

# **Collective Agreement**

*between*

**Family Dynamics Inc. Office Staff**

*and*

**Manitoba Government and General Employees' Union**

**Local 212**

**October 1, 2021 - September 30, 2024**

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\*All changes appear **in bold**

## Preamble

Whereas it is the desire of both parties to this Agreement to:

- Maintain and improve harmonious relations between the Employer and the Union;
- Promote cooperation and understanding between the Employer and the Union;
- Recognize the mutual value of joint discussion in all matters related to the terms and conditions herein;
- Negotiate with respect to compensation and working conditions for employees in the bargaining unit;
- Encourage efficiency and safety in operations;
- Provide a high quality of service to the public; and
- Promote the morale, well-being and safety of all employees in the bargaining unit.

## Article 1 Interpretation

**1:01** In this Agreement, unless the context otherwise requires, the expression:

- (a) “Casual Employee” means an employee who is employed on an irregular and unscheduled basis. A casual employee is not covered by this Agreement;
- (b) “Dismissal” means the removal of an employee for disciplinary reasons from a position of employment for just cause. Dismiss and dismissed shall have corresponding meanings;
- (c) “Employee” means a person who is employed by the Agency within the scope of this Agreement;
- (d) “Executive Director” means the Executive Director of the Agency, or the Acting Executive Director, as the case may be;
- (e) “Full-time Employee” means an employee who regularly works seven (7) hours per day and thirty-five (35) hours per week;

- (f) “Independent or self-employed contractors” are not employees and are not included in this Agreement;
- (g) “Managers” for the purpose of this Agreement are those employees outside the Bargaining Unit who are department heads;
- (h) “Meritorious” means meeting Agency work performance guidelines;
- (i) “Part-time Employee” means an employee who is scheduled to work less than seven (7) hours per day and thirty-five (35) hours per week on a regular and recurring basis;
- (j) “Position” means a position of employment with the Agency which is in the Bargaining Unit;
- (k) “Professional Employees” for the purpose of this Agreement are all those employees in the Bargaining Unit whose salary and classification is consistent with the “professional series”;
- (l) “Support Employees” for the purpose of this Agreement are all employees in the Bargaining Unit whose salary and classification is consistent with the “administration series”;
- (m) “Term Employee” means an employee hired for a specific period of time, greater than four (4) months, or for the completion of a specific job, or until the occurrence of a specific event. A term employee is not covered by this Collective Agreement unless the employment period exceeds the four (4) month full-time equivalent duration, however the total duration outside the Agreement will not exceed six (6) calendar months. Term employees have no layoff or recall rights. A term employee employed by the Employer for a period of twelve (12) continuous months shall be referred to as “permanent status” for the purpose of benefits only. Where a term employee is employed in the same position performing the same function for a period of more than twenty-four (24) continuous months and where the term employee is not filling in for a regular status employee who is on leave or otherwise

not filling the position on a temporary basis, and where the position is in an ongoing funded program, the Agency will convert the employee to regular status;

- (n) “Temporary Vacancy” – a vacancy of four (4) months or less full time equivalent. These vacancies may be filled through the use of casual staff or as per Article 43 – Temporary Pay. Any vacancy greater than four (4) months and which may involve a pay increase due to reclassification will be posted.
- (o) “Union Officer” means an employee appointed or elected by the Union who is authorized to represent the Union, an employee, or both, in the handling of grievances or matters pertaining to this Agreement;
- (p) “Volunteers/Students” are not employees and are not covered by this Agreement, but are recognized as necessary and valuable contributors to Agency functioning;
- (q) A program shall be considered to be an ongoing funded program when it is funded through a multi-year funding agreement, or once funding has been approved for three (3) or more consecutive years, or when a program referred to as a “Pilot Project” has been converted to an ongoing program and has had funding approved for three (3) or more consecutive years.

**1:02** Where the singular or the masculine expressions are used in this Agreement, the same shall be construed as meaning the plural or the feminine or the neuter gender where the context so admits or requires that the converse shall hold as applicable.

## **Article 2 Application of the Agreement**

**2:01** This Agreement shall apply to those employees of the Agency within the Bargaining Unit defined in Certificate Number MLB - 5856 issued by the Manitoba Labour Board dated July 31, 2001, revised July 24, 2013 to reflect

the name change from Family Services of Winnipeg Inc. to Family Dynamics Inc.

### **Article 3 Recognition and Scope of Bargaining Agent**

- 3:01** The Agency recognizes the Union as the sole bargaining agent for all employees covered by this Agreement.
- 3:02** The Agency recognizes the right of the Union in all matters pertaining to any revision in any form of this Agreement.
- 3:03** The parties shall submit any and all proposals for any revision of this Agreement in writing, each to the other.
- 3:04** No employee will be required to make any written or verbal agreement which conflicts with the terms of this Agreement.
- 3:05** In performing its role under this agreement, the Union shall act reasonably, fairly, in good faith and in a manner consistent with the agreement as a whole.

### **Article 4 Union Business**

- 4:01** Leave of absence to attend to Union business may be granted to employees under the following conditions:
- (a) Requests for leave shall be made in writing by the Union by providing the employee with a letter of request. The employee shall submit the letter to their manager for their approval. The Union will also provide a copy of the written request to the Manager of Human Resources.
  - (b) Requests for leave shall be made with reasonable advance notice of at least ten (10) working days and shall be granted only where operational requirements permit. Where special or unusual circumstances prevent compliance with the ten (10) working days' notice, the request shall be considered and shall not be unreasonably denied.

- (c) Where such leave of absence has been granted the Union shall reimburse the Agency one hundred percent (100%) of the wages and provide an additional ten percent (10%) for benefit costs paid to such employees during the approved absence.
- 4:02** (a) For time spent with Agency representatives during negotiations the Union will be allowed to have no more than two (2) employees present at each bargaining session. The Union shall reimburse the Agency fifty percent (50%) of the wages paid to such employees for each bargaining session during working hours. Reasonable time will also be spent performing these functions during non-working hours.
- (b) The Union shall pay fifty percent (50%) of the cost of expenses, such as room rentals, for the purpose of negotiations.
- (c) Prior to the commencement of negotiations, the Union shall supply the Agency with a list of employees on the negotiating committee. Dependent upon operational requirements, requested leave for such employees shall not be unreasonably denied.
- (d) The total number of employees referred to in (a) above may be changed provided any additional employees are on leave without pay or on wage recovery as per Section :01 (c).
- 4:03** Where an employee is hired, the Employer shall introduce the employee to a Union Officer and provide up to thirty (30) minutes during normal working time for the purpose of acquainting the new employee with the Union.

## **Article 5    Bulletin Boards**

- 5:01** The Agency agrees to allow the Union the use of space on existing bulletin boards for the purpose of posting Union information provided such information posted does not contain anything that is adverse to the interests of the Agency.

**Article 6 Rights of Union Officers**

- 6:01** “Union Officer” means an employee elected or appointed by the Union who is authorized to represent the Union, an employee or both.
- 6:02** The Agency recognizes the Union’s right to select Officers to represent employees.
- 6:03** The Union shall determine the number of Officers and the jurisdiction of each Officer having regard to the plan or organization, the distribution of employees at the workplace, and the administrative structure implied by the grievance procedure. The number of Officers shall not exceed four (4).
- 6:04** The Union agrees to provide the Employer with a list of Union Officers and any subsequent changes as soon as practicable.
- 6:05** Union Officers and employees shall not conduct Union business during their working time except as provided in Articles 4:03, 6:06 and 6:07 herein.
- 6:06** The duties of the Union Officers shall be to investigate complaints of an urgent nature and to investigate and present grievances in accordance with the grievance procedure.
- 6:07** For complaints of an urgent nature, a Union Officer shall first obtain the permission of their manager before leaving work to investigate such complaints with the employee and the manager or departmental official concerned. Such permission shall not be unreasonably sought or withheld. On resuming their normal duties, the Union Officer shall notify their manager.
- 6:08** When it is necessary for a Union Officer to investigate a complaint or grievance during working hours, no deduction in salary shall be made from the Union Officer or employee concerned, provided that each has obtained approval from their manager for the time required to deal with the complaint or grievance. On resuming their duties, the Union Officer and employee shall notify their manager(s).

## **Article 7 Union Security**

- 7:01** By reason of existing legislation, each and every employee who comes under the scope of this Agreement shall have an amount equal to the current Union dues deducted by the Agency from each pay, whether they are a member of the Union or not. Such dues shall be forwarded to the Union monthly, together with a list of the names of employees from whom deductions have been made and the amounts of such deductions.
- 7:02** The Union shall notify the Agency in writing of any changes in the amount of dues at least two (2) months prior to the end of the pay period in which the deductions are to be made.
- 7:03** The Union agrees to indemnify and save the Agency harmless against any claim or liability arising out of the application of this Article.
- 7:04** For new employees, payroll deductions as set out in :01 hereof shall become effective from the start of the pay period immediately following the commencement of employment.
- 7:05** When an Income Tax (T-4) slip is made available it shall indicate the amount of dues paid to the Union by the employee in the previous year.

## **Article 8 Management Rights**

- 8:01** Except where expressly abridged, delegated, or modified by a specific provision of this Agreement, the Union expressly agrees and recognizes that the Agency has the sole and exclusive right, power and authority to manage its operations in all respects.
- 8:02** In administering this agreement, the Agency shall act reasonably, fairly, in good faith, and in a manner consistent with the agreement as a whole.

