

Collective Agreement

between

UnionWare ULC

and

**The Manitoba Government and General Employees' Union
Local 193**

September 1, 2025 to August 31, 2028

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 Re: Salary/Cost of Living Adjustment (COLA)

Memorandum of Agreement 34
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 2025

*All changes appear in **bold**.

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 2025

*All changes appear in **bold**.

This Agreement made this 22nd day of January 2026

between

UnionWare ULC

(hereinafter referred to as the "Employer")

of the first part

and

Manitoba Government and General Employees' Union

(hereinafter referred to as the "Union")

of the second part.

Preamble

1:01 The purpose of this Collective Agreement between UnionWare ULC and the Manitoba Government and General Employees' Union is to establish and maintain rates of pay, hours of work, other working conditions and conditions of employment and to provide appropriate procedures for the prompt resolution of grievances and problems and to recognize the mutual value of joint discussions and negotiations during the term of the Agreement.

1:02 Labour Relations Philosophy

- The parties agree that management respects all individuals.
- The parties agree that people trust the fairness/integrity of management.
- The parties agree that there should be an opportunity for redress.
- The parties agree that there should be a mechanism for creating additional guidelines and principles.

Article 2 Duration of Collective Agreement

2:01 This **Collective** Agreement made on January 22, 2026, shall take effect on September 1, **2025** and remain in force until **August 31, 2028**. Either party to this **Collective** Agreement desiring to terminate this **Collective** Agreement or negotiate a new **Collective** Agreement shall give provide written notice, no less

than thirty (30) days prior to, but not more than ninety (90) days prior to the expiry date hereof. The parties agree to exchange proposals for the revision of the **Collective** Agreement no later than thirty (30) days after the notice to bargain has been received. The above timelines may be changed by mutual agreement of the parties. If notice to bargain is not given as above, the **Collective** Agreement shall be automatically renewed without change for a further period of one (1) year.

Article 3 Application of Collective Agreement

- 3:01** The Employer recognizes the Union as the sole and exclusive bargaining agent for all employees of UnionWare ULC in the Province of Manitoba, as certified by the Manitoba Labour Board under Certificate Number MLB-5763.
- 3:02** Any employee who performs primarily management functions or is employed in a confidential capacity in matters relating to labour relations or anyone excluded from the definition of employee in **The Labour Relations Act** shall be excluded from the terms of the Collective Agreement.

Article 4 Definitions

- 4:01** "Employee" means a person employed by UnionWare ULC.
- 4:02** "Term Employee" means an employee hired for a specific term of employment. The term of employment may be based on a specific period of time or the completion of a specific job or until the occurrence of a specified event. Unless specified otherwise, all provisions of the Collective Agreement apply to term employees. Where regular employment is concurrent to a term, seniority shall include the term employment.
- 4:03** "Part-time Employee" means an employee who normally works less than the full normal daily, weekly or monthly hours, as the case may be and whose work follows an ongoing, predetermined schedule of work on a regular and recurring basis.
- 4:04** "Full-time Employee" means an employee who regularly works the hours specified in Article 8.

- 4:05 "Employer" means UnionWare ULC.
- 4:06 "Union" means the Manitoba Government and General Employees' Union.
- 4:07 "Corporation" means UnionWare ULC.
- 4:08 "Principles" are designed to provide guidance in the interpretation of the Collective Agreement.
- 4:09 "Promotion" means a change of employment from one position to another having a higher maximum salary.
- 4:10 "Transfer" means a change by an employee from one position to another position having the same maximum rate of pay.

Article 5 Recruitment, Promotion and Transfer

Principles

The parties agree that:

- There is a preference to fill open positions, wherever possible, with existing staff. There is a commitment to developing a range of mechanisms to accomplish this objective, including:
 - Advance posting;
 - Short term specialized training;
 - Enhancement training for anticipated future Corporation needs consistent with the individual's career planning goals.
- There is support for continuous learning to upgrade capacity to perform existing job functions and to prepare to meet career planning goals within the Corporation.
- There is development of career planning goals for each individual within the organization, within the context of UnionWare ULC's anticipated personnel requirements, the desires of the individual, and assessments of the individual's performance and capacities.

- 5:01 New or vacant positions will be posted within UnionWare ULC, for a period of **two (2) weeks**, prior to posting externally. Postings shall be done electronically.
- 5:02 Hiring will be within UnionWare ULC if possible, provided the employees meet the qualifications for the position.

5:03 Education and Training

- (a) The Employer will post the annual training budget to assist employees in making continuing education choices.

The parties agree to: support the continuous learning of all its employees. Access to education and training will be administered as equitably as possible and is subject to budget availability.

In accordance with the Employer's current education and training policy, as it may be amended from time to time, the Employer encourages and will within budgetary parameters endeavour to financially support essential and enhancement training as part of career development.

Any funds which the employee received directly from the Employer in respect of education or training pursuant to this Article must be repaid to the Employer, should the employee choose to resign their employment or should their employment be terminated by the Employer within six (6) months of the date on which the employee received the education or training. The Employer may deduct the repayment amount from any amounts to be paid or owing to the employee by the Employer, including wages, in accordance with applicable employment standards legislation.

5:04 **The Employer will post vacant positions which they intend to fill, within thirty (30) days of the position becoming vacant.**

Article 6 Employee Performance Review and Merit Increases

Principle

The parties agree that:

- Regular performance reviews should be provided, structured in a manner to provide input from supervisors, and a response from the individual being evaluated.
- **Great performance should be recognized and rewarded through merit increases at the Employer's discretion.**

- 6:01 The purpose of performance reviews shall be to identify an employee's strengths and weaknesses so as to improve work performance and to identify training requirements or other interventions.

