreeable to the employee and the employing authority or authorized supervisory official.

Professional Development

- 4:01 The parties recognize the desirability of ongoing staff development, the purpose of which is to improve services to meet the needs of students and the community.
- 4:02 Educational leave policies and practices shall be as set forth from time to time.

In witness whereof the Chief Administrative Officer hereunto set his hand for, and on behalf of the Regional Health Authority, and the President of the Manitoba Government and General Employees' Union has hereunto set **her** hand for, and on behalf of, the Manitoba Government and General Employees' Union.

Signed this 25 day of November 2011.

Wanda Reader
On Behalf of NOR-MAN Regional
Health Authority.

[Signature]
On Behalf of Manitoba Government
and General Employees' Union

On Behalf of NOR-MAN Regional
Health Authority.

J. Pickering
On Behalf of Manitoba Government
and General Employees' Union

Appendix “A” - Application of Benefits to Part-time Employees

This Appendix is applicable to Part D employees only.

Definitions

1:01 “Part-time employee” means an employee who normally works less than the full normal daily, weekly or monthly hours of work, as the case may be, and whose work follows an ongoing, predetermined schedule of work on a regular and recurring basis.

1:02 “Casual employee” means an employee who normally works less than the full normal daily, weekly or monthly hours of work, as the case may be, and whose work is irregular, or non-recurring or does not follow an ongoing predetermined schedule of work on a regular and recurring basis.

1:03 “Accumulated service” means the equivalent length of service acquired by an employee by virtue of the employee’s employment; e.g. for an employee in an eight (8) hour per day classification. The figures for seven and one-quarter (7¼) hour per day classifications are shown in brackets.

8 (7¼) hours work equals one (1) day of accumulated service;

40 (36¼) hours work equals one (1) week of accumulated service;

80 (72 ½) hours work equals one (1) bi-weekly pay period of accumulated service;

168 (152¼) hours work equals one (1) month of accumulated service;

2,016 (1,827) hours work equals one (1) year of accumulated service.

(a) For purposes of accumulated service, overtime hours are not included.

(b) Accumulated service must be continuous service, i.e. there must have been no break in service involving termination of the employee.

1:04 “Calendar service” is based on continuous service with the employer.

Example: one (1) year of continuous employment equals one (1) year of calendar service.

Application

- 2:01 The Collective Agreement applies to part-time employees effective the first of the bi-weekly pay period following the attainment of 336 (304½) hours of accumulated service.
- 2:02 The Collective Agreement does not apply to casual employees.
- 2:03 Management will determine whether an employee is part-time or casual in accordance with 2:02. The parties agree to meet in an effort to resolve any problems which may occur as to whether an employee is part-time or casual.

Conversions

- 3:01 A part-time employee who is converted to casual is no longer covered by the Collective Agreement effective the date of the employee's conversion.
- 3:02 A casual employee who is converted to part-time status must complete the service requirement set out in Article 2 but receives no credit for calendar or accumulated service as a casual employee.
- 3:03 Where a part-time employee who has been covered by the Collective Agreement has been converted to casual employment and is subsequently reconverted to part-time employment with no break in service, the period of casual employment shall be treated as a period of leave of absence. While this does not affect the continuity of employment, the period of casual employment does not count as calendar or accumulated service for purposes of benefit determination.

General Principles

- 4:01 Where a benefit is to be pro-rated for a part-time employee it will be calculated so that if two (2) part-time employees were sharing a full-time position the total cost to the Employer of that benefit is no greater than the cost of having the position filled by a full-time employee.
- 4:02 In pro-rating a benefit, the factor used shall be determined by totalling the number of regularly scheduled hours the employee has worked in the preceding eight (8) weeks and dividing by 320 (290); i.e. 8 hours x 8 weeks x 5 days.

$$\text{Pro rating factor} = \frac{\text{number of regularly scheduled hours the employee worked in the preceding eight (8) weeks}}{320 (290)}$$

Benefits

5:01 Part-time employees will only be eligible for the benefits specifically identified in this Section.