## **Article 9 No Discrimination**

- 9:01** The parties hereto agree that there will be no discrimination by the Agency or the Union in accordance with the Manitoba Human Rights Code.

## **Article 10 Probation**

- 10:01** New full-time employees in the bargaining unit shall be on probation for a period of twenty-four (24) weeks. The probation period may be extended for a period of twelve (12) weeks.
- 10:02** New part-time employees in the bargaining unit shall be on probation for a period of thirty-six (36) weeks. This period may be extended for a period of twelve (12) weeks. Article 10:04 shall apply to part-time employees.
- 10:03** An employee shall be notified in writing of any extension of the probation period prior to the expiry of the initial probation period. A meeting may be held with the employee to discuss the extension. The employee has the option to have a representative present.
- 10:04** An employee who is rejected during probation may grieve the rejection at Step 2 of the grievance procedure within fifteen (15) working days from the date the employee received notice of the rejection. The Executive Director shall hold a hearing to discuss the grievance with the employee and their representative. The decision at Step 2 shall be final for such grievances and not subject to Arbitration.

## **Article 11 Payment of Wages and Allowances**

- 11:01** An employee who does not work during every working day in the pay period and by reasons thereof is not entitled to be paid an amount equal to the pay period salary, is entitled to be paid an hourly rate of pay for their position at their step multiplied by a number comprising the number of hours actually worked in that period plus any holiday or holidays in that period for which the employee is eligible. The hourly rate of pay shall be calculated by dividing the pay period rate by the number of normal working hours in the pay period and rounding the result to the nearest cent.
- 11:02** The minimum wages payable to any employee in their respective classification shall be those set forth in Schedule "A" attached hereto and forming part of

this Agreement. At the time of hiring each new employee shall be advised in writing of their starting classification and level.

- 11:03** On each pay day, each employee shall be provided with an itemized statement of their wages, overtime and other supplementary pay and deductions.

### **Article 12 Merit Increases**

- 12:01** An employee is eligible to be moved one step forward on the salary scale within their current classification on his anniversary or reclassification date, prorated for part-time employees, if their work performance is deemed to be meritorious in accordance with the Agency's performance appraisal guidelines as judged by his manager.
- 12:02** Should an employee not be granted a merit increase in recognition of meritorious work performance as mentioned in :01 and :02 hereof, the employee shall have the right to resort to the grievance procedure.
- 12:03** The effective date for an employee's merit increase shall be the actual day that it is earned as outlined in :01 and :02 hereof regardless of where this may fall in the pay period.

### **Article 13 Secondary Employment**

- 13:01** The professional employee shall at all times maintain a professional primary employment relationship with the Agency, and is thereby prohibited from secondary related employment except with the express written approval of the Executive Director.

### **Article 14 Hours of Work**

- 14:01** Regular hours of work for all full-time support employees shall be:
- (a) Seven (7) hours per day;
  - (b) Thirty-five (35) hours per week.

- 14:02** Regular hours of work in accordance with 14:01(a) shall be deemed to:
- (a) Include two (2) rest periods of fifteen (15) minutes each per day to be taken at such times as not to disrupt work;
  - (b) Exclude a meal period of one (1) hour to be taken as close to mid-day as possible.
- 14:03** Days of work for full-time support employees shall be Monday to Friday inclusive except where it is necessary to provide service to the clients. Any variation shall be subject to mutual discussion.
- 14:04** Hours of work for full-time professional staff shall average seventy (70) hours, excluding meal periods, every two (2) weeks and shall be such as are required to fully discharge the employee's professional responsibilities to the Agency as determined by the assigned workload. Normal hours of work shall be Monday to Friday.
- 14:05** Employees shall be allowed to adjust their normal hours of work and to bank the extra hours as special flex time up to a maximum of five (5) days per year for full-time employees and prorated for part-time employees and such time shall be taken at a time and in a manner as mutually agreed between the employee and the Agency.
- 14:06** If an employee is required to make a home visit on a Saturday or Sunday, they shall be compensated with a minimum of three (3) hours.

### **Article 15 Overtime**

- 15:01** A full-time professional employee who actually works in excess of the hours set out in 14:04 hereof, shall be compensated by equivalent time off at straight time rates. Such compensating time off shall be granted within ninety (90) days of the date of the excess hours worked unless otherwise agreed upon by management and employee. The Agency shall keep a record of regular hours worked and overtime separately. Written records of overtime must be given to the Manager within three (3) days of occurrence.

- 15:02** A full-time support employee who is authorized to and actually works in excess of the hours per week set out in 14:01 hereof, shall be compensated by equivalent time off at time and one-half. Such compensating time off shall be granted within ninety (90) days of the date of the excess hours worked unless otherwise agreed upon by the manager and employee.
- 15:03** **Applicable to Support Employees Only**  
Overtime shall mean all time worked in excess of the regular daily or weekly hours as set out in 14:01. Overtime must be authorized by a manager.
- 15:04** **Applicable to Support Employees Only**  
When the Agency, because of work demand, is unable to grant a request by a support employee for equivalent time off at overtime rates as set out in 15:02, the support employee shall be entitled to be compensated at time and one-half; and arrangement for such payment shall be made within ninety (90) days unless otherwise agreed between the manager and the employee.
- 15:05** A part-time employee shall only be eligible for overtime payment after working the full prescribed daily or weekly hours of work as specified in Article 14 hereof.
- 15:06** There shall be no pyramiding of overtime or premiums and therefore overtime shall not be compensated for under more than one article of this Agreement.

## **Article 16 Length of Service**

- 16:01** **Length of service:**
- (a) Is defined by calculating the actual number of paid, full-time or equivalent years of employment with the agency which shall include:
    - (i) All paid time excluding overtime;
    - (ii) Leaves without pay to a maximum accumulation of thirty (30) working days in a calendar year;
    - (iii) Periods of maternity, parental or adoptive leave;

- (iv) Periods of time where an employee is absent by reason of illness or injury incurred during the performance of their duties;
  - (v) All paid term time.
- (b) Shall be lost when an employee:
- (i) Resigns;
  - (ii) Retires;
  - (iii) Is dismissed and not reinstated;
  - (iv) Dies;
  - (v) Is permanently laid off;
  - (vi) Is terminated at the expiry of their term of employment;
- (c) Shall be retained but shall not accrue during:
- (i) Approved educational leave to a maximum of one (1) year;
  - (ii) Any sick leave without pay necessary to satisfy the elimination period of the Long Term Disability Plan;
  - (iii) When on temporary layoff for a period of twelve (12) months;
  - (iv) A period of twelve (12) months following the end of a specific term of employment.

**16:02** The Employer agrees to provide to the Union once annually a listing of all employees indicating current classification, start date and length of service by January 15th of each year.

### **Article 17    Layoff and Recall**

**17:01** In the event of new structure or economic restraint the Agency shall consider alternative terms of employment including job sharing and/or reduced hours of work.

- 17:02** Where reduction of personnel is deemed to be necessary by the Agency, employees shall be laid off subject to consideration of length of service, qualifications, reliability and prior work performance.
- 17:03** The Agency shall give the employee written notice of the date upon which he is to be laid off at least four (4) weeks before the date on which they are to be laid off, and to the extent that such minimum notice is not given the employee shall receive pay in lieu thereof.
- 17:04** Laid off employees shall be recalled after consideration of length of service, qualifications, reliability and prior work performance. Such employees shall have recall rights for twelve (12) months.
- 17:05** Where layoff is permanent, employees shall not be recalled. An employee with five (5) or more years of continuous employment who is permanently laid off shall be paid one (1) week's pay for each complete year of continuous employment (prorated for part-time employment). The total payment shall not exceed fifteen (15) weeks pay.

In the event the Employer must cease the operation of any of its programs, and must, as a result, permanently layoff these employees, the total amount payable to each eligible employee under this Article shall not exceed ten (10) weeks pay.

- 17:06** The employee is required to inform the Agency of their current address and report any change of address without delay. Notification of recall following a layoff shall be sent by certified letter to the last reported address of the employee. An employee who is recalled from layoff shall be required to indicate within ten (10) working days from the date the offer of recall is mailed by the Employer, their intention to return to work. The employee shall be required to return to work within fourteen (14) calendar days whenever possible, but in any case within thirty (30) calendar days of such notification.

In the event the employee does not respond to the offer of recall within these timeframes, the employee will be deemed to have declined it and will remain on the recall list.