- 6:02 Employees shall receive performance reviews in accordance with UnionWare ULC policy.
- 6:03 Employees shall be entitled to have their response appended to the performance review.
- 6:04 **Employees will receive at least one (1) documented performance review during their probationary period.**
- 6:05 **Merit increases may be awarded based on individual employee performance, as determined by the employer, and will range from two percent (2%) to six percent (6%) of the employees regular rate of pay. If a merit increase is awarded, it will be implemented by February 28 of each year and will be retroactive to January 1 of that year.**
- 6:06 **If an employee's merit increase is denied, the employer will provide reasoning in writing. The employee will have the right to grieve the denial, following the process outlined in Article 17 - Grievance Procedure.**

Article 7 Employee Files

- 7:01 The Employer shall maintain one confidential personnel file on each employee. Employees shall have access to their personnel file and no additions or deletions to the file shall be made without the employee's knowledge.
- 7:02 An employee shall have the right to request that material in their personnel file, no longer deemed relevant, be purged.
- 7:03 **Any notice of disciplinary action which may have been placed on the personnel file of an employee shall be destroyed after eighteen (18) months has lapsed since the disciplinary action was taken, provided that no similar disciplinary action had taken place during the eighteen (18) months period.**

Article 8 Hours of Work

- 8:01 Employees shall work seven and one-half (7½) hours per day exclusive of meal periods and rest periods.

- 8:02 A regular work week shall be thirty-seven and one-half (37½) hours, Monday to Friday inclusive.
- 8:03 At any time the parties may, through mutual agreement, establish a work schedule providing for a compressed four (4) day work week for a full-time employee or a group of full-time employees with no reduction in salary. The day off schedule shall be so arranged as to provide the extra day(s) off before or after the employee's regular day(s) off. Daily hours of work for a full-time employee shall not exceed nine point three seven five (9.375) hours per day, exclusive of meal periods. Weekly hours of work shall be thirty-seven and one-half (37½) hours per week between Monday and Friday inclusive.
- 8:04 At any time the parties may, through mutual agreement, establish a work schedule providing for a compressed work week for a **full-time** employee or a group of **full-time** employees with no reduction in salary. Employees shall work nine (9) days out of ten (10). The day off schedule shall be so arranged as to provide the extra day off before or after the employee's regular day(s) off. Daily hours of work for a **full-time** employee shall not exceed eight-point-three-three (8.33) hours per day, exclusive of meal periods. Weekly hours of work shall be thirty-seven and one-half (37½) hours per week between Monday and Friday inclusive.
- 8:05 Upon a minimum of sixty (60) days' notice, the Employer or Union may provide notice to end the compressed work week schedule. The notice period may be reduced upon mutual agreement between the parties.
- 8:06 The core working hours in the office are 9:00 am to **3:00 pm**. Most staff are expected to be **working** during these hours, although some flexibility may be provided to individual staff who work with clients in different time zones.
- Employees working with clients on other continents shall not be required to be **working prior to** the start of core hours. Hours will be set by agreement with their manager with consideration given to the client's hours of operation.
- 8:07 **Working From Home**
- Employees may work from home in accordance with the terms and conditions of the Employer's "Work from Home" policy, as it may be amended from time

to time at the Employer's sole discretion. This privilege shall not be unreasonably denied.

8:08 As employees are required to work from home, they must ensure they have reliable internet service, and cell phone. The Employer shall provide a stipend of one hundred dollars (\$100.00) per month to help offset these costs.

Article 9 Overtime

Principles

- The parties recognize that jobs have different internal and external requirements with differing levels of flexibility at different times of the year.
- The parties recognize that a policy should be fair, respect individual needs and desires, preserving flexibility to resolve them according to individual needs.
- The parties recognize that there should be a balance of work and family life and that over the course of the year is a volume of work that averages out to a regular full-time workload.
- The parties recognize that there may be occasions where overtime is necessary and that work groups plan their workload to take into account individual needs to achieve a balance and fairness within budget.

9:01 Overtime shall be defined as all time worked in excess of the daily or weekly hours set out in Article 8.

9:02 If overtime is requested by the Employer, the employee at their option will be given pay or equivalent time off at **two times (2x)** the employee's regular rate of pay for all overtime hours worked.

9:03 Where an employee is required to travel they shall bank any hours beyond their normal work hours at straight time for future use. Such hours shall be for actual time in transit. This article assumes that the employee planned their trip efficiently.

9:04 An employee, who has been designated by their manager to be available on standby during off duty hours on a regular working day, shall be

entitled to payment for each eight (8) hour period of thirty dollars (\$30.00).

- 9:05 For standby on a day of rest or on a paid holiday that is not a working day, the payment for each eight (8) hour period shall be thirty-three dollars (\$33.00).**
- 9:06 To be eligible for standby payment, an employee designated for standby duty must be available during the period of standby at a known telephone number or by another method of communication as mutually agreed between the manager and the employee and must be available to return for duty as quickly as possible if called.**
- 9:07 The standby payment includes the responsibility to respond to phone calls and other forms of electronic communications which do not involve a return to work. If such calls individually or in total exceed one-half (½) hour, the employee is entitled to claim overtime for the period beyond one-half (½) hour at the applicable overtime rate.**
- 9:08 An employee on standby who is called back to work shall be compensated in accordance with the overtime provisions in Article 9.**

Article 10 Statutory Holidays

Principles

- Statutory and general holidays are observed.
- Clear policy that is fair and broad regardless of position or tenure.
- The parties recognize that statutory holidays are not necessarily observed by all employees and that there is flexibility.
- The parties recognize that statutory holidays are seen to be different than other days of work. If demands of the work require work on that statutory holiday, the expectation is that it is appropriate to claim overtime.