5:02 Recognized Holidays

(a) **Part-time employees will be paid four-point six two percent (4.62%) of their basic pay in lieu of time off on general holidays. Such holiday pay shall be included in each regular pay cheque.**

(b) Where the Employer requires an employee to work a full shift, i.e. seven and one-quarter (7¹/₄) or eight (8) hours as a regular work day on December 24 when that day falls on Monday through Friday inclusive, such employee shall be entitled to one-half (1/2) day of compensatory leave with pay to a maximum of four (4) hours.

5:03 Vacation

Part-time employees shall earn vacation on a pro-rata basis.

5:04 Income Protection

Part-time employees shall accumulate income protection credits on a pro-rata basis.

5:05 Compassionate, Court, Paternity, Adoptive Parent and Parental Leaves

(a) These types of paid leave will be prorated by multiplying the number of days the employee would qualify for by the pro-rating factor.

(b) In the case of adoptive parent leave and parental leave without pay, an employee is eligible for the full calendar time benefit, i.e. seventeen (17) weeks.

5:06 Maternity Leave

(a) Regular part-time employees are eligible for maternity leave Plan A or Plan B **in accordance with D14.**

- (b) To qualify for maternity leave, calendar service is used, i.e. seven (7) months.
- (c) An employee who qualifies is eligible for the full calendar time leave provided under the Agreement, i.e. seventeen (17) weeks.
- (d) For Plan A, the application of ten (10) days' sick leave towards the employment insurance waiting period will be calculated by multiplying the number of days accumulated sick leave the employee has (up to ten [10] days) by the pro-rating factor.
- (e) For Plan B, Employer payments will be based on the difference between the percentage of weekly earnings covered by employment insurance and ninety-three percent (93%) of the weekly earnings. Weekly earnings will be as determined by Human Resources Development Canada (HRDC) and will be subject to the Employment Insurance maximum.

5:07 Workers Compensation

An employee who is eligible for workers compensation may use accumulated sick leave to supplement workers compensation in accordance with Article D12.

5:08 Bridging of Service

Calendar service shall be the basis for determining eligibility for this benefit, i.e. four (4) years.

5:09 Severance Pay

Accumulated service is the basis for meeting the minimum service requirement, i.e. three (3) or nine (9) years and for the calculation of severance pay.

Example: ten and one-half (10½) years' accumulated service multiplied by one (1) week's pay equals ten and one-half (10½) weeks of severance pay.

5:10 Remoteness Allowance

Refer to Article D24.

5:11 Notice of Lay-off, Resignation or Termination

- (a) The period of notice required to be given by the employee or the Employer is the same as that applicable to full-time employees.

- (b) Pay in lieu of notice shall be calculated by multiplying the number of weeks notice by the pro-rating factor.

5:12 Merit Increases

Eligibility for merit increases will be based on calendar service provided the employee has received pay for at least four hundred sixteen 416 (377) hours exclusive of overtime.

5:13 Overtime

- (a) Daily overtime is only payable when the employee has worked beyond the normal daily hours for that classification, i.e. 8 (or 7¹/₄) hours.
- (b) Overtime on a day of rest is only payable when an employee has worked at least five (5) days in a week, i.e. a part-time employee only has two (2) “days of rest” per week.
- (c) Certain shift configurations may require working more than five (5) days per week without payment of overtime.

5:14 Shift Premium

An employee must work an entire 8 (or 7¹/₄) hour shift in order to qualify for shift premium.

5:15 Probation

The period of probation is based on calendar service. Notwithstanding any provision of the Collective Agreement, this period may be extended by the Employer for any reason provided twelve (12) months probation is not exceeded.

5:16 Seniority

Seniority is based on accumulated service.

5:17 Lay-off

Accumulated service is used for purposes of lay-off.