**Article 18 Vacancies and Change in Employee Status**

- 18:01** When a vacancy, other than a temporary vacancy occurs or a new position is created within the bargaining unit, the Agency shall post such vacancy or new position for a period of seven (7) working days to enable employees to apply. By mutual agreement between the parties, in exceptional circumstances, the Agency may post such vacancy for five (5) working days. Union approval will not be unreasonably withheld. Such postings shall include the date of the posting, the required qualifications, the rate of pay and the closing date of the posting.
- 18:02** (a) Where more than one (1) employee in the bargaining unit applies for the same position, the applicant whose performance, qualifications and reliability to perform the work are judged by the Agency to be the highest, shall be awarded the position. Length of service shall be given consideration.
- (b) A successful internal applicant for a bargaining unit position shall have the right to return to their former position during her trial period, which shall be a maximum of sixty (60) working days. If an employee's former position is not available, they shall be placed in a position consistent with their qualifications and at their former rate of pay within the bargaining unit.
- 18:03** No employee shall be promoted to a position outside the bargaining unit without their written consent. An employee shall have the right to return and the Agency shall have the right to return the employee to a position in the bargaining unit during her trial period, which shall be a maximum of sixty (60) working days. If an employee returns to the bargaining unit, they shall be placed in a position consistent with her qualifications and at their former rate of pay.
- 18:04** An employee who is notified that they are an unsuccessful applicant for a vacant position shall be supplied with the reasons for non-acceptance within seven (7) working days of making a written request to the Human Resources

Manager. Such a request shall be made within seven (7) working days of receipt of the notification that they were an unsuccessful applicant.

- 18:05** Nothing contained herein shall restrict the Agency from advertising for a position outside of the bargaining unit or from considering applications for a position from outside of the bargaining unit. Although where qualified members of the bargaining unit have applied and are considered by the Agency to be equivalent to other applicants in their qualifications, reliability and prior work performance they shall be given preference.
- 18:06** If a bargaining unit employee accepts a term position within the bargaining unit, they shall have the right to return to their former position, classification and rate of pay upon the expiration of the term position. Seniority will be maintained and will accrue while in the term position. Article 18:02(b) shall apply to any such successful candidates.

### **Article 19 Resignations**

- 19:01** An employee wishing to resign shall provide the Agency with a written notice of resignation which shall specify the last date upon which the employee will be present at work and perform their regular duties.
- 19:02** The effective date of a resignation shall be the last day upon which an employee is present at work and performs their regular duties.
- 19:03** An employee may terminate their employment with the Agency with written notice based on their period of employment. If they are employed less than one (1) year, one (1) weeks' notice is required. If they are employed more than one (1) year, then two (2) weeks' notice is required. Notice will be exclusive of vacation.
- 19:04** An employee may, with the approval of the Agency, withdraw their notice of resignation at any time before their resignation becomes effective.

## **Article 20 Termination of Employment**

- 20:01** (a) Subject to :03 hereof, the Agency shall give each employee who is to be terminated written notice of termination at least four (4) weeks before the date on which their termination is to be effective, and to the extent that such minimum notice is not given the employee shall receive pay in lieu thereof;
- (b) If the employee has at least five (5) years and less than ten (10) years of service, the notice referred to above shall be six (6) weeks; and
- (c) If the employee has at least ten (10) years of service the notice referred to above shall be eight (8) weeks.
- 20:02** A term employee who is to be terminated prior to the expected expiry date of their term of employment shall be given four (4) weeks' notice.
- 20:03** Subsection :01 hereof does not apply to an employee who is dismissed for just cause or who has abandoned their position.

## **Article 21 Disciplinary Action**

- 21:01** An employee shall only be disciplined for just cause.
- 21:02** A hearing may be held with an employee prior to making a determination to suspend or dismiss an employee. The employee has the option to have a representative present.
- 21:03** Where a written report recommending disciplinary action is to be placed on an employee's file, the employee shall be given an opportunity to sign the report indicating they have read it. Upon signing the employee shall receive a copy of such a report.
- 21:04** Where disciplinary action has been taken, the employee shall be advised in writing of the disciplinary action and the circumstances and actions which made the disciplinary action necessary. The employee shall sign a copy only to acknowledge its receipt and shall retain a copy.

- 21:05** An employee who wishes to grieve any disciplinary action shall do so according to the grievance procedure. Grievances concerning demotion, suspension or dismissal shall be initiated at Step 2 of the grievance procedure.

## **Article 22 Grievance Procedure**

- 22:01** The parties to this Agreement recognize the desirability for resolution of grievances through an orderly process without stoppage of work or refusal to perform work.
- 22:02** It is mutually agreed that an effort shall be made to resolve complaints through discussion before a written grievance is initiated. The aggrieved employee shall have the right to have a Union Officer present at such a discussion. When a grievance cannot be presented in person at any step, it may be transmitted by registered mail.
- 22:03** A grievance is defined as a complaint in writing concerning the application, interpretation or alleged violation of this Agreement, the dismissal, suspension, demotion, or written reprimand of an employee.

If the grievance affects a large segment of employees, then the grievance shall start at Step 2.

- 22:04** The steps in the grievance procedure will be as follows:

### **Step 1**

Within ten (10) working days following the date on which the employee first became aware of the action or circumstances giving rise to the grievance, the employee and/or their representative shall present the signed grievance in writing to the Human Resources Manager or designate stating the redress requested.

The Human Resources Manager shall sign for receipt of the grievance and if the nature of the grievance is such that the Human Resources Manager or designate is authorised to deal with the grievance, the Human Resources

Manager or designate shall issue their decision in writing to the employee and the Union within ten (10) working days of the receipt of the grievance.

The Human Resources Manager or designate may hold a meeting to discuss the grievance with the employee and the employee's representative before giving a decision on the grievance.

If the nature of the grievance is such that a decision cannot be given below a particular level of authority, the Human Resources Manager or designate shall forward the grievance to the Executive Director and so inform the employee and the Union.

### **Step 2**

If the grievance is not satisfactorily resolved at Step 1, the Union shall have the right to refer the grievance to the Executive Director or designate within ten (10) working days of the receipt of the decision from Step 1.

The Executive Director or designate shall sign for receipt of the grievance and issue a decision in writing to the employee and the Union within ten (10) working days from the receipt of the grievance at Step 2.

The Executive Director or designate may hold a hearing to discuss the grievance with the employee and their Union Officer before giving a decision on the grievance at Step 2.

Where the decision of the Executive Director or designate is unsatisfactory to the employee and the Union, it may, within fifteen (15) working days from the receipt of the decision at Step 2, be submitted to arbitration in accordance with the procedure set forth in Article 22:05.

- 22:05** (a) Where the party initiating the arbitration proceedings wishes to request arbitration by a single arbitrator, the notice referred to in Sub-Section :05 (a) shall so state.

- (i) Where the party who receives the notice accepts the request for a single arbitrator the parties will attempt to reach agreement on the selection of a single arbitrator within ten (10) working days.
  - (ii) Where the party who receives the notice rejects the request for a single arbitrator or where the parties have failed to reach agreement on the selection of a single arbitrator within ten (10) working days, the party initiating the arbitration proceedings may submit the name of its appointee to the Arbitration Board in accordance with Section :05 (b) within ten (10) working days.
  - (iii) Where the parties have agreed to a single arbitrator, the single arbitrator shall be considered to be an Arbitration Board for purposes of this Article.
- (b) Where the party initiating the arbitration proceedings wishes to request arbitration by a three person board, the notice referred to in Sub-Section :05 (a) (ii) shall contain the first party's appointee to the Arbitration Board, the following procedure will then apply:
- (i) The party who receives the notice shall, within fifteen (15) working days of receiving the notice, notify the other party in writing of the name of its appointee to the Arbitration Board.
  - (ii) The two (2) members of the Arbitration Board named by the parties shall, within ten (10) working days of the appointment of the second of them, appoint a third member of the Arbitration Board who shall be the Chairperson.
  - (iii) (a) Where either party to the arbitration fails to name an individual to be a member of the Arbitration Board; or
  - (b) The two (2) individuals named as members of the Arbitration Board by the parties fail to agree on the appointment of a chairperson within the applicable time prescribed in this Article, the Manitoba Labour Board shall, on the request of

either party and as the case requires, appoint the individual, the chairperson, or both.

- (c) The Chairperson shall submit a report on the findings and the decision of the Board within fourteen (14) working days following the completion of the hearing to:
  - (i) The Executive Director;
  - (ii) The Grievor;
  - (iii) The Manitoba Government and General Employees' Union.
- (d) The decision of the majority shall be the decision of the Arbitration Board, but if there is no majority, the decision of the Chairperson shall be the decision of the Board.
- (e) The Arbitration Board shall not have the power to add to, subtract from or modify or alter in any way the provisions of the Agreement.
- (f) The Chairperson shall expressly confine himself to the precise issue submitted to the Arbitration Board, and shall have no authority to make a decision and/or recommendation on any other issue not so submitted to the Board.
- (g) Where either a suspension and/or dismissal is proceeded with to Arbitration and provided the Collective Agreement does not provide a specific remedy or penalty for the cause of the suspension and/or dismissal, the Arbitration Board shall have the authority to either rescind, vary, or uphold the decision of the Agency.
- (h) The expenses incurred by and in respect of an Arbitration Board shall be paid as follows:
  - (i) The parties to the Arbitration shall each pay an equal portion of the remuneration and expenses of the Chairperson of the Arbitration Board.

- (ii) Each party to the Arbitration shall pay the remuneration and expenses of the member of the Arbitration Board named or appointed by or on behalf of that party.
- (iii) Each party to the Arbitration shall pay the fees and expenses of witnesses called by that party to give evidence before the Arbitration Board.
- (iv) Each party to the Arbitration shall pay the fees and expenses of any counsel appearing before the Arbitration Board on behalf of that party.
- (v) The parties to the Arbitration shall each pay an equal portion of other costs and expenses incurred by the Arbitration Board in conducting the Arbitration.