10:01 The following days shall be observed as Statutory Holidays:

New Year's Day	Labour Day
Louis Riel Day	National Day for Truth and Reconciliation
Good Friday	Thanksgiving Day
Victoria Day	Remembrance Day
Canada Day	Christmas Day
Terry Fox Day	Boxing Day

Every effort will be made to allow employees time off to observe religious or other holidays other than the above, and any such days may be taken as vacation or leave without pay. Employees wishing to receive time off to observe religious or other holidays must submit a request for time off in accordance with the Employer's policies and procedures.

Employees shall receive as a statutory holiday any other day proclaimed by the Federal or Provincial Government for which the employee is eligible in accordance with applicable legislation.

10:02 Where a statutory holiday falls on a Saturday or a Sunday the holiday shall be observed on the next following work day.

10:03 Part-time employees will receive prorated pay for all statutory holidays.

10:04 An employee required to work on any of the above holidays shall, in addition to pay for the holiday, receive compensation for all hours worked at **two times (2x) the employee's regular rate of pay.**

10:05 For employees working a compressed work week in accordance with Article 8:03, when a statutory holiday falls on their extra day off, they will be given an alternate day off in lieu to be taken at a time mutually agreed to.

10:06 **The office will be closed between Christmas Day and New Years Day. Employees will be paid their regular rate of pay for any days which would be regularly scheduled workdays.**

Due to certain client critical roles which must remain available to ensure continuity of service, some employees may be required to be on duty during the above noted time-period. Management will provide a minimum

of two (2) weeks advance notice to those required to be on duty. These employees will be paid at their regular rate of pay for the days worked and will be granted equivalent days off at regular pay.

Article 11 Vacation

11:01 An employee shall receive an annual vacation with pay in accordance with years of continuous employment calculated from the employee’s first day of service. The employee’s first day of service shall be the employee’s anniversary date for the purpose of calculating vacation.

Length of Employment	Rate at Which Vacation Earned
In the first four (4) years	Fifteen (15) days/year
Five (5) to nine (9) years	Twenty (20) days/year
Ten (10) to fourteen (14) years	Twenty-five (25) days/year
Fifteen (15) and subsequent years	Thirty (30) days/year

All vacation requests are subject to management approval based on operational requirements and must be submitted in accordance with the Employer’s policies and procedures. For vacation request of greater than three (3) days in duration the request must be submitted at least two (2) weeks prior to the intended vacation commencement date. The Employer reserves the right to grant or deny requests for vacation in its sole discretion.

11:02 Part-time employees shall receive vacation on a prorated basis.

11:03 On request, employees will receive vacation pay on the last working day prior to a period of vacation time where a pay period falls during the period of vacation.

11:04 Unused vacation days may be carried forward only upon approval of management at director level or above.

11:05 An account of each employee’s vacation time shall be kept by the Employer.

11:06 A newly hired employee or an employee who has been promoted will be entitled to negotiate their paid annual vacation entitlement. Vacation

entitlement must be negotiated at the time that the employee is provided with their employment offer.

Article 12 Leaves of Absence

Bereavement

- 12:01 Leave with pay and seniority will be granted to attend a funeral of a member of the immediate family, including the time needed to travel to and from the funeral.
- 12:02 A cash advance may be made available to employees who need to spend finances with little notice to cover the costs of travel and other expenditures related to the death of a member of the immediate family.
- 12:03 Immediate family includes spouse (including same sex partners and common-law partners), mother, father, step-mother, step-father, any other person who raised you, mother-in-law, father-in-law, siblings, step-siblings, daughter, son, step-daughter, step-son, any other children raised by you, daughter-in-law, and son-in-law, aunt, uncle, brother-in-law, sister-in-law, grandparent, grandparent-in-law, fiancé and relative permanently residing in the employee's household, or with whom the employee permanently resides. This section is deemed to cover same sex family units as immediate family.

Court Leave

- 12:04 (a) Leave with pay and seniority accruing will be granted for jury selection, jury duty and witness duty by subpoena or summons.
- (b) The employee shall notify the Employer at the first opportunity following receipt of a subpoena or summons as referenced in 12:04(a).
- 12:05 Any monies received from the court, less expenses, shall be remitted to UnionWare ULC.

Work Related Educational Leave

- 12:06 Leave may be granted for educational purposes subject to management approval.

12:07 If more than one person at any given time is applying for educational leave, seniority will be a factor in determining which leave is approved, if all leaves cannot be accommodated.

Sick Leave

12:08 Leave with pay shall be granted in cases of illness until the employee is eligible for benefits under the Group Insurance Policy.

12:09 There will not be any banking or pay-out of sick leave.

12:10 **Time off for medical and dental examinations or treatments by physicians, dentists, nurse practitioners, physiotherapists, chiropractors, psychiatrists, psychologists and registered clinical social workers, including reasonable travel time, shall be granted to employees and be considered as sick leave.**

Whenever possible, appointments are to be made on the employee's day off or at a time when the employee is not scheduled to work. If the above is not possible, the employee will endeavour to make the appointment at a time which is least disruptive to their team.