5:18 Dental Plan

A part-time employee who has met the eligibility criteria for the Dental Plan shall be eligible for single coverage of dental expenses only. No coverage for a

spouse or dependents will be provided. For purposes of eligibility determination, accumulated hours are used.

- (a) A regular employee requires 1,040 (942.5) hours.
- (b) A term employee requires 2,080 (1,885) hours.

Appendix “B” - Privately Owned Vehicles

This Appendix is applicable to Part D employees only.

(This Appendix will on a go forward basis match the Government Employees’ Master Agreement (GEMA) terms, as may change during the life of this Agreement.)

1:01 Reimbursement Rates

An allowance for the use of a privately owned vehicle, for travel on Regional Health Authority business, when authorized by the Employer, shall be paid in accordance with the location of the employee’s residence as follows:

	For Employees Resident	
	<u>South of 53</u>	<u>North of 53</u>
(a) April 1, 2009	40.0¢/km	44.4¢/km
April 1, 2012	41.0¢/km	45.4¢/km
October 1, 2012	rate/km subject to GEMA formula	
April 1, 2013	rate/km subject to GEMA formula	
October 1, 2013	rate/km subject to GEMA formula	
(b) The use of a privately owned motorcycle, when authorized by the Employer, shall be reimbursed at the following rates:		
April 1, 2009	21.2¢/km	23.5¢/km
April 1, 2012	22.2¢/km	24.5¢/km
October 1, 2012	rate/km subject to GEMA formula	
April 1, 2013	rate/km subject to GEMA formula	
October 1, 2013	rate/km subject to GEMA formula	

(c) Distance is that accumulated in the fiscal year - April 1 to March 31.

Taxi fare shall be reimbursed for all travel on the Employer’s business between the hours of 12:00 midnight and 6:00 a.m. Upon approval from the Employer, in instances where an employee takes a taxi for safety or other reasons, the employee shall be reimbursed for the fare.

1:02 The above allowance covers all costs relative to the operation of the vehicle except bridge, ferry or highway tolls and parking, as authorized, which may be claimed as incurred.

1:03 Residence to Work Location

- (a) Transportation of an employee between the employee's residence and headquarters may not be claimed except where the employee has been called back to return to work:
 - (i) outside of the employee's normal hours on the employee's regular working day or shift; or
 - (ii) on the employee's day of rest.
- (b) Where an employee is assigned to a work location which is outside the headquarters area to which the employee would otherwise relate, the additional distance to travel to that work location over that which would otherwise be incurred in travel from the employee's residence to the employee's headquarters may be claimed.

1:04 Special Areas

- (a) When authorized by the Employer, the use of a privately owned vehicle for travel on Regional Health Authority business in the vicinity of towns which are in those areas covered by remoteness allowances and which also do not have road access to a provincial trunk highway, will be paid for at the following rate:

April 1, 2009	\$19.34/day plus 26.4¢/km
April 1, 2012	\$19.34/day plus 27.4¢/km
October 1, 2012	rate/km subject to GEMA formula
April 1, 2013	rate/km subject to GEMA formula
October 1, 2013	rate/km subject to GEMA formula

- (b) Where this rate has been authorized, it will be in lieu of the normal rate for use of privately-owned vehicles for travel on Regional Health Authority business.

1:05 The official rates throughout these Articles are those expressed in kilometres and cents per kilometre (¢/km). An employee converting mileage to kilometres for the purpose of filing a claim should multiply the total number of miles at the end of the month or expense claim period by one point six (1.6). The resultant figure should be rounded to the nearest kilometre.

Appendix “C” - Meals and Miscellaneous Expenses

This Appendix is applicable to Part D employees only.

(This Appendix will on a go forward basis match the Government Employees’ Master Agreement [GEMA] terms, as may change during the life of this Agreement.)