**22:06** An employee, after advising the Union may abandon a grievance by giving written notice to the Manager of Human Resources or the Executive Director.

**22:07** Any grievance which is not presented to the next subsequent step within the prescribed time limits shall be deemed to have been abandoned and all rights of recourse for that particular grievance shall be at an end.

**22:08** Any of the time limits as stated in this Article may be extended by mutual agreement.

**22:09** The grievance may be clarified at any Step providing its substance is not changed.

### **Article 23 Vacations**

**23:01** For purposes of this Agreement, a vacation year is the period beginning on April 1 and ending on March 31 of the next year.

**23:02** Full-time employees shall earn an annual vacation with pay in accordance with length of service and prorated to reflect part-time Employee hours worked, as follows:

1 to 4 years of full-time employment - three (3) weeks [one hundred and five (105) hours];

5 to **11** years of full-time employment - four (4) weeks [one hundred and forty (140) hours];

**12** to 23 years of full-time employment - five (5) weeks [one hundred seventy-five (175) hours];

24th year and subsequent years of full-time employment - six (6) weeks [two hundred and ten (210) hours].

- 23:03**
- (a) Employees shall submit their vacation request by April 1 of each vacation year. Subject to operational requirements employees will be granted their vacation time in accordance with employee preference. Length of service will serve as a major determining factor in the event of conflict. Where a requested vacation leave has been approved by the Agency such vacation shall not be changed without reasonable cause. Vacation request made after April 1 in the vacation year shall be approved on a first come first served basis.
  - (b) Vacation leave may be taken as earned from the employees' date of hire;
  - (c) With the approval of the Agency, vacation leave up to a maximum of five (5) working days may be advanced to an employee in their first twelve (12) months of service. In the event the employee's employment terminates prior to accruing the advanced vacation leave back to the Agency, they shall be responsible to reimburse the Agency in full for the advance.
  - (d) The Agency may authorize that vacation leave be carried forward to the next following year to supplement the vacation period in that year, but in

no case will a vacation carry-over be allowed which comprises more than one previous year's vacation entitlement;

- (e) The Agency may authorize an employee to take vacation leave in two (2) or more periods. Normally any such period shall not be less than one (1) week in length.

**23:04** Where an employee dies, the employee's estate shall receive the employee's accumulated vacation credits.

**23:05** Where an employee is absent on leave without pay for a period of one (1) month or a portion thereof greater than one-half ( $\frac{1}{2}$ ), vacation leave credits shall no longer accumulate.

**23:06** An employee may upon giving at least three (3) weeks written notice, receive on the last office day preceding commencement of his annual vacation, any pay cheques which may fall due during the period of vacation.

#### **Article 24 Holidays**

**24:01** The following holidays shall be observed:

New Year's Day	Civic Holiday
Louis Riel Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Canada Day (July 1)	Boxing Day

Any other holiday proclaimed by Federal or Provincial Statute.

Provided that where any of the said days falls on a Saturday or a Sunday, the first working day following the holiday shall be observed as the holiday in lieu thereof. Nothing in this sub-section shall prohibit the parties to this Agreement from altering the date of the observance of any of the above holidays.

- 24:02** An employee is entitled to pay for a holiday on which they do not work provided they did not absent themselves from work without the Agency's consent on either the regular working day immediately preceding or following the holiday, unless their absence is by reason of established illness.
- 24:03** An employee who is on an approved leave of absence without pay at the time of the holiday shall be entitled to receive their regular pay for the holiday provided that the employee received pay for part or all of each day of at least fifteen (15) days during the thirty (30) calendar days immediately preceding the holiday.
- 24:04** An employee who is required to work on a holiday shall be paid wages equivalent to one and one half times (1 1/2x) their regular rate and in addition shall receive an alternate day off with pay.
- 24:05** An employee who is required to work on a holiday when it is observed on an employee's day of rest shall receive two times (2x) their regular rate of pay for all hours worked and in addition shall receive an alternate day off with pay.
- 24:06** When a holiday occurs while an employee is receiving sick leave credits or on vacation, remuneration shall be paid as a holiday and not deducted from accumulated sick leave or vacation leave credits.
- 24:07** Part-time employees shall be provided with holidays on a prorated basis.
- 24:08** An employee who observes holidays not set out in :01 above, may substitute vacation time or bank time in order to take leave on these holidays. Such arrangements must be approved in advance by the Employer and approval shall not be unreasonably withheld.

## **Article 25 Sick Leave**

- 25:01** (a) It is agreed by the parties that accrued sick leave credits shall only be granted by the Agency where an employee is unable to be at work and perform their regular duties as a result of illness or injury.

- (b) Accrued sick leave credits are the amount of leave which the employee has accumulated as per Article 25:02 that the employee is able to use for sick leave.
- (c) Sick leave means the period of time an employee is absent from work with full pay by virtue of being sick or disabled or under the examination or treatment of a physician, chiropractor, dentist or qualified counselor or because of an accident for which compensation is not payable from any other source. For the purpose of this agreement “qualified” means meeting Council on Accreditation standard and other Agency recognized services.

**25:02** Effective the date of ratification, sick leave credits shall accumulate at the rate of eight and three-quarters ( $8 \frac{3}{4}$ ) hours per month for full-time employees, up to a maximum of seven hundred (700) hours. Part-time employees shall accrue sick benefits on a prorated basis.

**25:03** Sick leave shall continue to accrue if an employee is absent in any period of a paid leave of absence.

**25:04** An employee who has been absent on sick leave with pay, upon returning to work shall continue to accumulate sick leave in accordance with 25:02 hereof.

**25:05** An employee shall be eligible to accumulate sick leave credits from their first day of paid employment with the Agency.

**25:06** Accrued sick leave credits may be granted by the immediate supervisor or manager to the extent of accumulated sick leave credits. At the sole discretion of the Human Resources Manager, an employee may be granted sick leave in advance of it being earned provided that the amount advanced, when combined with credits already accumulated, does not exceed seventy (70) hours. If an employee who has used more sick leave than has been accumulated has their services terminated for a reason other than layoff or death, the salary over-payment resulting from the use of sick leave credits shall be recovered by the Agency. Any such leave shall not be unreasonably denied.

- 25:07** Sick leave shall not accumulate during periods when an employee is:
- (a) Absent without leave; or
  - (b) Absent on leave of absence without pay.
- 25:08** Where an employee is absent because of illness or injury, they shall make every reasonable effort to notify the Agency of their absence due to illness or injury as soon as possible prior to the normal hours of beginning work.
- 25:09**
- (a) At the request of the Agency, an employee may be required to have a medical examination from a duly qualified medical practitioner acceptable to the Agency and the Agency reserves the right to request information from the medical practitioner to attest to an employee's fitness to carry out their full duties.
  - (b) An employee who may be absent due to extended illness or injury will be required to produce a medical certificate including the estimated date of return of the employee and confirming return to work plan.
  - (c) The Employer shall reimburse an employee the actual cost when such medical certificates are requested or required.
- 25:10** Where an employee becomes ill or is injured during the period of their scheduled annual vacation, the Agency may grant sick leave and credit the employee with alternate days of vacation equivalent to the number of days approved sick leave providing the illness or injury required medical attention upon provision of the medical certificate from a qualified Medical Practitioner attesting to the nature, severity and number of days of incapacitation.
- 25:11** If a paid holiday falls on a day on which an employee is receiving sick leave benefits, such day shall be paid as a holiday and not deducted from the employee's sick leave credits.

- 25:12** Where an employee has been authorized by his manager to be absent from work because of a doctor's or dentist's appointment, a deduction from the employee's accumulated sick leave may be made for this period of absence.
- 25:13** For the purpose of this Article spouse refers to a legal or common-law relationship without discrimination as to gender. When no one other than the employee can provide for the needs during illness of a parent, spouse or child, an employee may be granted leave of absence up to a maximum of seven (7) working days and such leave will be charged against the employee's sick leave credits.

### **Article 26 Leave of Absence**

- 26:01** An employee, upon request in writing being made to the Agency, may be granted a leave of absence without pay.

**26:02** **Education Leave and Assistance**

**Definitions:**

“Educational Leave” means leave of absence with or without pay for the purposes of engaging in Staff Development.

“Staff Development” includes conferences, conventions, seminars, workshops, symposiums or any other type of learning session presented by the Agency or Government, technical or professional association or by any other educational institutions.

“Course Costs” means all expenses directly related to an employee's involvement in a course such as tuition, books, registration fees, traveling and subsistence expenses for out of town courses.

“Educational Assistance” means financial assistance provided by the Agency to an employee engaged in Staff Development that does not require absence from regular work duties.

## (a) Agency initiated requests:

Where the Agency requires in writing that an employee engage in any Staff Development, the Agency shall bear the full expense. Fees are to be paid by the Agency when due.

Where the Agency requested Staff Development requires that the employee be absent from work (educational leave), the employee shall be paid for the time attending the training.

## (b) Employee originated requests:

An employee shall submit requests for education leave and/or assistance to the Agency indicating the nature of the Staff Development or program and the amount of financial assistance requested. The Agency will determine the relevancy of any Staff Development or educational leave and respond to the employee within twenty (20) days of receiving the request. Where the request is denied the Agency shall provide the employee with the reasons in writing if so requested by the employee.