Family Responsibility Leave

12:11 The parties agree to grant leave with pay to employees to take care of the short term needs of their immediate family and dependents (i.e. medical appointments or emergency child care or elder care situations). Individuals with circumstances that require more than one (1) day shall discuss it with the Employer. Each case will be decided on an individual basis regarding pay, seniority accrual and length of leave.

12:12 Extended time off without pay by employees must be requested in writing and submitted to management for approval.

12:13 If an employee is granted family responsibility leave they will return to the same position or a position with the same salary and benefits.

12:14 Employees will be entitled to two (2) days leave with pay in the event of birth or adoption of a child. If additional days are required, a vacation request may be submitted for approval.

12:15 The Employer agrees to provide Compassionate Care Leave in accordance with Employment Standards and E.I. regulations.

General Leave

12:16 Leave of absence of any kind, not currently contemplated by the Collective Agreement, would be without pay and at the discretion of the Employer.

12:17 If such leave is deemed to be work related, seniority shall accrue. If such leave is deemed to be personal, then seniority will be maintained, but will not accrue.

12:18 Employees shall be granted one (1) day of paid personal leave, to allow for participation as volunteers for local organizations.

Maternity Leave

12:19 Leave of absence for seventeen (17) weeks or less will be granted in cases of pregnancy. This leave can be extended if the employee could not or will not be able to perform their normal duties because of a medical condition that was or is a direct result of their pregnancy.

In the event that any new Employment Insurance regulation or Labour or Employment Standard becomes effective that would improve the conditions of a maternity or parental leave under this Article, then the relevant provisions of the Collective Agreement shall be deemed to be amended in order to comply with the legislation.

12:20 The employee shall receive their normal weekly rate of pay for the week of maternity leave and the week following their last week of Employment Insurance benefits.

Upon application, the Employer will pay a full-time permanent employee on maternity leave sufficient monies that when combined with EI payments and any other earnings in respect of any week will result in ninety-three percent (93%) of the employee's salary. This supplement will be continued for a maximum of fifteen (15) weeks.

A full-time permanent employee applying for maternity supplement must sign an agreement with the Employer providing that:

- (a) They will return to work and remain in the employ of the Employer on a full-time basis for at least six (6) months following their return to work, and
- (b) They will return to work on the date of the expiry of their maternity leave unless this date is modified by mutual agreement of the employee and the Employer, and
- (c) Should they fail to return to work as provided under (a) above, they are indebted to the Employer for the full amount of pay received as a maternity allowance during their entire period of maternity leave.
- (d) If unforeseen circumstance prevent an employee from returning to work, the Employer may waive the requirement to pay back benefits.
- (e) If they do not take parental leave they will return to work on the date of the expiry of their maternity leave.
- (f) If they do take parental leave as provided in Article 12, they will return to work on the date of the expiry of their parental leave.
- (g) Should they fail to return to work as provided under maternity leave and parental leave they are indebted to the Employer for the full amount of pay received as a maternity allowance during their entire period of maternity leave.
- (h) During the period of maternity/parental leave paid vacation will not accrue. However, the period of maternity leave will count as service towards long service vacation time.

12:21 The employee must give one (1) month notice to the Employer of their return to work and will return to their previous position or to a comparable position with at least the same wages and benefits.

Parental Leave

- 12:22** The Employer agrees to grant leave of absence with seniority continuing for a period of sixty-three (63) weeks or less for parental leave. The leave may be extended upon written request to management if the employee could not or will not be able to perform their normal duties because of a medical condition related to the newborn child.
- 12:23** An employee will give at least four (4) weeks' notice to the Employer prior to the date on which the leave begins.
- 12:24** Parental leave must begin prior to the seventy-eight week (78) week of the birth or adoption of the child or of the date on which the child comes into the actual care and custody of the employee.

Where an employee intends to take parental leave in addition to maternity leave, the parental leave must begin immediately upon expiry of the maternity leave without a return to work, unless the employee and Employer otherwise agree.

In the event that any new Employment Insurance regulation or Labour or Employment Standard becomes effective that would improve the conditions of a maternity or parental leave under this Article, then the relevant provisions of the Collective Agreement shall be deemed to be amended in order to comply with the legislation.

The Employer will continue to pay its portion of Group Insurance premiums during periods of leave without pay, provided the employee opts to maintain coverage and continues to pay their portion of the premiums.

Article 13 Seniority

Principles

- We recognize that employees' tenure is taken into consideration in promotion, vacation, leave of absence, layoff or recall.
- Seniority will accrue during leaves of absence referenced in the agreement or work related leave.

- 13:01** Seniority shall commence from the employee's first working day.

- 13:02 Seniority shall include all regular paid time, all leaves granted under the terms of this **Collective** Agreement and any other leaves determined to have been work related with the exception of the staff voluntary leave plan pursuant to Section 12:15.
- 13:03 Seniority shall be an important factor in promotions, granting of vacation time, layoffs and recall and shall be the determining factor when all other factors are equal.
- 13:04 A seniority list shall be provided to the Union once a year on April first.

Article 14 Contracting Out

Principles

- The parties agree to bring as many functions as possible in house.
- The parties agree not to contract out if it would result in a reduction of people's hours or loss of jobs.

- 14:01 The parties agree that wherever possible work for UnionWare ULC shall be performed by employees.
- 14:02 The Employer agrees there will be no contracting out of any functions that would result in a loss of jobs or a reduction in regular hours of any employee except as may be mutually agreed.
- 14:03 Nothing in the Collective Agreement prohibits the Employer from contracting out:
- (a) Any work or function to any organization or company provided that such contracting out does not result in a reduction in regular hours or loss of positions or classifications in the Union bargaining unit that exist at the time the contracting out is undertaken, or
 - (b) Any work or function that is not performed by the Union bargaining unit at the time the contracting out is undertaken.