Meals - Eligibility for Claims

1:01 Breakfast - An employee is expected to have had breakfast before the start of the days’ work, even though some travel may be necessary before the recognized starting time. Exceptions occur to this pattern and cost of breakfast may be claimed when:

- (a) the employee is in travel status; or
- (b) the employee has been travelling for more than one (1) hour on Regional Health Authority business before the recognized time for the start of the employee’s days work.

1:02 Lunch - An employee is expected to make arrangements to provide or purchase lunch, or the mid-day or mid-shift meal. For many employees, either because of lack of facilities in the area of work or for general convenience or economy, lunch is carried to work rather than purchased. Exceptions to this pattern, when cost of lunch may be claimed, occur when:

- (a) the employee is in travel status; or
- (b) the employee is away from the employee’s normal place of work and outside the headquarter area which would cause the employee to disrupt the employee’s normal mid-day or mid-shift meal arrangements.

The inability of the employee to return to the employee’s home or residence does not constitute grounds for claim for the cost of a purchased meal.

1:03 Dinner - An employee may only claim for the cost of a dinner meal when:

- (a) the employee is in travel status; or

- (b) the employee has been travelling on Regional Health Authority business and not expected to arrive back to the employee's residence before 7:30 p.m. were a meal break not taken.

Any extension of working hours at the normal place of work is covered under Article 3 - Meal Allowances During Overtime Work. No other meal claims except as provided in this Article shall be paid.

Meal Expenses - Travel Within the Province

2:01 An employee who is eligible may claim the actual maximum amounts:

		<u>Individual Meals</u>		
		<u>Breakfast</u>	<u>Lunch</u>	<u>Dinner</u>
(a)	In areas covered by remoteness allowance:			
	April 1, 2007	\$7.35	\$9.35	\$16.90
	April 1, 2012	\$7.85	\$9.85	\$17.40
	April 1, 2013	\$8.35	\$10.35	\$17.90
(b)	In all other areas:			
	April 1, 2007	\$6.85	\$8.85	\$15.70
	April 1, 2012	\$7.35	\$9.35	\$16.20
	April 1, 2013	\$7.85	\$9.85	\$16.70

2:02 For each full day in travel status an eligible employee may claim a Per Diem Allowance in lieu of individual meal claims to cover the cost of purchased meals as follows:

		<u>Per Diem Allowance</u>
(a)	In areas covered by remoteness allowance:	
	April 1, 2007	\$33.60
	April 1, 2012	\$35.10
	April 1, 2013	\$36.60

Per Diem Allowance

(b) In all other areas:

April 1, 2007	\$31.40
April 1, 2012	\$32.90
April 1, 2013	\$34.40

- 2:03 Where no overnight accommodation is involved only the appropriate individual expenses under 2:01 may be claimed.
- 2:04 Where a single price or flat rate is charged for meals by the supplier and no other reasonable alternative in the location is available (which may occur in some remote or isolated communities), actual meal expenses exceeding the above maxima may be claimed if supported by a receipt.

Meal Allowances During Overtime Work

3:01 Extension of Working Day

Where an employee's working day has been extended beyond the standard working day or shift at the normal place of work by EITHER

- (a) at least two (2) hours, exclusive of a dinner or supper break, a meal allowance shall be paid at the following rate April 1, 2007 - \$4.80 per day; **April 1, 2012 - \$5.30 per day; and April 1, 2013 - \$5.80 per day.**
- (b) at least three and one-half (3½) hours, exclusive of a dinner or supper break, an allowance equivalent to that payable for "Luncheon" in the appropriate area as shown in Article 2 - Meal Expenses - Travel Within The Province, shall be paid.
- 3:02 To qualify for the above, employees in the category of office personnel must have been at work on the day for which the allowance is claimed for a total (exclusive of lunch or dinner/supper periods) of not less than:
- (a) nine and one-quarter (9¼) hours; or
- (b) ten and three-quarters (10¾) hours.
- 3:03 An employee in travel status is not entitled to either of the above allowances.