### **Article 27 Court Leave**

**27:01** An employee who is summoned for jury duty, or who receives a summons or subpoena to appear as a witness at a court proceeding other than a court proceeding occasioned by the employee's private affairs, shall be granted a leave of absence with pay for the required period of absence and all jury or witness fees received by the employee shall be remitted to the Agency.

### **Article 28 Maternity Leave**

**28:01** To qualify for maternity leave a pregnant employee must:

- (a) Have completed seven (7) continuous months of employment with the Agency.
- (b) Submit to the Agency an application for leave in writing at least four (4) weeks before the day specified by **them** in the application as to the day

on which **they** intend to commence such leave. The application will include a certificate issued by a duly qualified medical practitioner certifying that **they are** pregnant and specifying the estimated date of **their** delivery.

- 28:02** An employee who qualifies under 28:01(a) and (b) shall be granted seventeen (17) weeks of leave.
- 28:03** Maternity leave will be unpaid. **Where an employee's anniversary date falls during the period of maternity leave, the employee shall be eligible to receive a merit increase effective the date upon which they return to their position of employment. This provision shall be limited to one (1) merit increase per maternity leave.**
- 28:04** An employee who takes seventeen (17) weeks or more maternity leave must confirm with the Agency, in writing, **their** intent to return to work and **their** exact return date. Failure to do so may result in loss of employment with the Agency.
- 28:05** A full-time employee returning from maternity or parental leave may request to do so on a part-time basis and may be approved at the discretion of the Employer.
- 28:06** An employee who has been granted maternity leave shall be permitted to apply up to a maximum of five (5) days of **their** accumulated sick leave against the Employment Insurance waiting period. An employee who has been granted maternity leave shall also be permitted to apply up to an additional five (5) days of **their** accumulated sick leave:
- (a) In the week immediately following the discontinuation of payments of Employment Insurance Maternity benefits if the employee does not receive Employment Insurance Parental benefits; or
  - (b) In the week immediately following the discontinuation of payments of Employment Insurance Parental benefits, if the employee receives

Employment Insurance Parental benefits immediately following the discontinuation of Employment Insurance Maternity benefits.

**28:07** Should the employee not return to work following **their** maternity leave for a period of employment sufficient to allow for re-accumulation of the number of sick days granted under subsection (a), the employee shall compensate the Agency for the balance of the outstanding days at the time of terminating. Approved sick leave with pay granted during the period of return shall be counted as days worked.

### **Article 29 Parental Leave**

**29:01** In order to qualify for parental leave an employee must:

- (a) Be the biological mother of a child; or
- (b) Be the biological father of a child or must assume actual care and custody of their newborn child; or
- (c) Adopt a child under the law of a province.

**29:02** An employee who qualifies under this provision must:

- (a) Have completed seven (7) continuous months of employment; and
- (b) Except in the case of adoption leave, submit to the Employer an application in writing for parental leave at least four (4) weeks before the day specified in the application as the day on which an employee intends to commence the leave;
- (c) In the case of adoption leave, the employee shall notify the Employer when the application to adopt has been approved and shall keep the Employer informed as to the progress of the application. The employee shall be entitled to commence adoption leave upon being notified by the Agency involved that a child is available for placement.

**29:03** An employee who qualifies in accordance with the above is entitled to parental leave without pay for a continuous period of up to sixty-three (63)

weeks. Leave in excess of sixty-three (63) weeks may be granted with the approval of the Executive Director.

- 29:04** Subject to the following paragraph, parental leave must commence no later than eighteen (18) months after the date of birth or adoption of the child or the date on which the child comes into actual care and custody of the employee.
- 29:05** Where an employee takes parental leave in addition to maternity leave, the employee must commence the parental leave immediately on the expiry of the maternity leave without a return to work unless otherwise approved by the Employer.

### **Article 30 Child Birth Leave**

- 30:01** An employee may be granted four (4) day's leave with pay, to attend to needs directly related to the birth of their child. This article does not apply to employees who qualify for leave under Article 28.
- 30:02** Part-time employees shall be provided child birth leave in Article 30:01 on a prorated basis.

### **Article 31 Adoptive Parent Leave**

- 31:01** An employee shall be granted four (4) days leave with pay to attend to needs directly related to the adoption of their child.
- 31:02** Part-time employees shall be provided adoptive parent leave in Article 31:01 on a prorated basis.

### **Article 32 Bereavement Leave**

- 32:01** An employee shall be granted bereavement leave for a period of up to four (4) working days without loss of salary in the event of the death of a member of an employee's immediate family. When no one other than the employee

can provide for immediate family needs, up to an additional two (2) days may be granted at the discretion of the Executive Director.

- 32:02** For purposes of granting bereavement leave, immediate family is defined as father, mother, stepmother, stepfather, brother, sister, spouse, child or ward of the employee, grandparent, mother-in-law, father-in-law, grandchild or relative permanently residing in the employee's household or with whom the employee permanently resides.
- 32:03** At the discretion of the Agency, an employee may be granted additional bereavement or special leave up to a maximum of two (2) working days without loss of salary when requested for the purpose of attending a funeral at a distance.
- 32:04** An employee shall upon request, be granted up to one (1) working day without loss of salary to attend the funeral of a son-in-law, daughter-in-law, brother-in-law, sister-in-law or as a pallbearer.
- 32:05** Should an employee be required by the Agency to give satisfactory proof with respect thereto, they shall be obliged to do so in order to establish proper qualification for bereavement leave.
- 32:06** Part-time employees shall be provided with bereavement leave on a prorated basis.
- 32:07** Spouse refers to a legal or common-law relationship without discrimination as to gender.

### **Article 33 Compassionate Care Leave**

- 33:01** An employee who has been employed by the Employer for a minimum of ninety (90) days shall be granted unpaid leave of absence for a period of up to twenty-eight (28) weeks to provide care or support to a seriously ill family member, or to another person who has designated the employee as their caregiver. Family member shall be as defined in Article 33:02 of this Agreement.

- 33:02** In order to be eligible for Compassionate Care Leave, the employee must provide the Employer with a physician's certificate stating that:
- (a) A family member of the employee, or person who has designated the employee as their caregiver, has a serious medical condition with a significant risk of death within twenty-six (26) weeks from the earlier of either the date the certificate was issued or the date the leave commenced; and
  - (b) That the ill family member requires the support of one (1) or more family members, or the person who has designated the employee as their caregiver requires the support of the employee.
- 33:03** No period of Compassionate Care Leave may be for less than one (1) week duration. An employee may take no more than two (2) periods of leave totaling no more than twenty-eight (28) weeks. The period of leave must end no later than fifty-two (52) weeks after the day the first period of leave began.
- 33:04** Where possible, the employee shall provide the Employer with at least two (2) weeks' notice of their request for Compassionate Care Leave.

#### **Article 34 Employee Expenses Incidental to the Job**

**34:01** **Car Expenses**

For those employees who are required to use their cars for the purposes of performing their duties, the Agency shall:

- (a) Pay 43.0 cents per kilometer effective January 1, 2013. Travel sheets shall be submitted monthly to the Agency for approval and authorization of payment:
- (b) Pay the difference between pleasure and all-purpose insurance, if required, provided the employee provides the Agency with proof of purchase of this insurance.

- (c) Employees required to provide a vehicle for the purpose of performing their duties shall be provided with a parking space close to the work location at no cost to the employee.
- (d) (i) If the rates in (a) are increased prior to the expiry of this collective agreement for the Province of Manitoba employees, then the rates in (a) will be adjusted accordingly.
- (ii) The Union will notify the Agency of the rate change. The new rate will become effective the first of the month following such notification.

**34:02 Miscellaneous Expenses**

All miscellaneous expenses must be directly related to duties of the employee and shall be submitted to the Agency monthly, with receipts, for authorization of payment. The Agency reserves the right to approve or disapprove expense account submissions.

**34:03** When a cell phone is warranted for the purposes of their duties it will be made available by the Agency.

**Article 35 Labour Management Committee**

**35:01** A Labour Management Committee may be established and maintained. The Committee shall consist of no more than three (3) representatives of the Agency and three (3) representatives of the Union. The Committee shall meet as required to discuss matters of mutual concern and which both parties consider appropriate for discussion by the Committee. A written agenda of items to be discussed will be required prior to the establishment of any meeting date.

**35:02** The Committee may make recommendations to the Union and the Agency with respect to its discussions and conclusions but it shall not have jurisdiction over wages, or any matter of collective bargaining including the administration of this Agreement. The Committee shall not supersede the activities of any committee of the Union or of the Agency and it does not

have the power to bind the Union or its members or the Agency to its decisions or conclusions.

### **Article 36    Strikes and Lockouts**

**36:01** The Union agrees that during the term of this Agreement it will not cause, direct or consent to any slowdown, stoppage of work, picketing, strike or walk-out on the part of employees represented by the Union nor shall any employee threaten or take part in any such action or any other action which would interfere with the Agency's operations. If any such action should be taken by the employee(s) then the Union will take affirmative measures immediately to prevent the employee(s) from continuing such action. If any such employee(s) shall take any such action contrary to this Article such employee(s) will be subject to disciplinary action.

The Agency agrees that neither it nor anyone on its behalf shall threaten a lockout of any employee(s) and that there will be no lockout of its employee(s) for the duration of this Agreement.