Article 15 Harassment and Discrimination

15:01 The work environment will be free from harassment for all employees. Any conduct or comment of any nature that is contrary to the Human Rights code that is known or ought reasonably to be known to be unwelcome, objectionable or offensive, either on a one-time basis only or on a continuous basis, will be considered harassment.

Article 16 Discipline

16:01 No employee shall be disciplined without just cause and the full reasons for the discipline shall be in writing to the employee.

Article 17 Grievance Procedure

Principles

- The parties agree to the right to redress.
- The parties agree that there should be no arbitrary or discriminatory behaviour.
- The parties agree that the formal grievance procedure should include the following components:
 - (a) Informal Resolution
 - (b) Resolution by Arbitration
 - (c) Timely Resolution
 - (d) Protection against recrimination for using the grievance procedure.

17:01 An employee may grieve any alleged violation of the Collective Agreement or any action taken by the Employer which is alleged to be unfair, unreasonable, or discriminatory, with the exception of the Principles section at the beginning of each Article. It is agreed that an attempt will be made first to resolve complaints by informal resolution between the employee and/or the Union Officers and UnionWare ULC. **The parties should consider if mediation, whether formal or informal, binding or non-binding, could be productive at any step of the grievance or arbitration process**

Step 1

Within ten (10) working days of becoming aware of a situation giving rise to a grievance, **or after informal discussion and/or mediation have failed**, the Union may file a grievance, in writing, to Human Resources (HR).

HR will convene a meeting within **ten (10)** working days of receipt of the grievance in an attempt to resolve the grievance.

HR shall provide a written decision to the grievor within **ten (10)** working days of the above noted meeting.

Step 2

If the decision of HR is not satisfactory, the Union may refer the matter to arbitration. The parties will attempt to agree on a single arbitrator. Where the parties are unable to do so within thirty (30) days following the **referral**, either party may apply to the Minister of Labour to appoint an arbitrator.

The arbitrator shall render their decision within thirty (30) working days after the hearing of the grievance. The Union and the Employer agree that the decision of the arbitrator will be final and binding. The arbitrator's fee shall be divided equally between the Union and the Employer.

- 17:02 An employee may be represented by the Union at any step of the grievance procedure.
- 17:03 The foregoing time limits may be extended by mutual agreement.

Article 18 Policy Review

- 18:01 The parties agree that there should be a mechanism for creating additional guidelines/principles.
- 18:02 The parties agree to monitor existing guidelines/principles (i.e. if something is seen to be unfair, not working or implemented differently in different parts of the organization).
- 18:03 As new developments arise and additions/deletions are deemed necessary to the collective agreement, Union and management agree to enter into

discussions on the matter(s) for inclusion/deletion to the collective agreement. Good faith presides.

Subsequent agreed upon changes may only be implemented following ratification by both parties.

Article 19 Union Security

Principles

The parties agree that the organization support and encourage the participation in union activities and trade union principles in respect to dues, training, rights of Stewards and Officers, union bug and not crossing picket lines.

- 19:01** All new members of the bargaining unit, as a condition of employment, shall become and remain members in good standing in the Union as of the date of hire.
- 19:02** The Employer agrees to deduct the amount of dues as determined by the Union from the salaries of each and every member of the bargaining unit covered by this **Collective** Agreement.
- 19:03** The Employer shall remit to the Union monthly, any moneys deducted with a list of employees from whose wages dues have been deducted and the amount of dues so deducted opposite each employee's name for each pay period and the classification of each employee.
- 19:04** The Union shall notify the Employer, in writing, of any changes in the amount of dues at least one (1) month in advance prior to the effective date of such change.
- 19:05** In consideration of the foregoing clauses, the Union shall hold the Employer harmless with respect to all dues so deducted and remitted and with respect to any liability which the Employer may incur as a result of such deductions.

Article 20 Union Business

- 20:01** All employees shall be entitled to attend labour relations meetings as part of their normal work responsibilities.

20:02 The Employer agrees that such requests for a leave of absence to attend Union business shall not be unreasonably withheld.

20:03 Upon written request to the Employer, time off, including necessary travel time, shall be granted on a wage recovery basis, to attend to Union business.

Rights of Stewards/Table Officers

20:04 A Steward/Table Officer or their representative shall have the right to investigate complaints of an urgent nature while on duty.

20:05 A Steward/Table Officer or the party representing the position shall be considered on duty while in the course of processing grievances and attending meetings or hearings with regard to grievances.

Effect or Refusal to Facilitate Struck Employer

20:06 No person acting on behalf of UnionWare ULC shall discharge or refuse to continue to employ or refuse to re-employ or layoff or transfer or suspend or alter the status of an employee within the bargaining unit who has refused to perform all or any of the duties or responsibilities of an employee who is participating in a legal strike or who is locked out.

20:07 UnionWare ULC shall make its best efforts to assure that no employee shall be in the position to have to cross a picket line arising from a labour dispute.

Procurement Policy

20:08 UnionWare ULC shall make its best efforts to use affiliated companies and union purveyors and providers wherever practicable. First priorities should focus on affiliated companies, Manitoba unionized companies and Manitoba companies. Canadian unionized companies and Canadian companies are secondary priority. Cost will be a factor although not necessarily determinative.

Union Bug

20:09 External communication or distributions, wherever practical, shall indicate Union affiliation.