3:04 Special Emergencies

Where special circumstances arise, (Example: flood control, fire duties, etc.) and an employee is required to work extended hours in connection with that emergency, with the authority of the Employer, the employee may claim the cost of purchased meals appropriate to the period worked, as provided for under Article 2 - Meal Expenses - Travel Within The Province.

Incidentals Allowance

4:01 An employee who is in travel status may claim an incidentals allowance for each night of:

- (a) commercial accommodation - April 1, 2007 - \$4.60
- (b) non-commercial accommodation - April 1, 2007 - \$3.20

4:02 The incidentals allowance covers reimbursement for all incidental expenses except as provided in Article 5 - Miscellaneous Expenses During Travel.

Miscellaneous Expenses During Travel

5:01 Gratuities

No gratuities may be claimed. Allowance is made for these in either the individual meal allowances, the per diem allowances, or as part of the claim for meals during travel outside the province.

5:02 Laundry

(a) Laundry charges must be supported by receipts and may only be claimed where the employee is travelling on Regional Health Authority business and overnight away-from-home accommodation is involved for a period in excess of four (4) consecutive nights.

(b) No claim may be made where special reimbursement arrangements have been made, such as a weekly or monthly allowance for living costs.

5:03 Parking

(a) An employee may claim parking expenses as follows:

- (i) short-term parking, when the employee is away from the workplace;
- and

- (ii) overnight parking where it is not provided with accommodation.
- (b) Parking at an airport or other transportation terminal will only be allowed where the parking cost and the transportation costs to and from the terminal are less than the normal allowable transportation costs i.e. limousine, taxi or bus, as available.

5:04 Telephone

- (a) Charges for telephone calls necessary for business purposes may only be claimed when they are supported by a listing of the person telephoned and the city or town involved.
- (b) An employee is entitled to claim the cost of long distance telephone calls up to a maximum of four dollars and seventy-eight cents (\$4.78) for each period of three (3) consecutive nights away from the employee's residence on Regional Health Authority business and overnight accommodation is involved.

Travel Status - Return Home Over A Weekend

- 6:01 Provided that work schedules permit, an employee in travel status may return home over a weekend and shall be reimbursed travel expenses in an amount not exceeding the cost of maintaining the employee in travel status over the weekend.
- 6:02 If travel is by Regional Health Authority vehicle this cost should be evaluated at the per kilometre rate applicable for personal distance travelled for that class of vehicle.

Accommodations

- 7:01 Employees travelling on Regional Health Authority business are entitled to standard hotel room accommodation with a bath when available.
- 7:02 The type, standard and cost of accommodation, and the period for which such costs may be allowed shall, in the opinion of the Employer, be reasonable considering all relevant circumstances.

7:03 No accommodation expenses are claimable when the Regional Health Authority provides a caboose, trailer or other suitable accommodation.

Definitions

8:01 “Travel Status” means absence of the employee from the employee’s headquarters area on Regional Health Authority business involving travel and accommodation with the approval of the Employer.

8:02 “Headquarters Area” means:

- (a) a metropolitan or urban area of not less than twenty-four (24) kilometres (fifteen [15] miles) in diameter;
- (b) a patrol area or territory of comparable size to a metropolitan area;
- (c) in all other cases, an area twenty-four (24) kilometres (fifteen [15] miles) around the employee’s headquarters.

8:03 “Employee’s Headquarters” means the workplace where the employee is normally stationed or required to use as the employee’s base of operations on a continuing basis in relation to which the employee has established a residence.

Appendix "D" - Remoteness Allowance

This Appendix is applicable to Part B, C, and D employees.