### **Article 37    Pension and Group Benefits**

**37:01** The Agency shall provide a defined contribution pension plan for eligible employees which shall be contributed to in accordance with the terms and conditions of the plan.

**37:02** The Agency will provide the following benefits to eligible employees which shall include the following coverage:

- (a) Group Insurance Benefits Plan
  - (i) Term Life Insurance
  - (ii) Accidental Death and Dismemberment (AD&D)
  - (iii) Dependant Life Insurance
  - (iv) Dental Care (including Orthodontry)

(v) Long Term Disability

(vi) Vision Care

(b) EAP.

**37:03** For the term of this Agreement the Benefits Plan shall include coverage limits at the same level as are in place at the time of signing subject only to continuing availability of such coverage from providers.

**37:04** Participation in the Benefits Plan by employees and access to any and all coverage shall be subject to the terms and conditions of the Benefits Plan policy document and determination by the Benefits Plan provider.

**37:05** Premiums for the Benefits Plan and contributions to the Pension Plan will be done in accordance with the terms and conditions of the plans.

**37:06** Participation in the Benefits Plan and Pension Plan by eligible employees shall be mandatory.

### **Article 38 Harassment**

**38:01** The Employer and the Union agree that no form of harassment shall be condoned in the workplace and it is further agreed that both parties will work together to recognize and deal with these problems when they arise. Situations involving allegations of harassment shall be able to be processed as grievances by the victim.

**38:02** Where the alleged harasser is the person who would normally deal with the first step of such grievances, the grievances will automatically be sent forward to the next step.

**38:03** No information relating to the grievor's or alleged harasser's personal background, lifestyle, or mode of dress will be admissible during the grievance or arbitration process.

**38:04** Sexual harassment may be defined as sexual comments or behaviour which create an uncomfortable or threatening working environment.

- 38:05** Racial harassment may be defined as differential treatment, or a policy, which is based on race, color, nationality or ethnic origin or any racial comments or behavior which create an uncomfortable or threatening working environment.
- 38:06** Personal harassment is defined as repeated unconstructive, intentional and offensive comments or actions designed to offend, abuse or humiliate a person, when such conduct has the purpose or effect of substantially or unreasonably interfering with an employee's work performance or creating an intimidating, hostile or offensive working environment.
- 38:07** **Confidentiality**
- (a) All complaints, investigations, hearings and information about the case shall be treated with utmost confidence, and in an expeditious manner;
  - (b) Any breach of confidentiality may be the subject of further grievance and/or be subject to disciplinary proceedings.
- 38:08** Situations of racial and sexual harassment shall be considered as discrimination and shall be eligible to be processed as grievances. Situations of personal harassment, while not discrimination, shall be eligible to be processed as grievances. Where the alleged harasser is the person who would normally deal with the first step of such grievances, the grievances will automatically be sent forward to the next step.

### **Article 39 Job Classification/New & Reclassification Process and Job Evaluation**

- 39:01** (a) If an employee at any time feels that they are incorrectly classified and/or at the incorrect increment step, they may apply, in writing, to the Human Resources Manager, requesting a review.
- (b) The Human Resources Manager shall reply in writing within ten (10) working days from the date they received the request from the employee.

(c) If the reply from the Human Resources Manager is not satisfactory, the employee may grieve, commencing at Step 2 of the grievance and arbitration procedure within fifteen (15) working days from the date they received the reply.

**39:02** The Union shall be provided a copy of the job description for each position listed in Schedule "A".

**39:03** Employee(s) may refer to the Employer's Guideline for information on placement on the salary scale.

#### **Article 40 Term Employees**

**40:01** A term employee is not covered by this Collective Agreement unless the employment period exceeds the four (4) month, full-time equivalent duration, however the total duration outside the Agreement will not exceed six (6) calendar months.

**40:02** Term employees have no layoff or recall rights.

**40:03** A term employee employed by the Employer for a period of twelve (12) continuous months shall be referred to as "permanent status" for the purpose of benefits only.

**40:04** Where a term employee is employed in the same position performing the same function for a period of more than twenty-four (24) continuous months and where the need for the position is expected to continue, the Agency will convert the employee to regular employment status.

**40:05** Article 40:04 does not apply where a term employee is replacing an employee who is absent for any reason or where the Employer does not have ongoing program funding for the position.

**40:06** Where the employment of a term employee terminates at the end of a specific term of employment, then:

- (a) The Agency shall not be required to give any notice or payment in lieu thereof; and
- (b) The employee shall not be required to give any notice of resignation.

**40:07** Where the employee is not to be converted in accordance with Article 40:04, the employee shall be provided thirty (30) days' notice, in writing, of the reason(s) as provided for in Article 40:05. Inadvertent failure to provide such notice shall not result in a right to conversion of either of the conditions in Article 40:05 are met. A meeting may be held with the employee to discuss the matter. The employee has the option to have a Union representative present.

**40:08** An employee appointed to a term position shall be informed in writing as to the duration of the term.

#### **Article 41 Workplace Health and Safety Committee**

**41:01** The Agency and the Union recognize the importance of establishing a Workplace Health and Safety Committee to enhance the ability of employees and managers to resolve health and safety concerns. Therefore, the Agency and the Union agree to the formation of a Workplace Health and Safety Committee. The Agency and the Union will have equal representation. The Committee shall meet as often as required to establish terms of reference and operating procedures.

#### **Article 42 Civil Liability**

**42:01** The Agency shall have liability insurance which shall provide for adequate coverage for all employees. Employees shall be advised or informed of any changes to the liability coverage. If an action or proceeding is brought against any employee covered by this Agreement for an alleged tort committed by them in the performance of their duties, then the employee, upon being served with any legal process or upon receipt of any action or proceeding as herein before referred to, being commenced against them shall advise the

Agency through the Executive Director of any such notification or legal process.

### **Article 43 Temporary Pay**

- 43:01** When an employee temporarily performs the full duties of a higher salary position for ten (10) or more consecutive days, the employee shall receive retroactive pay to the date the employee first assumed the duties, the greater of:
- (a) The rate in the salary range in the job to which the employee has been assigned which is next highest to the employee's present rate, or
  - (b) The minimum rate for the temporary position if such position is higher than the worker's present rate of salary.
- 43:02** When an employee is temporarily assigned, in accordance with the terms of this Agreement, to a position paying a lower rate, the employee's salary rate shall not be reduced.
- 43:03** Where an employee assumes responsibilities beyond the expectations of the position, but not the full duties of a higher salary position, the Agency may, at its discretion, grant additional compensation to an employee.

### **Article 44 Health and Safety**

- 44:01** The Employer and the Union agree the Agency shall be a scent free workplace.
- 44:02** The Employer shall ensure that appropriate equipment will be available to staff to safely ensure staff health during the course of their duties. Any conflict on such equipment shall be referred to the Workplace Health and Safety Committee. If concerns are not addressed through this committee the issue shall be considered by the Labour Management Committee.
- 44:03** The Agency and the Union recognize that safety, accident prevention and the preservation of health are of primary importance in all operations and these

activities require the combined efforts of Employer, employees and the Union.

**44:04 The Employer will implement safety protocols for working alone.**

#### **Article 45 Duration of Agreement**

**45:01** This Agreement and the articles contained herein shall come into force and take effect October 1, **2021**, unless otherwise agreed to, and shall remain in force until September 30, **2024**. The Agreement shall thereafter automatically renew itself from year to year, unless either party gives the other a written notice by registered mail of a desire to terminate or amend the Agreement. It is agreed that in such a case the parties will confer no later than fifteen (15) days after receipt of such notice.

**45:02** Not less than thirty (30) days preceding the expiry date of this Agreement either party to this Agreement may by written notice serve to inform the other party of its intention to enter into collective bargaining for a renewal or a revision and renewal of the collective agreement or the conclusion of a new collective agreement.

**45:03** Where a party to this Agreement has given notice under 45:02 above to the other party of this Agreement, the parties within twenty (20) calendar days commencing from and including the first day after the day of receipt of the proposals for a renewal, or a revision and renewal of the collective agreement, or for the conclusion of a new collective agreement shall meet and make every reasonable effort to conclude a renewal or revision and renewal of the collective agreement or a new collective agreement.

**45:04** If no notice is received or given, the existing collective agreement will remain in force and effect for one (1) additional year.



## Memorandum of Agreement

between

**Family Dynamics Inc.**

and

**Manitoba Government and General Employees' Union**

**Re: Joint Cultural Competency Advisory Committee**

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As a not-for-profit entity committed to strengthening families and communities, Family Dynamics must foster knowledge and understanding of the diversity and multicultural components of both the families that are being served, as well as the personnel that represent the organization. To this end, a Joint Cultural Competency Advisory Committee will be established within six months of signing of this Collective Agreement. The purpose of the Committee will be to assist the agency in creating and maintaining an environment that promotes safety and inclusion throughout the organization, and enhance the awareness and competence of staff as it relates to clients, professionals in the community, staff members, management, and the community as a whole.

Upon request of either party, a Committee shall be convened within ninety (90) calendar days. The Committee shall consist of no more than three (3) representatives of the Agency and three (3) representatives of the Union. The Committee shall meet upon mutual agreement to carry out their objectives.