20:10 **A Labour Management Committee will be established and maintained. The Committee shall consist of an equal representation from the UnionWare ULC management and the UnionWare ULC employees, as determined by a mutually agreed upon Terms of Reference. The Committee will have**

two (2) co-chairs, one (1) chosen by and from the employee representatives. The co-chairs shall alternate the chairing of meetings and shall participate fully in the discussions and deliberations of the committee.

20:11 **Except by mutual agreement, the Committee shall meet twice per year for the purpose of discussing issues relating to the workplace which affect either party.**

20:12 **The Committee may take recommendations to the Union and UnionWare ULC with respect to its discussions and conclusions but shall not have jurisdiction over wages or any matter of the Collective Agreement.**

20:13 **Wages and expenses for employee representatives attending committee meetings will be covered by the Employer.**

Article 21 Professional Fees

Principle

- The parties agree to promote and encourage employees to retain/maintain their professional associations/networks.

21:01 UnionWare ULC shall reimburse an employee or pay for any training or certification required by the Employer.

Article 22 Business Related Expenses

Principles

- The parties agree to discourage tenure for cost savings (e.g. staying over the weekend).
- The parties agree to reasonable reimbursement of activities to maintain physical and mental health.
- The parties agree to **out of pocket** expenses at lowest reasonable cost.
- The parties agree that family communication will be encouraged and will be reimbursed.
- The parties agree to use unionized providers where possible.

22:01 Employees may submit business related expenses in accordance with the terms and conditions of the Employer's business expense policy, as it may be amended from time to time in the Employer's sole discretion.

Expense Reporting

The following expense reporting policies apply to employees of UnionWare ULC.

(a) Reimbursable Expenses

UnionWare ULC will reimburse the following expenses:

- (i) Travel expenses for trips away from Winnipeg for business purposes, including:
 - Single occupancy lodging cost (hotel);
 - Employee airline ticket costs;
 - Employee transportation (taxi, rental car);
 - Employee meals while on the road;
 - Entertainment in the course of business;
 - Daily phone call home while traveling.

Other expenses incurred while traveling are considered personal and are the responsibility of the individual.

- (ii) Mileage for travel outside of Winnipeg and parking costs for personal vehicle used for business trips away from UnionWare ULC (UnionWare ULC does not pay mileage for commuting to and from the office, or for travel within Winnipeg.)

(iii) Business Entertainment

As part of doing business, UnionWare ULC employees will from time to time pay for meals and entertainment of clients, community leaders, or other business associates with whom UnionWare ULC has a long-term business relationship and interest. UnionWare ULC will reimburse employees for these costs.

General guidelines for each employee for appropriate business entertainment will be established by Management and all expense

statements including business entertainment will be signed by Management and reviewed for appropriateness within the guidelines.

Unusual expenses, such as the purchase of a block of tickets, must be approved in advance with Management.

(iv) Miscellaneous Purchases

Employees may purchase from time to time items such as office supplies, kitchen supplies, coffee or other items; such items if used for business purposes will be reimbursed by UnionWare ULC.

(b) Expense Reporting Responsibilities of Employees

UnionWare ULC requires that all expenses submitted for reimbursement include the following:

- An invoice, receipt or other verification of the expense;
- The name of the person making the request;
- A clear statement of the business purposes for the expenditure;
- For business entertainment, the names of the individuals and firms involved.

Expense reporting forms are available from the Employer.

Article 23 Benefits

23:01 All full-time permanent employees shall receive a benefits package **providing Health and Life Insurance coverage.**

All carrier premium costs will be shared on a fifty-fifty (50/50) basis between the employee and UnionWare ULC. UnionWare ULC will strive to maintain the fifty-fifty (50/50) split.

23:02 Any changes to benefit levels shall be by agreement between the parties.

23:03 **Health Spending Account**

Effective January 1, 2020, and in each benefit year thereafter, the Employer will provide each employee with a Health Spending Account with a maximum claim benefit amount of **seven hundred fifty dollars (\$750)** to be used on any eligible expenses as determined by Revenue Canada.

In order for the Health Spending Account to be utilized for massage therapy amounts in excess of regular plan coverage, the employee may be required to provide a prescription from a qualified medical practitioner.

There is no carryover of Health Spending Account dollars from one year to the next, but an employee may carry forward claims for up to one year (i.e. an employee who had \$400.00 in eligible HSA claims in one year, could claim \$300.00 that year, and carry over \$100.00 to be paid with the following years credits).

23:04 **Wellness Allowance**

To facilitate and encourage the physical and mental wellness of its employees, UnionWare ULC will provide an annual wellness allowance of three hundred dollars (\$300.00), effective April 1, 2023, and in each benefit year thereafter. The benefit year for the wellness allowance is **January 1 to December 31**. Any unused amount of the wellness allowance cannot be carried forward from one benefit year to the next. The full wellness allowance amount resets at the start of each benefit year.

Eligible Expenses Include:

1. Fitness and Sport Membership and Registration: gym registration, sports league registration fees, physical activity fees, facility fees for athletic activities.
2. Fitness and Sports Equipment: sports equipment, fitness equipment, safety equipment for sport and fitness, athletic shoes and clothing, sports equipment rentals.
3. Nutrition: nutrition counseling, nutritional supplements.

Expenses must be submitted for approval supported by receipts. **There will be two (2) submission windows per year. The two (2) windows will be the month of May and the month of November. Approved reimbursements will be paid within thirty (30) days of submission deadline.**

23:05 **In order to maintain a positive and productive workplace, it is important for employees to not only interact within the workplace, but to also interact socially outside of the workplace.**

A Social Committee, comprised of at least two (2) members, one (1) chosen by and from the management representatives and one (1) chosen by and from the employee representatives, will organize events which provide employees the opportunity to build morale and comradery amongst the group.