LOCATION	Effective March 27, 2009		Effective March 24, 2012		Effective March 23, 2013	
	DEPENDENT	SINGLE	DEPENDENT	SINGLE	DEPENDENT	SINGLE
Berens River	256.87	147.27	263.94	151.32	271.20	155.48
Bissett	170.42	100.76	175.10	103.53	179.92	106.38
Bloodvein River	260.71	149.75	267.88	153.87	275.25	158.10
Brochet	306.84	176.68	315.28	181.55	323.95	186.54
Churchill	248.05	150.50	254.88	154.65	261.89	158.90
Cormorant	144.84	92.35	148.82	94.89	152.91	97.50
Cranberry Portage	124.10	78.20	127.51	80.34	131.02	82.55
Crane River	152.88	111.09	157.08	114.14	161.40	117.28
Cross Lake	276.19	159.67	283.79	164.05	291.59	168.56
Dauphin River (Anama Bay)	171.34	121.58	176.05	124.92	180.89	128.36
Easterville	126.70	80.00	130.18	82.19	133.76	84.45
Flin Flon	107.39	66.80	110.34	68.63	113.37	70.52
Gillam	220.66	133.52	226.73	137.18	232.97	140.95
God's Lake Narrows	304.35	174.96	312.72	179.78	321.32	184.72
God's River	308.30	177.65	316.79	182.55	325.50	187.57
Grand Rapids	123.18	76.16	126.57	78.26	130.05	80.41
Ilford	329.68	188.71	338.74	193.90	348.06	199.23
Island Lake/Garden Hill	283.55	161.97	291.35	166.42	299.36	171.00
Jen Peg	201.37	120.39	206.91	123.69	212.60	127.09
Lac Brochet	334.39	191.82	343.58	197.11	353.03	202.53
Leaf Rapids	170.33	105.71	175.01	108.63	179.82	111.62
Little Grand Rapids	273.27	154.97	280.80	159.23	288.52	163.61
Lynn Lake	175.89	106.50	180.74	109.42	185.71	112.43
Manigotagan	170.42	100.76	175.10	103.53	179.92	106.38
Matheson Island	173.72	123.20	178.51	126.59	183.42	130.07
Moose Lake	183.95	113.72	189.00	116.86	194.20	120.07
Negginan/Poplar Point	261.17	150.21	268.35	154.33	275.73	158.57
Nelson House	188.06	114.83	193.23	118.00	198.54	121.25
Norway House	245.68	140.48	252.43	144.34	259.37	148.31
Oxford House	298.54	170.79	306.75	175.49	315.19	180.32
Pikwitonie	240.85	144.26	247.47	148.23	254.28	152.31
Pukatawagan	198.46	121.90	203.92	125.26	209.53	128.70
Red Sucker Lake	302.76	173.65	311.09	178.44	319.64	183.35
St. Therese Point	283.55	161.97	291.35	166.42	299.36	171.00
Shamattawa	324.01	188.15	332.92	193.31	342.08	198.63
Sherridon	196.14	120.32	201.54	123.62	207.08	127.02
Snow Lake	147.36	91.59	151.40	94.11	155.56	96.70
Southern Indian Lake	312.10	180.01	320.69	184.96	329.51	190.05
Split Lake	324.70	185.33	333.64	190.43	342.82	195.67
Tadoule Lake	339.52	195.44	348.86	200.81	358.45	206.33
The Pas	100.78	61.59	103.55	63.28	106.40	65.02
Thicket Portage	240.33	143.88	246.94	147.85	253.73	151.92
Thompson	160.44	112.72	164.85	115.82	169.38	119.01
Wabowden	205.91	140.52	211.57	144.38	217.39	148.35
Waterhen	127.21	79.56	130.72	81.76	134.31	84.01
York Landing	327.54	190.77	336.54	196.02	345.79	201.41