A Terms of Reference for the committee shall be established and shall encompass the following objectives:

- Identify and recommend appropriate Cultural Competencies to be incorporated into the agency's culture.
- Generate resources and provide recommendations for cultural competence training for all Agency staff
- Develop and recommend guidelines/policies to promote Cultural Competence.
- Establish a mechanism/process for staff to submit concerns and complaints regarding diversity and inclusion matters.

- Develop and recommend a strategy to promote a safe and inclusive environment in the agency.

Signed this 7<sup>th</sup> day of April, 2022.

M Braun  
On behalf of Family Dynamics Inc.

Heather Peden  
On behalf of Family Dynamics Inc.

\_\_\_\_\_  
On behalf of Family Dynamics Inc.

Maia Bestica  
On behalf of Manitoba Government  
and General Employee's Union

Jade Peritelli  
On behalf of Manitoba Government  
and General Employee's Union

Janice Hildell  
On behalf of Manitoba Government  
and General Employee's Union

Memorandum of Agreement

between

Family Dynamics Inc.

and

Manitoba Government and General Employees' Union

Re: Re-Opening the Agreement

For the term of the contract the parties agree that, in the event that any funder provides an increase in funding allocated to employees' wage increases, the Employer shall notify the Union of such increase no more than thirty (30) days following receipt of the written confirmation of the funding increase and, if notice to bargain is provided by either party as set out herein, negotiations will commence on the subject of wages only. Either party may give notice to bargain no more than sixty (60) days following the Employer's written notice to the Union of the increase. Funding increases will not be allocated to employee wages unless the bargaining process above is completed by the parties.

Signed this 7<sup>th</sup> day of April, 2022.

M Braun  
On behalf of Family Dynamics Inc.

Maia Bortone  
On behalf of Manitoba Government  
and General Employee's Union

Heather Becker  
On behalf of Family Dynamics Inc.

Jodie Rositelle  
On behalf of Manitoba Government  
and General Employee's Union

\_\_\_\_\_  
On behalf of Family Dynamics Inc.

Janice Hildell  
On behalf of Manitoba Government  
and General Employee's Union



Memorandum of Agreement

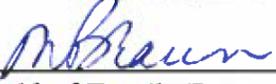
between  
Family Dynamics Inc.  
and  
Manitoba Government and General Employees' Union

Re: Mileage

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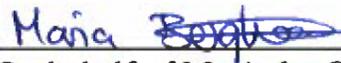
In recognition of unusual high gas prices during the current period, the Employer waives the current rate as described under Article 34:01(a) for the period of April 1, 2022 to October 31, 2022, and will implement a temporary new reimbursement rate of \$0.48 per kilometer, or the rate as paid to employees of the Province of Manitoba, whichever is higher. After the said period, the rate shall be reviewed by management.

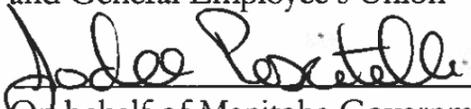
Signed this 7<sup>th</sup> day of April, 2022.

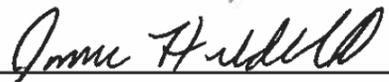
  
On behalf of Family Dynamics Inc.

  
On behalf of Family Dynamics Inc.

\_\_\_\_\_  
On behalf of Family Dynamics Inc.

  
On behalf of Manitoba Government  
and General Employee's Union

  
On behalf of Manitoba Government  
and General Employee's Union

  
On behalf of Manitoba Government  
and General Employee's Union

**. Memorandum of Agreement**

**between  
Family Dynamics Inc.  
and  
Manitoba Government and General Employees' Union**

**Re: Salary Schedule and Classification**

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The parties to this Agreement agree as follows.

1. A new classification, Supervisor, with the following pay rates will be added to the pay plan (Schedule "A");

	Step 1	Step 2	Step 3	Step 4	Steps	Step 6	Step7	Step 8	Step9
Oct. 1, 2021	56,037	57,888	59,839	61,858	63,939	66,123	68,414	70,778	73,228
Oct. 1, 2022	57,018	58,901	60,887	62,941	65,059	67,281	69,611	72,016	74,510
Oct. 1, 2023	58,016	59,932	61,952	64,042	66,197	68,458	70,829	73,277	75,814

2. A new classification, Clinical Supervisor with Master's Degree, with the following pay rates will be added to the pay plan (Schedule "A");

	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8
Oct. 1, 2021	59,839	61,858	63,939	66,123	66,414	70,778	73,228	75,425
Oct. 1, 2022	60,887	62,941	65,059	67,281	69,611	72,016	74,510	76,745
Oct. 1, 2023	61,952	64,042	66,197	68,458	70,829	73,277	75,814	78,008

3. This new classification and rates listed will be applied to any Clinical Supervisor who holds a relevant/required master's degree.
4. Step 13 and Step 14 below will be added to the pay plan for the classification, New Hires as of March 22, 2019 Family Service Worker with relevant Master's Degree:

	Step 13	Step 14
Oct. 1 2021	68,641	70,700
Oct. 1 2022	69,980	71,930
Oct. 1 2023	71,065	73,197

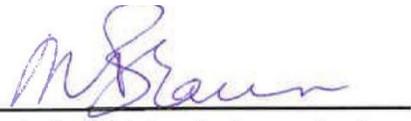
5. Step 15 and Step 16 below will be added to the pay plan for the classification,

Staff hired before March 22, 2019, Family Service Worker, Bachelor's & Master's Degree, to be applied to only to staff with a relevant/applicable Master's degree.

	Step 15	Step 16
Oct. 1, 2021	68 641	70 700
Oct. 1, 2022	69 980	71,930
Oct. 1, 2023	71,065	73,197

All the above changes will be effective on the date of signing.

Signed this 26 day of October 2022



On behalf of Family Dynamics Inc.



On behalf of Manitoba Government  
and General Employees' Union

### **Salary Schedule “A”**

Schedule “A” shall be adjusted upward during the term of the Collective Agreement as follows:

**October 1, 2021 – 1.75%**

**October 1, 2022 – 1.75%**

**October 1, 2023 – 1.75%**

Schedule “A” as attached.

## Schedule "A"

## ADMINISTRATIVE

Effective October 1, 2021 - increase 1.75%

	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
<b>Administrative Clerk I</b>	27,499	28,247	29,017	29,822	30,654	31,515	32,402
	1,057.65	1,086.42	1,116.04	1,147.00	1,179.01	1,212.12	1,246.24
<b>Administrative Clerk II</b>	30,018	30,830	31,668	32,533	33,431	34,360	35,346
	1,154.55	1,185.77	1,217.99	1,251.25	1,285.80	1,321.54	1,359.46
<b>Administrative Clerk III</b>	33,607	34,476	35,374	36,303	37,298	38,356	39,503
	1,292.58	1,326.00	1,360.52	1,396.28	1,434.55	1,475.22	1,519.36
<b>Assistant Family Service Worker</b>	27,706	28,436	29,188	29,970	30,779	31,615	32,503
	1,065.60	1,093.69	1,122.62	1,152.71	1,183.82	1,215.95	1,250.12
<b>Day Receptionist</b>	29,250	30,031	30,840	31,680	32,549	33,442	34,395
	1,125.00	1,155.02	1,186.17	1,218.46	1,251.88	1,286.24	1,322.90
<b>Evening Receptionist</b>	26,784	27,480	28,200	28,943	29,715	30,515	31,364
	1,030.14	1,056.91	1,084.61	1,113.19	1,142.89	1,173.65	1,206.29
<b>Financial Assessment Worker</b>	27,706	28,436	29,188	29,970	30,779	31,615	32,503
	1,065.60	1,093.69	1,122.62	1,152.71	1,183.82	1,215.95	1,250.12
<b>Financial Service Worker</b>	36,630	37,741	38,926	40,201	41,515	42,881	44,288
	1,408.85	1,451.59	1,497.17	1,546.21	1,596.73	1,649.25	1,703.38
<b>Payroll Administrator</b>	37,487	38,626	39,842	41,114	42,429	43,788	45,224
	1,441.80	1,485.63	1,532.40	1,581.32	1,631.88	1,684.16	1,739.38
<b>Outreach Worker</b>	15.73	16.44	17.13	17.85	18.55	19.23	

## PROFESSIONAL

Effective October 1, 2021 - increase 1.75%

	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	Step 10	Step 11	Step 12	Step 13	Step 14
<b>Staff hired before March 22, 2019</b>														
Family Service Worker	40,330	41,474	46,178	47,486	48,856	51,265	52,934	54,664	56,453	58,331	60,294	62,331	64,435	66,642
Bachelor's & Master's Degrees	1,551.14	1,595.17	1,776.09	1,826.37	1,879.09	1,971.72	2,035.94	2,102.47	2,171.26	2,243.51	2,319.00	2,397.35	2,478.27	2,563.16
<b>New Hires - as of March 22, 2019</b>														
Family Service Worker	46,178	47,486	48,856	51,265	52,934	54,664	56,453	58,331	60,294	62,331	64,435	66,642		
with Master's Degree	1,776.09	1,826.37	1,879.09	1,971.72	2,035.94	2,102.47	2,171.26	2,243.51	2,319.00	2,397.35	2,478.27	2,563.16		
<b>New Hires – as of March 22, 2019</b>														
Family Service Worker	40,330	41,474	46,178	47,486	48,856	51,265	52,934	54,664	56,453	58,331				
with Bachelor's Degree	1,551.14	1,595.17	1,776.09	1,826.37	1,879.09	1,971.72	2,035.94	2,102.47	2,171.26	2,243.51				
Scheduling Coordinator	46,178	47,486	48,856	50,276	51,742	53,243	54,803	56,406	58,906					
	1,776.09	1,826.37	1,879.09	1,933.68	1,990.08	2,047.80	2,107.79	2,169.46	2,265.62					
Clinical Supervisor	56,037	57,888	59,839	61,858	63,939	66,123	68,414	70,778	73,228					
	2,155.28	2,226.47	2,301.51	2,379.16	2,459.21	2,543.21	2,631.30	2,722.22	2,816.47					