The Employer will provide an annual pre-approved Social Committee Budget which the Social Committee will administer. The Social Committee will provide annual reporting to the Employer detailing expenses for each event, in support of the budget.

Article 24 Salaries

- 24:01 Commencing February 1, 2027 and then on February 1 of the following years**, the pay plan rates and all employee salaries, save and except the salaries of those employees that are on their probationary period as of **February 1**, will be increased by the average percentage increase in the Consumer Price Index for **Manitoba** for the preceding **calendar year, with a minimum of two percent (2%) and a maximum of six percent (6%)**.
- 24:02** In the event that the Employer establishes or proposes to establish a new classification, or if there is a substantial change in the job content or qualifications of an existing classification, and providing that the new or revised classification falls within the bargaining unit, the Union shall receive a copy of the job description and accompanying salary range.
- 24:03** Unless the Union objects in writing within thirty (30) days following such notification, the classification and salary range shall become established and form part of this **Collective** Agreement.
- 24:04** If the Union files written objection, then the parties shall commence negotiations and attempt to reach agreement as to an appropriate salary range. Failing agreement, the matter may be referred to arbitration.
- 24:05** If the salary range of a revised classification is adjusted by means of negotiation or otherwise, retroactivity for such adjustment shall be no later than the date the re-classification request was submitted. Such request shall be submitted in writing.

- 24:06** An employee shall have the right to request a review of their classification if they feel they have been improperly classified, or if they feel that the duties of the job have changed substantially.
- 24:07** The Employer will examine the duties of the employee and give a decision as to the validity of the request.
- 24:08** If the decision given is not satisfactory to the employee, they may then treat the request for change in classification as a grievance as laid out in Article 17.
- 24:09** The Employer reserves the right to assign duties and responsibilities, and to alter job descriptions, but is required to negotiate the value of any material change in job content during the term of this **Collective** Agreement.
- 24:10** The Employer agrees to provide the Union with a current copy of job descriptions for all classifications for which the Union is the certified bargaining agent within sixty (60) days of the signing of the Collective Agreement.
- 24:11** The Employer further agrees to provide the Union and the affected employee(s) with copies of any subsequent amendments to these job descriptions within thirty (30) days following the revision.
- 24:12 Pension Plan**
The Employer will match one hundred percent (100%) of the contributions made by employees to an RRSP plan. The Employer contribution will cap at a maximum of four percent (4%) of an employee's base annual salary.

Article 25 Profit Sharing

- 25:01** UnionWare ULC **will provide** a Profit Sharing Plan consisting of the following elements:
- (a) A Profit Sharing Pool **will be** established each year based on **a January 1 to December 31 fiscal year. The first pool under this Plan will be based on the 2026 fiscal year. It will be calculated as follows: twenty-two percent (22%) of the amount of the Company's EBITDA.**
- EBITDA is defined as net income + interest expense + depreciation & amortization + income taxes, **(IFRS 15 definition).**

- (b) One hundred percent (100%) of the Profit Sharing Pool is distributed to employees on an equal basis.
- (c) Employees must be employed with UnionWare UCL when Profit Sharing is distributed in order to be eligible for Profit Sharing.
- (d) Profit Share payments shall be made to employees on or before **February 28 of each year. The first payments under this plan will be made in February of 2027.**
- (e) New employees will be eligible to participate in the Profit Sharing Plan on a prorated basis after six (6) months of continuous employment.
- (f) If an employee is unable to fulfill their Terms of Employment due to any circumstances, Profit Share will be distributed at the discretion of Management.
- (g)** If the employee is on leave (e.g. maternity, parental, disability) for a single or cumulative period of more than six (6) weeks during the profit sharing year their share of the profit will be prorated to exclude their time away on leave.

Article 26 Probation Period

26:01 All newly hired employees shall be on probation for up to six (6) calendar months from date of their employment.

The Employer may extend this period with agreement from the Union. Such period shall not exceed twelve (12) months in total. An employee shall be notified in writing of any extension of the probation period prior to the expiry of the probation period.

Each employee shall serve only one (1) probationary period. Notice period as per Employment Standards Code of Manitoba.

Article 27 Severance

27:01 Employees with one (1) or more years of accumulated service whose services are terminated as a result of permanent layoff shall be paid severance pay in

the amount of one (1) weeks pay for each year of accumulated service or portion thereof (minimum of four [4] weeks and maximum of twenty-six [26] weeks), except in cases of voluntary resignation or dismissal for just cause. An employee who has received severance pay and who is re-hired shall not be required to return any portion of such pay to the Employer in the event they subsequently return to work for the Employer, but shall have their seniority cancelled.

- 27:02 The rate of pay referred to in this Article shall be determined on the basis of the last rate of pay which was in effect for the employee at the time of permanent layoff.

Article 28 Management Rights

- 28:01 **All the functions, rights, personnel pay practices, powers and authority which UnionWare ULC has not specifically abridged, delegated or modified by this Collective Agreement are recognized by the Union as being retained by UnionWare ULC.**
- 28:02 **In administering this Collective Agreement, the Employer shall act reasonably, fairly, in good faith, and in a manner consistent with the Collective Agreement as a whole.**

IN WITNESS WHEREOF, Saif Khan of UnionWare ULC, set his hand for and on behalf of UnionWare ULC and David Singleton of the Manitoba Government and General Employees' Union, has hereunto set their hand for and on behalf of the Manitoba Government and General Employees' Union.