Salary Schedules

Salary Schedules

		Start	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Home Support Worker								
Apr 1, 2009	2.9%	11.051	11.288	11.473	11.751	11.947		
Apr 1, 2010	0.0%	11.051	11.288	11.473	11.751	11.947		
Apr 1, 2011	0.0%	11.051	11.288	11.473	11.751	11.947		
Apr 1, 2012	2.9%	11.372	11.615	11.806	12.092	12.293		
Home Care Attendant 1								
Apr 1, 2009	2.9%	11.978	12.255	12.513	12.770			
Apr 1, 2010	0.0%	11.978	12.255	12.513	12.770			
Apr 1, 2011	0.0%	11.978	12.255	12.513	12.770			
Apr 1, 2012	2.9%	12.325	12.611	12.876	13.140			
Home Care Attendant 2								
Apr 1, 2009	2.9%	16.258	16.629	16.999	17.339	17.689		
Apr 1, 2010	2.9% *	16.730	17.111	17.492	17.841	18.201		
Oct 1, 2010	1.0% *	16.897	17.282	17.667	18.020	18.383		
Apr 1, 2011	2.9% *	17.387	17.783	18.179	18.542	18.917		
Oct 1, 2011	1.0% *	17.561	17.961	18.361	18.728	19.106		
Apr 1, 2012	2.9%	18.070	18.482	18.894	19.271	19.660		
Mental Health - Proctor 2								
Apr 1, 2009	2.9%	11.761	12.080	12.327	12.636			
Apr 1, 2010	0.0%	11.761	12.080	12.327	12.636			
Apr 1, 2011	0.0%	11.761	12.080	12.327	12.636			
Apr 1, 2012	2.9%	12.103	12.431	12.685	13.003			
Mental Health - Proctor 3								
Apr 1, 2009	2.9%	16.258	16.629	16.999	17.339	17.689		
Apr 1, 2010	2.9% *	16.730	17.111	17.492	17.841	18.201		
Oct 1, 2010	1.0% *	16.897	17.282	17.667	18.020	18.383		
Apr 1, 2011	2.9% *	17.387	17.783	18.179	18.542	18.917		
Oct 1, 2011	1.0% *	17.561	17.961	18.361	18.728	19.106		
Apr 1, 2012	2.9%	18.070	18.482	18.894	19.271	19.660		

		Start	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Home Visitor 1								
Apr 1, 2009	2.9%	13.500	13.902	14.303				
Apr 1, 2010	0.0%	13.500	13.902	14.303				
Apr 1, 2011	0.0%	13.500	13.902	14.303				
Apr 1, 2012	2.9%	13.892	14.305	14.718				
Home Visitor 2								
Apr 1, 2009	2.9%	15.414	15.867	16.310	16.773	17.225	17.689	
Apr 1, 2010	0.0%	15.414	15.867	16.310	16.773	17.225	17.689	
Apr 1, 2011	0.0%	15.414	15.867	16.310	16.773	17.225	17.689	
Apr 1, 2012	2.9%	15.861	16.327	16.783	17.259	17.725	18.201	
Accounting Clerk								
Apr 1, 2009	2.9%	20.127	20.662	21.225	21.774	22.401	23.032	
Apr 1, 2010	0.0%	20.127	20.662	21.225	21.774	22.401	23.032	
Apr 1, 2011	0.0%	20.127	20.662	21.225	21.774	22.401	23.032	
Apr 1, 2012	2.9%	20.711	21.262	21.841	22.405	23.051	23.700	
Administrative Secretary 1								
Apr 1, 2009	2.9%	15.056	15.391	15.831	16.260	16.702		
Apr 1, 2010	0.0%	15.056	15.391	15.831	16.260	16.702		
Apr 1, 2011	0.0%	15.056	15.391	15.831	16.260	16.702		
Apr 1, 2012	2.9%	15.493	15.837	16.290	16.732	17.186		
Administrative Secretary 2								
Apr 1, 2009	2.9%	17.037	17.425	17.864	18.319	18.843	19.323	
Apr 1, 2010	0.0%	17.037	17.425	17.864	18.319	18.843	19.323	
Apr 1, 2011	0.0%	17.037	17.425	17.864	18.319	18.843	19.323	
Apr 1, 2012	2.9%	17.531	17.930	18.383	18.851	19.389	19.883	
Administrative Secretary 3								
Apr 1, 2009	2.9%	19.457	19.981	20.531	21.078	21.654	22.256	
Apr 1, 2010	0.0%	19.457	19.981	20.531	21.078	21.654	22.256	
Apr 1, 2011	0.0%	19.457	19.981	20.531	21.078	21.654	22.256	
Apr 1, 2012	2.9%	20.022	20.561	21.126	21.689	22.282	22.902	

