



# Paramedics of Winnipeg

**Have a question  
about your  
contract?**

**Not sure when  
your next Local  
meeting is?**

**Want to find out  
how to deal with  
an issue in the  
workplace?**

**Need to talk to your Staff  
Representative?**

**The MGEU Resource  
Centre is here to help.**

Available Monday to Friday (8am – 6pm), the MGEU Resource Centre is a trained team of union staff who understand your needs as a member. They know the answer to many of the questions you have and if they don't, they can connect you to the MGEU staff who do. The next time you need help on an issue, contact...

*In Winnipeg: 204-982-MGEU (6438)*

*Toll-Free: 1-866-982-MGEU (6438)*

*e-mail: resourcecentre@mgeu.ca*

*www.mgeu.ca*

**your  
table officers**

**President: Chris Broughton**

**Chief Steward: Philippe LaRiviere**

**Vice-President: Keith Hancox**

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## Contract Talks Head to Conciliation

Negotiations on reaching a new contract for Local 911 are now moving into conciliation. Earlier this spring, MGEU Staff Representative Shelley Neel sent a request for conciliation services to Minister Jennifer Howard's office.

The Minister responded on May 8 in a letter appointing Linda Cayer, Conciliation Officer. She will be contacting both parties in the next few days to set up meeting dates, which could begin as early as the week of May 14.

At the moment, we have several outstanding issues to deal with at the bargaining table; including benefits, wages, sick leave and other operational issues. Our arbitration proceedings are still scheduled for October 2012 – the MGEU's legal team will continue to prepare our arbitration case throughout the summer. By moving into conciliation now, we hope we'll be able to work through these issues before arbitration is necessary or, at the very least, reach a resolution on some of the issues this summer and narrow the

focus on what must be dealt with through arbitration this fall.



### Your Staff Representative -

**Colin Ghostkeeper**

Local 911's current Staff Representative, Shelley Neel is moving into a different assignment with the MGEU. Colin Ghostkeeper will be taking her place as Staff Representative for the Local and will be transitioned into his new role within the next few weeks. Colin brings with him a great deal of experience serving MGEU members in health care, civil service and crown corporations.

### What is conciliation?

Conciliation is a dispute resolution process whereby two parties agree to utilize the services of a conciliator, who then meets with the parties separately in an attempt to reach a resolution. The goal is to lower tensions, improve communications, interpret issues, explore potential solutions and bring about a negotiated settlement. In conciliation the parties seldom, if ever, actually face each other across the table.

### How does conciliation differ from arbitration?

In arbitration, each party presents their case to a qualified third party arbitrator, who then assesses the arguments and makes a legally-binding ruling. The conciliation process, in and of itself, has no legal standing, and the conciliator does not have the authority to impose a ruling. Conciliation is a much less adversarial proceeding; it seeks to identify what is wrong and searches to find the optimal solution.

### How does conciliation differ from mediation?

Mediation and conciliation are sometimes used interchangeably, but they are not the same. Mediation takes place with all parties sitting at the same table with a neutral third party mediator, while conciliation often takes place without the two parties ever actually seeing each other.

In conciliation, the conciliator plays a relatively direct role in finding a resolution and even advises the parties on certain solutions by making proposals for a settlement. In mediation, the mediator at all times maintains his or her neutrality and impartiality. A mediator does not assume responsibility for generating solutions but works together with the parties as a partner to facilitate discussion and assist in finding a solution.