Signed this 21 day of May, 2026.



On behalf of UnionWare ULC



On behalf of Manitoba Government and
General Employees' Union



On behalf of Manitoba Government and
General Employees' Union

Memorandum of Agreement

between

Manitoba Government and General Employees' Union, Local 193

and

UnionWare ULC

Re: Travel From Home to Office

The parties agree that there are only three employees required to attend the office each day and incur travel expenses, and the remainder of the staff work from home and do not have to incur travel expenses.

Therefore, the Employer will provide a stipend of one hundred dollars (\$100.00) per month to the three office employees, to assist in off setting the cost of travelling to work.

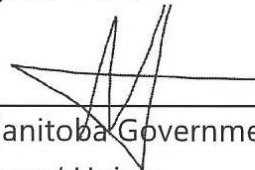
Signed this 21 day of May, 2026.



On behalf of UnionWare ULC



On behalf of Manitoba Government and
General Employees' Union



On behalf of Manitoba Government and
General Employees' Union

Memorandum of Agreement

between

Manitoba Government and General Employees' Union, Local 193

and

UnionWare ULC

Re: Hours Tracking

The parties agree that employees now are required to provide Hours Tracking as part of their Key Performance Indicators (KPI).

Therefore, the Employer will develop a policy with a detailed expectation of the Hours Tracking and how it will be used in the KPI and Performance Review process.

Signed this 21 day of May, 2026.



On behalf of UnionWare ULC



On behalf of Manitoba Government and
General Employees' Union



On behalf of Manitoba Government and
General Employees' Union

Memorandum of Agreement

between

Manitoba Government and General Employees' Union, Local 193

and

UnionWare ULC

Re: Salary/Cost of Living Adjustment (COLA)

UnionWare ULC ("the Employer") and the MGEU Local 193 ("the Union") agree to the following terms regarding salary adjustments and cost-of-living adjustments (COLA):

- (1) **Inflation-Adjusted Salary Increase for 2025 (Prorated)**
 - (a) The parties agree that for the period **September 1, 2025 to December 31, 2025**, employees shall receive a **prorated inflation-adjusted salary increase**.
 - (b) The prorated adjustment will be calculated based on the applicable inflationary percentage in accordance with the Collective Bargaining Agreement (CBA) provisions for COLA.
 - (c) The Employer agrees that the prorated inflation adjusted salary increase for the period September 1, 2025 to December 31, 2025 shall be paid retroactively. Employees shall receive retroactive pay for this four (4) month period as provided for under this Memorandum of Agreement and the corresponding Memorandum of Agreement addressing COLA timing.
- (2) **COLA Timing Going Forward**
 - (a) Effective January 1, 2026 and thereafter, all inflationary adjustments shall follow the **January 1 – December 31** annual cycle, consistent with the timeline defined in the applicable **CBA article on COLA**.
 - (b) COLA adjustments will be applied at the start of each calendar year, or as otherwise specified in the CBA.

(3) **General**

- (a) Except as amended by this Memorandum of Agreement, all terms and conditions of the Collective Bargaining Agreement remain in full force and effect.
- (b) This Agreement is entered into without prejudice or precedent for either party.

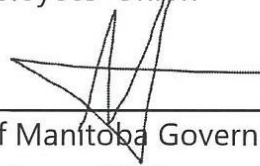
Signed this 21 day of May, 2026.



On behalf of UnionWare ULC



On behalf of Manitoba Government and
General Employees' Union



On behalf of Manitoba Government and
General Employees' Union

Memorandum of Agreement

between

Manitoba Government and General Employees' Union, Local 193

and

UnionWare ULC

Re: Profit Sharing – Prorated Allocation for September to December 2025

UnionWare ULC (“the Employer”) and MGEU Local 193 (“the Union”) agree to the following terms regarding the calculation and payout of profit sharing for the 2025 period affected by the back-dated Collective Bargaining Agreement (CBA):

- (1) **Profit Sharing for September to December 2025 (Prorated)**
 - (a) The parties agree that, as the CBA is retroactive to **September 1, 2025**, employees will receive **prorated profit sharing** for the period **September 1, 2025 to December 31, 2025**.
 - (b) This prorated amount will be calculated according to the **newly agreed-upon profit sharing scheme** set out in the applicable article of the CBA.
 - (c) Profit sharing for this four (4) month period will be included in the regular profit sharing payout scheduled for **February 2027**, in accordance with the CBA.
 - (d) The parties acknowledge and agree that the profit sharing entitlement for the period September 1, 2025 to December 31, 2025 is retroactive. Employees shall receive retroactive profit sharing for this four (4) month period as provided for under this Memorandum of Agreement and the corresponding Memorandum of Agreement addressing salary adjustments and COLA.
- (2) **Clarification on Intervening Period**
 - (a) Because the CBA is back-dated to September 1, 2025, only the months of **September, October, November, and December 2025** shall be included in the retroactive profit sharing calculation.

- (b) No profit sharing entitlement exists for **August 2025** under the new scheme, and therefore no profit sharing amount will be allocated or paid for that month.

(3) **General**

- (a) Except as amended by this Memorandum of Agreement, all provisions of the Collective Bargaining Agreement remain in full force and effect.
- (b) This Agreement is made without prejudice or precedent to either party.

Signed this 21 day of May, 2026.



On behalf of UnionWare ULC



On behalf of Manitoba Government and
General Employees' Union



On behalf of Manitoba Government and
General Employees' Union