		Start	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Audiometrist								
Apr 1, 2009	2.9%	17.976	18.531	19.104	19.696	20.305	20.933	21.580
Apr 1, 2010	0.0%	17.976	18.531	19.104	19.696	20.305	20.933	21.580
Apr 1, 2011	0.0%	17.976	18.531	19.104	19.696	20.305	20.933	21.580
Apr 1, 2012	2.9%	18.497	19.069	19.658	20.267	20.894	21.540	22.206
Clerk 1								
Apr 1, 2009	2.9%	13.570	13.945	14.319	14.733			
Apr 1, 2010	0.0%	13.570	13.945	14.319	14.733			
Apr 1, 2011	0.0%	13.570	13.945	14.319	14.733			
Apr 1, 2012	2.9%	13.964	14.349	14.734	15.160			
Clerk 2								
Apr 1, 2009	2.9%	16.074	16.459	16.875	17.356	17.800	18.319	
Apr 1, 2010	0.0%	16.074	16.459	16.875	17.356	17.800	18.319	
Apr 1, 2011	0.0%	16.074	16.459	16.875	17.356	17.800	18.319	
Apr 1, 2012	2.9%	16.540	16.936	17.364	17.859	18.316	18.851	
Clerk 3								
Apr 1, 2009	2.9%	19.511	20.021	20.555	21.118	21.694	22.376	
Apr 1, 2010	0.0%	19.511	20.021	20.555	21.118	21.694	22.376	
Apr 1, 2011	0.0%	19.511	20.021	20.555	21.118	21.694	22.376	
Apr 1, 2012	2.9%	20.077	20.602	21.151	21.731	22.324	23.024	
Housing Resource Worker								
Apr 1, 2009	2.9%	18.379	18.981	19.583	20.185			
Apr 1, 2010	0.0%	18.379	18.981	19.583	20.185			
Apr 1, 2011	0.0%	18.379	18.981	19.583	20.185			
Apr 1, 2012	2.9%	18.912	19.531	20.151	20.770			
Insight Mentor								
Apr 1, 2009	2.9%	18.703	19.314	19.928	20.538			
Apr 1, 2010	0.0%	18.703	19.314	19.928	20.538			
Apr 1, 2011	0.0%	18.703	19.314	19.928	20.538			
Apr 1, 2012	2.9%	19.245	19.874	20.506	21.133			

		Start	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Stores Clerk								
Apr 1, 2009	2.9%	15.149	15.617	16.074	16.580	17.077	17.611	
Apr 1, 2010	0.0%	15.149	15.617	16.074	16.580	17.077	17.611	
Apr 1, 2011	0.0%	15.149	15.617	16.074	16.580	17.077	17.611	
Apr 1, 2012	2.9%	15.588	16.070	16.540	17.061	17.573	18.122	

Teen Health Facilitator

Apr 1, 2009	2.9%	17.930	18.517	19.104	19.692			
Apr 1, 2010	0.0%	17.930	18.517	19.104	19.692			
Apr 1, 2011	0.0%	17.930	18.517	19.104	19.692			
Apr 1, 2012	2.9%	18.450	19.054	19.658	20.263			

*Special Adjustment applicable to Home Care Attendant 2 and Proctor 3 classifications.

The Home Visitor 1 is used to recruit individuals with no relevant knowledge or experience and the individual is placed at the start rate for the Home Visitor 1 level. An employee hired at the start rate would normally receive an increment to the second step after six (6) months, upon successful completion of the probation period. After one (1) year and based on satisfactory performance, the individual would be granted an increment and progress to the third step in the salary schedule.