## ADMINISTRATIVE

Effective October 1, 2022 - increase 1.75%

	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
<b>Administrative Clerk I</b>							
	27,980	28,741	29,525	30,344	31,191	32,067	32,969
	1,076.16	1,105.43	1,135.57	1,167.07	1,199.64	1,233.33	1,268.05
<b>Administrative Clerk II</b>							
	30,544	31,370	32,222	33,102	34,016	34,961	35,965
	1,174.75	1,206.52	1,239.30	1,273.15	1,308.30	1,344.67	1,383.25
<b>Administrative Clerk III</b>							
	34,195	35,079	35,993	36,938	37,951	39,027	40,195
	1,315.20	1,349.21	1,384.33	1,420.71	1,459.65	1,501.04	1,545.95

<b>Assistant Family Service Worker</b>	28,191	28,934	29,699	30,495	31,318	32,168	33,072
	1,084.25	1,112.83	1,142.27	1,172.88	1,204.54	1,237.23	1,272.00
<b>Day Receptionist</b>	29,762	30,556	31,380	32,234	33,119	34,028	34,997
	1,144.69	1,175.23	1,206.93	1,239.78	1,273.79	1,308.75	1,346.05
<b>Evening Receptionist</b>	27,252	27,961	28,693	29,449	30,235	31,049	31,912
	1,048.17	1,075.41	1,103.59	1,132.67	1,162.89	1,194.19	1,227.40
<b>Financial Assessment Worker</b>	28,191	28,934	29,699	30,495	31,318	32,168	33,072
	1,084.25	1,112.83	1,142.27	1,172.88	1,204.54	1,237.23	1,272.00
<b>Financial Service Worker</b>	37,271	38,402	39,608	40,905	42,241	43,631	45,063
	1,433.50	1,476.99	1,523.37	1,573.27	1,624.67	1,678.11	1,733.19
<b>Payroll Administrator</b>	38,143	39,302	40,540	41,834	43,171	44,554	46,015
	1,467.03	1,511.63	1,559.22	1,608.99	1,660.44	1,713.63	1,769.82
<b>Outreach Worker</b>	16.01	16.73	17.43	18.16	18.87	19.57	

**PROFESSIONAL**

Effective October 1, 2022 - increase 1.75%

	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>	<b>Step 6</b>	<b>Step 7</b>	<b>Step 8</b>	<b>Step 9</b>	<b>Step 10</b>	<b>Step 11</b>	<b>Step 12</b>	<b>Step 13</b>	<b>Step 14</b>
<b>Staff hired before March 22, 2019</b>														
<b>Family Service Worker</b>	41,035	42,200	46,986	48,317	49,711	52,162	53,861	55,621	57,441	59,352	61,349	63,422	65,563	67,809
<b>Bachelor's &amp; Master's Degrees</b>	1,578.28	1,623.09	1,807.17	1,858.33	1,911.97	2,006.23	2,071.57	2,139.26	2,209.26	2,282.77	2,359.58	2,439.30	2,521.64	2,608.02
<b>New Hires - as of March 22, 2019</b>														
<b>Family Service Worker</b>	46,986	48,317	49,711	52,162	53,861	55,621	57,441	59,352	61,349	63,422	65,563	67,809		
<b>with Master's Degree</b>	1,807.17	1,858.33	1,911.97	2,006.23	2,071.57	2,139.26	2,209.26	2,282.77	2,359.58	2,439.30	2,521.64	2,608.02		
<b>New Hires - as of March 22, 2019</b>														
<b>Family Service Worker</b>	41,035	42,200	46,986	48,317	49,711	52,162	53,861	55,621	57,441	59,352				
<b>with Bachelor's Degree</b>	1,578.28	1,623.09	1,807.17	1,858.33	1,911.97	2,006.23	2,071.57	2,139.26	2,209.26	2,282.77				

<b>Scheduling Coordinator</b>	46,986	48,317	49,711	51,156	52,648	54,175	55,762	57,393	59,937
	1,807.17	1,858.33	1,911.97	1,967.52	2,024.91	2,083.64	2,144.68	2,207.43	2,305.27

<b>Clinical Supervisor</b>	57,018	58,901	60,887	62,941	65,059	67,281	69,611	72,016	74,510
	2,193.00	2,265.43	2,341.79	2,420.80	2,502.25	2,587.72	2,677.35	2,769.86	2,865.76

**ADMINISTRATIVE**

Effective October 1, 2023 - increase 1.75%

	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>	<b>Step 6</b>	<b>Step 7</b>
<b>Administrative Clerk I</b>	28,470	29,244	30,041	30,875	31,736	32,628	33,546
	1,094.99	1,124.78	1,155.44	1,187.49	1,220.63	1,254.91	1,290.24
<b>Administrative Clerk II</b>	31,078	31,918	32,786	33,681	34,611	35,573	36,594
	1,195.31	1,227.63	1,260.99	1,295.43	1,331.20	1,368.20	1,407.46
<b>Administrative Clerk III</b>	34,794	35,693	36,623	37,585	38,615	39,710	40,898
	1,338.22	1,372.82	1,408.56	1,445.57	1,485.19	1,527.31	1,573.00
<b>Assistant Family Service Worker</b>	28,684	29,440	30,219	31,029	31,866	32,731	33,651
	1,103.22	1,132.30	1,162.26	1,193.41	1,225.62	1,258.88	1,294.26
<b>Day Receptionist</b>	30,283	31,091	31,929	32,798	33,698	34,623	35,610
	1,164.72	1,195.80	1,228.05	1,261.48	1,296.08	1,331.65	1,369.61
<b>Evening Receptionist</b>	27,729	28,450	29,195	29,965	30,764	31,592	32,471
	1,066.51	1,094.23	1,122.90	1,152.49	1,183.24	1,215.09	1,248.88
<b>Financial Assessment Worker</b>	28,684	29,440	30,219	31,029	31,866	32,731	33,651
	1,103.22	1,132.30	1,162.26	1,193.41	1,225.62	1,258.88	1,294.26
<b>Financial Service Worker</b>	37,923	39,074	40,301	41,621	42,981	44,394	45,852
	1,458.59	1,502.84	1,550.03	1,600.80	1,653.10	1,707.48	1,763.52

<b>Payroll Administrator</b>	38,810	39,990	41,249	42,566	43,927	45,334	46,821
	1,492.70	1,538.08	1,586.51	1,637.15	1,689.50	1,743.62	1,800.79

<b>Outreach Worker</b>	16.29	17.02	17.74	18.48	19.20	19.91
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**PROFESSIONAL**

Effective October 1, 2023 - increase 1.75%

	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>	<b>Step 6</b>	<b>Step 7</b>	<b>Step 8</b>	<b>Step 9</b>	<b>Step 10</b>	<b>Step 11</b>	<b>Step 12</b>	<b>Step 13</b>	<b>Step 14</b>
<b>Staff hired before March 22, 2019</b>														
<b>Family Service Worker</b>	41,753	42,939	47,809	49,162	50,581	53,075	54,803	56,594	58,446	60,391	62,423	64,532	66,710	68,995
<b>Bachelor's &amp; Master's Degrees</b>	1,605.90	1,651.49	1,838.80	1,890.85	1,945.43	2,041.34	2,107.82	2,176.70	2,247.92	2,322.72	2,400.87	2,481.99	2,565.77	2,653.66
<b>New Hires - as of March 22, 2019</b>														
<b>Family Service Worker</b>	47,809	49,162	50,581	53,075	54,803	56,594	58,446	60,391	62,423	64,532	66,710	68,995		
<b>with Master's Degree</b>	1,838.80	1,890.85	1,945.43	2,041.34	2,107.82	2,176.70	2,247.92	2,322.72	2,400.87	2,481.99	2,565.77	2,653.66		
<b>New Hires – as of March 22, 2019</b>														
<b>Family Service Worker</b>	41,753	42,939	47,809	49,162	50,581	53,075	54,803	56,594	58,446	60,391				
<b>with Bachelor's Degree</b>	1,605.90	1,651.49	1,838.80	1,890.85	1,945.43	2,041.34	2,107.82	2,176.70	2,247.92	2,322.72				
<b>Scheduling Coordinator</b>	47,809	49,162	50,581	52,051	53,569	55,123	56,737	58,398	60,986					
	1,838.80	1,890.85	1,945.43	2,001.95	2,060.35	2,120.10	2,182.21	2,246.06	2,345.61					
<b>Clinical Supervisor</b>	58,016	59,932	61,952	64,042	66,197	68,458	70,829	73,277	75,814					
	2,231.38	2,305.08	2,382.77	2,463.16	2,546.04	2,633.01	2,724.20	2,818.33	2,915.91					